Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Provider Number	Hospital Name	Address 1
080001		CHRISTIANA CARE HEALTH SERVICES, INC.	4755 OGLETOWN-STANTON ROAD
080003		ST FRANCIS HOSPITAL	7TH AND CLAYTON STS
080004		BAYHEALTH - KENT GENERAL HOSPITAL	640 S STATE STREET
080006		NANTICOKE MEMORIAL HOSPITAL	801 MIDDLEFORD RD
080007		BEEBE MEDICAL CENTER	424 SAVANNAH RD
080009		BAYHEALTH - MILFORD MEMORIAL HOSPITAL	21 WEST CLARKE AVENUE
310001		HACKENSACK UNIVERSITY MEDICAL CENTER	30 PROSPECT AVE
310002		NEWARK BETH ISRAEL MEDICAL CENTER	201 LYONS AVE
310003		PALISADES MEDICAL CTR-NY PRESBYTERIAN HEALTHCARE S	7600 RIVER RD
310005		HUNTERDON MEDICAL CENTER	2100 WESCOTT DRIVE
310006		ST MARY'S HOSPITAL, PASSAIC	350 BOULEVARD
310008		HOLY NAME MEDICAL CENTER	718 TEANECK RD
310009		CLARA MAASS MEDICAL CENTER	ONE CLARA MAAS DRIVE
310010		UNIVERSITY MEDICAL CENTER AT PRINCETON	253 WITHERSPOON ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		NEWARK	DE
		WILMINGTON	DE
		DOVER	DE
		SEAFORD	DE
		LEWES	DE
		MILFORD	DE
		HACKENSACK	NJ
		NEWARK	NJ
		NORTH BERGEN	NJ
		FLEMINGTON	NJ
		PASSAIC	NJ
		TEANECK	NJ
		BELLEVILLE	NJ
		PRINCETON	NJ

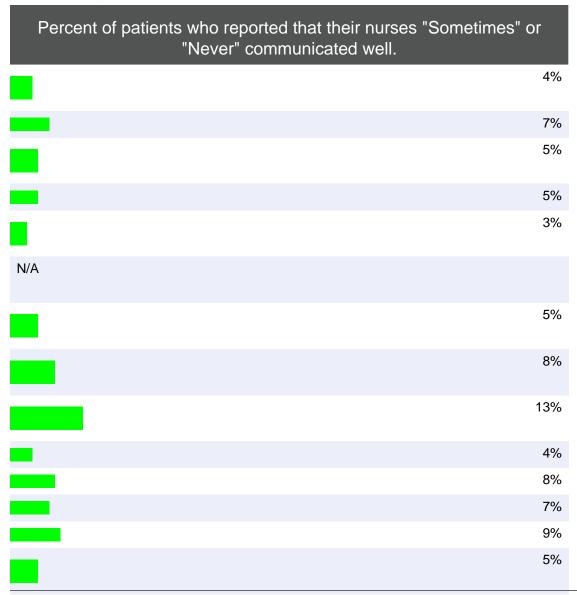
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Eddod on Garvey or Fallenia Prospital Experiences (Fig. 11) of				
ZIP Code	County Name	Phone Number		
19718	NEW CASTLE	3027331000		
19805	NEW CASTLE	3024214100		
19901	KENT	3027447001		
19973	SUSSEX	3026296611		
19958	SUSSEX	3026453300		
19963	SUSSEX	3024223311		
07601	BERGEN	2019962000		
07112	ESSEX	9739267850		
07047	HUDSON	2018545000		
08822	HUNTERDON	9087886100		
07055	PASSAIC	9733654300		
07666	BERGEN	2018333000		
07109	ESSEX	9734502002		
08540	MERCER	6094974000		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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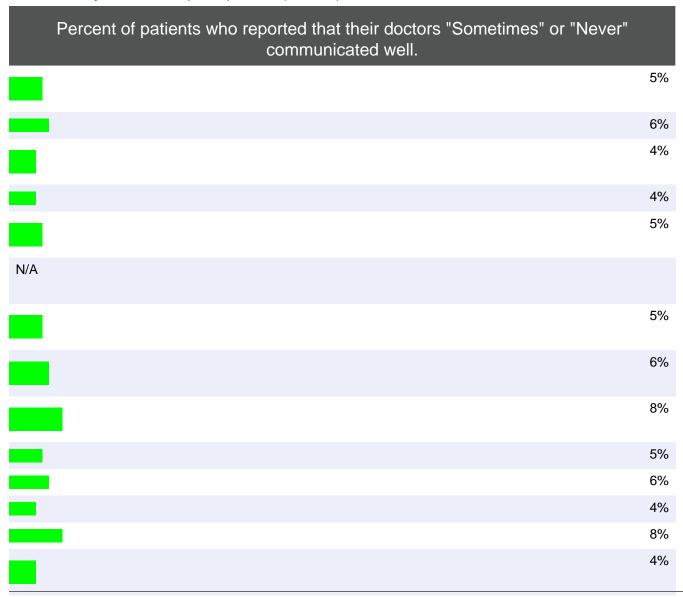
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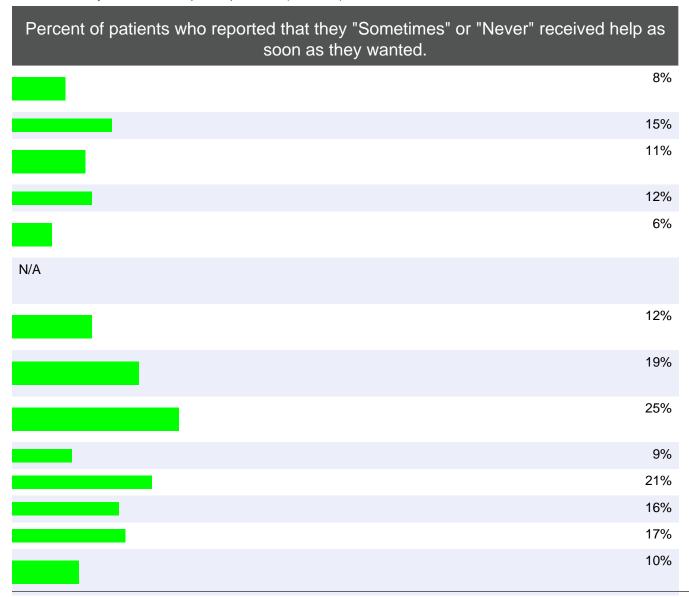
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



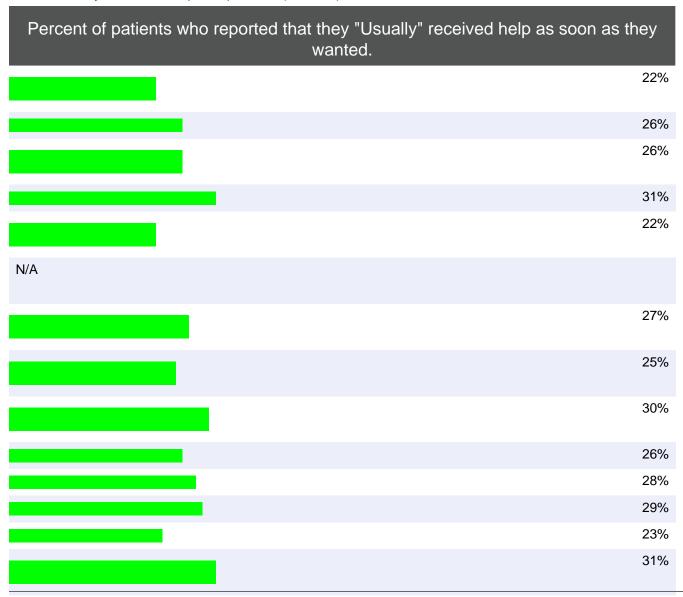
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



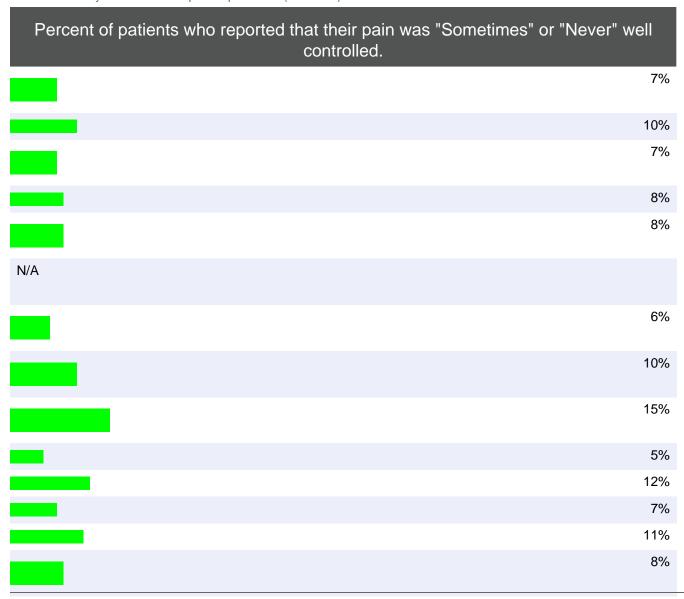
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



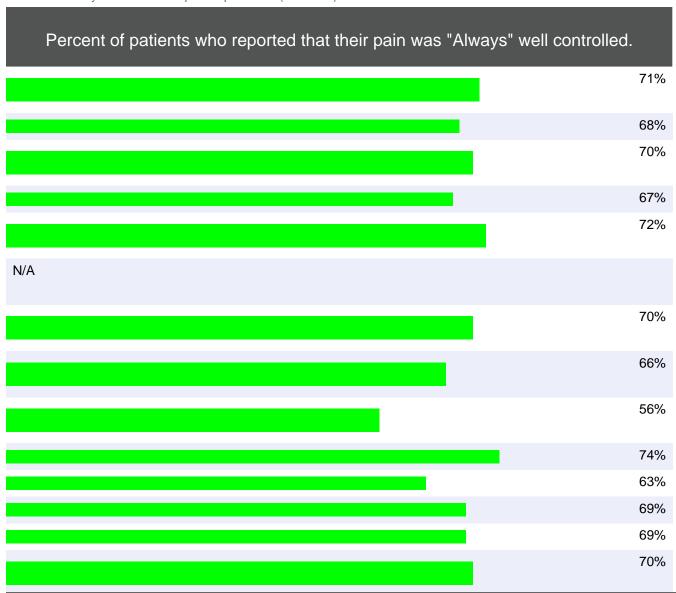
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



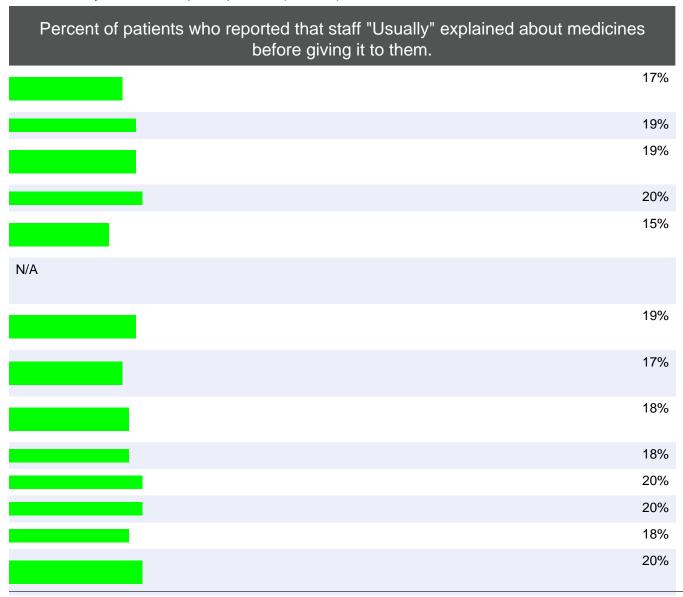
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



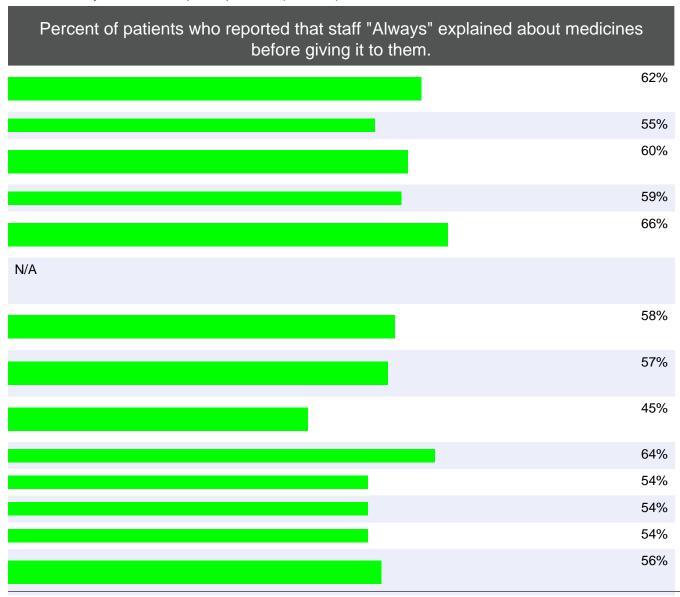
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "So or "Never" quiet at night.	metimes"
	15%
	16%
	15%
	19%
	17%
N/A	
	18%
	15%
	19%
	15%
	16%
	17%
	19%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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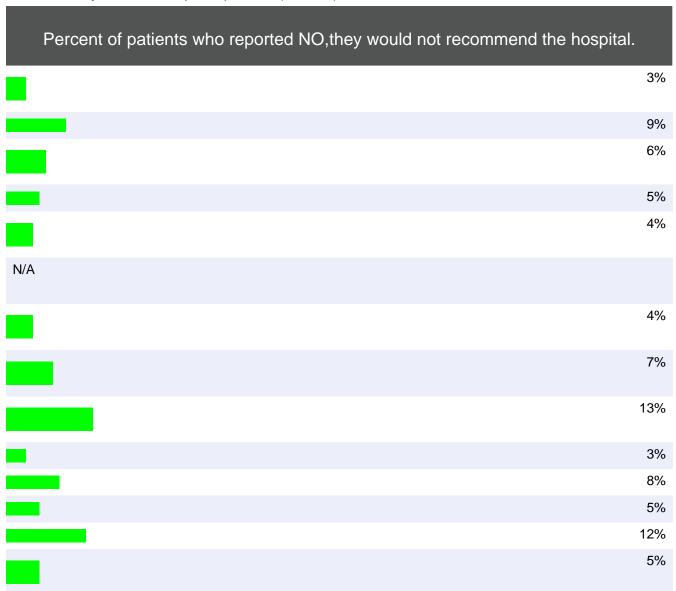
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	Number of Completed Surveys
300 or more	
N/A	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Survey Response Rate Percent		Hospital Footnote
		33%	
		21%	
		34%	
		28%	
		38%	There were discrepancies in the data collection process
N/A			Survey results are not available for this reporting period
		29%	
		19%	
		19%	
		37%	
		24%	
		22%	
		20%	
		33%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FICALIFS)		
	PRINCETON	
310011	CAPE REGIONAL MEDICAL CENTER INC	TWO STONE HARBOR BLVD
310012	VALLEY HOSPITAL	223 N VAN DIEN AVENUE
310014	COOPER UNIVERSITY HOSPITAL	1 COOPER PLAZA
310015	MORRISTOWN MEMORIAL HOSPITAL	100 MADISON AVE
310016	CHRIST HOSPITAL	176 PALISADE AVE
310017	CHILTON HOSPITAL	97 WEST PARKWAY
310019	ST JOSEPH'S REGIONAL MEDICAL CENTER	703 MAIN ST
310021	ST FRANCIS MEDICAL CENTER	601 HAMILTON AVE
310022	VIRTUA WEST JERSEY HOSPITALS BERLIN	WHITEHORSE PIKE AND TOWNSEND AVENUE
310024	ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL AT RAHWAY	865 STONE ST
310025	BAYONNE HOSPITAL CENTER	29 EAST 29TH ST
310027	TRINITAS REGIONAL MEDICAL CENTER	225 WILLIAMSON STREET
310028	NEWTON MEMORIAL HOSPITAL	175 HIGH ST
310029	OUR LADY OF LOURDES MEDICAL CENTER	1600 HADDON AVENUE
310031	DEBORAH HEART AND LUNG CENTER	200 TRENTON ROAD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	CAPE MAY COURT HOUSE	NJ
	RIDGEWOOD	NJ
	CAMDEN	NJ
	MORRISTOWN	NJ
	JERSEY CITY	NJ
	POMPTON PLAINS	NJ
	PATERSON	NJ
	TRENTON	NJ
	BERLIN	NJ
	RAHWAY	NJ
	BAYONNE	NJ
	ELIZABETH	NJ
	NEWTON	NJ
	CAMDEN	NJ
	BROWNS MILLS	NJ

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

08210	CAPE MAY	6094632000
07450	BERGEN	2014478000
08103	CAMDEN	8563422000
07962	MORRIS	9739715450
07306	HUDSON	2017958200
07444	MORRIS	9738315000
07503	PASSAIC	9737542000
08629	MERCER	6095995000
08009	CAMDEN	8563223200
07065	UNION	7323814200
07002	HUDSON	2018585000
07207	UNION	9089945000
07860	SUSSEX	9733832121
08103	CAMDEN	8567573500
08015	BURLINGTON	6098936611

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	4%
	3%
	7%
	4%
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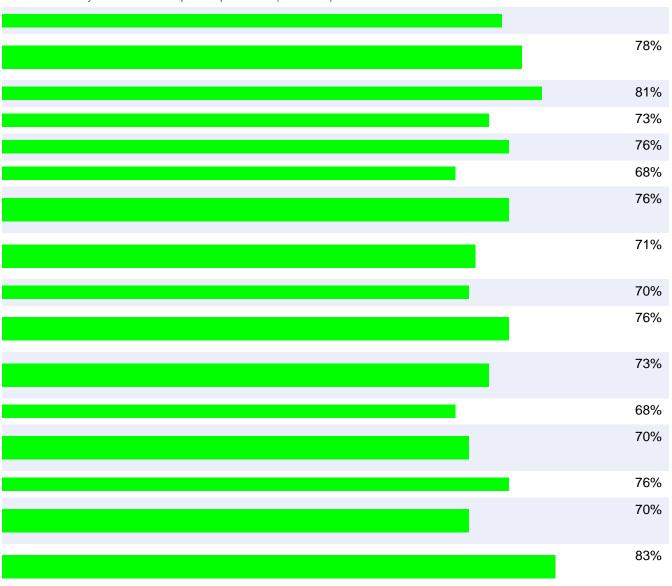
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on edivery of rational Expensioness (110/4111 C)	
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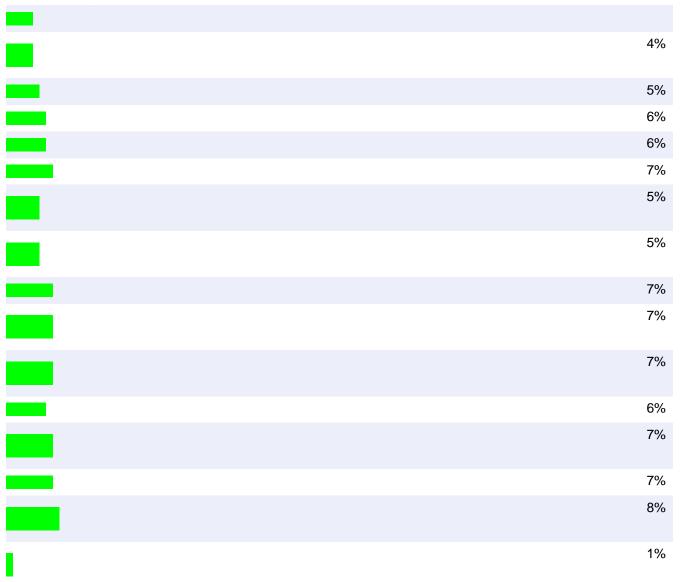
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



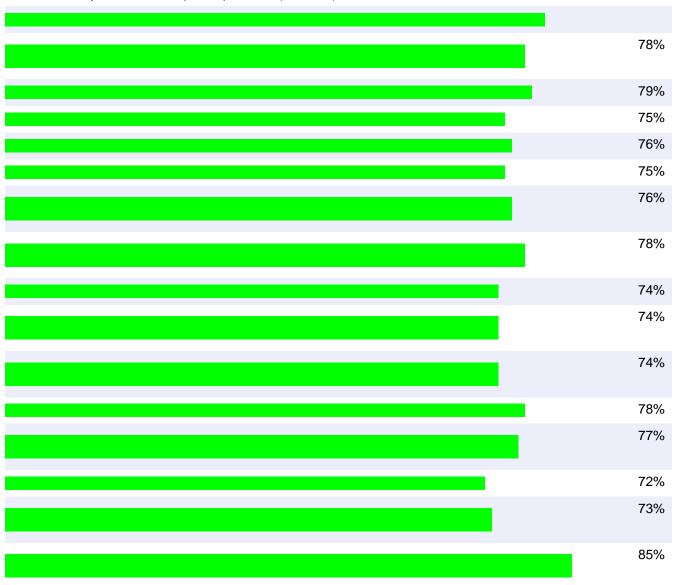
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fallonia Prophetic Expensions (Fig. 11)	
	18%
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	19%
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	19%
	16%
	16%
	21%
	19%
	14%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
11%
15%
14%
21%
14%
20%
20%
12%
17%
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21%
11%
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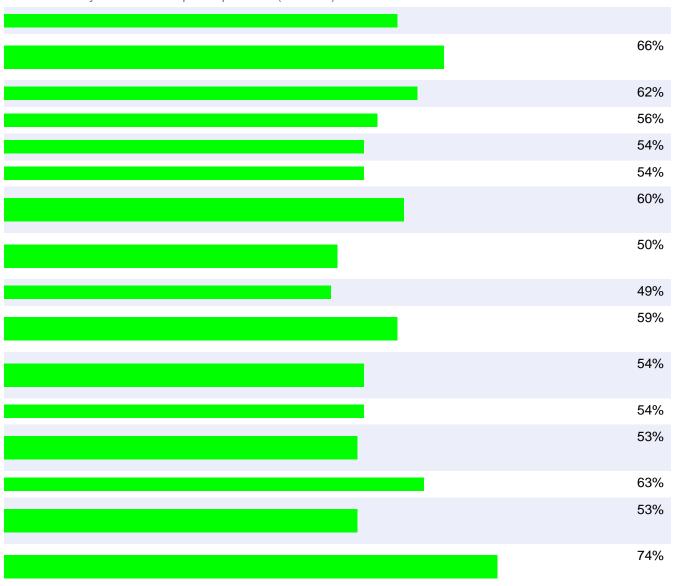
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



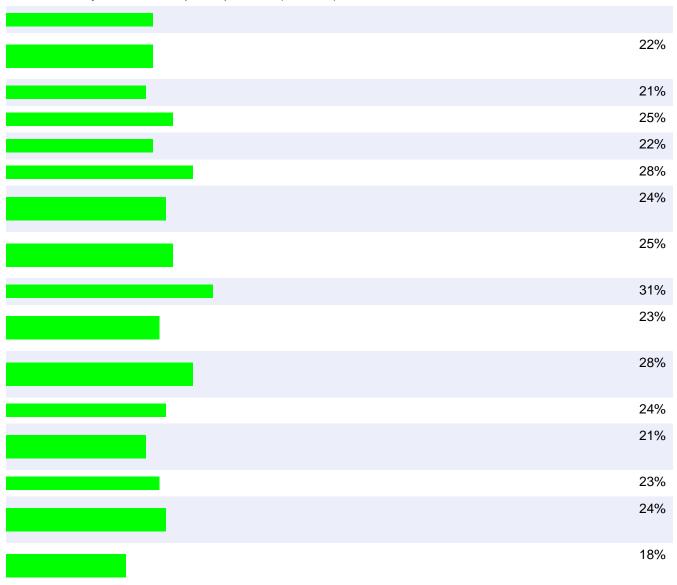
Page 46 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of Fattorite Frospital Experiences (Frostin e)	
	6%
	6%
	9%
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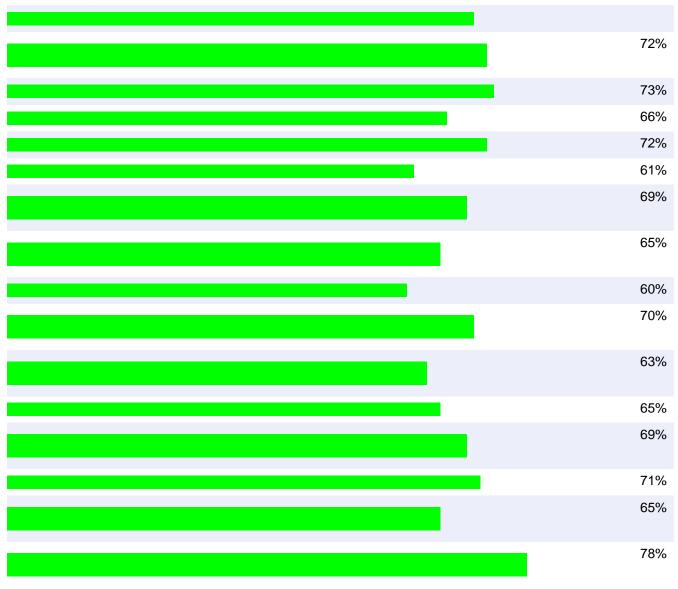
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



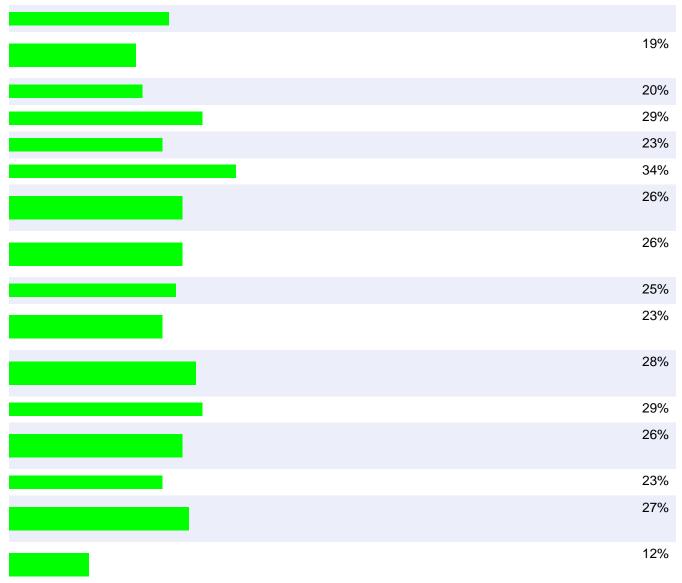
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



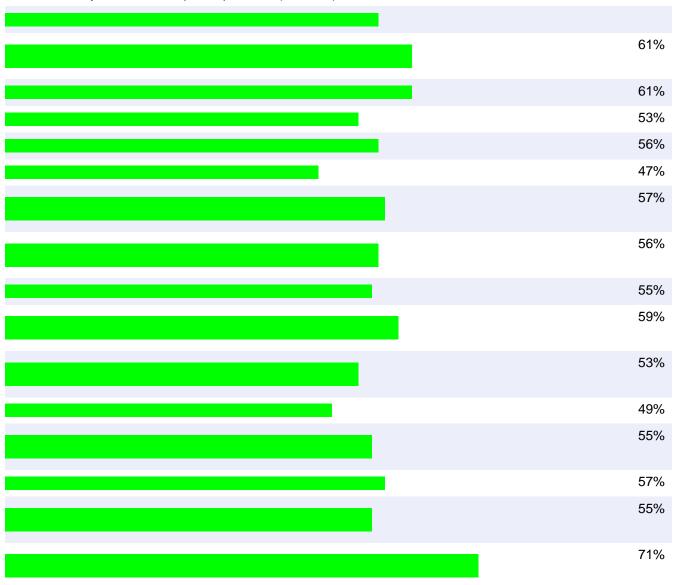
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garvey of Addition Propriet Experiences (11974111 6)	
	20%
	19%
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	21%
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	20%
	18%
	19%
	22%
	19%
	20%
	18%
	17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fationic Floophar Exponences (Flora in C)	
	6%
	4%
	14%
	7%
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	15%
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	10%
	10%
	9%
	13%
	9%
	6%
	13%
	9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



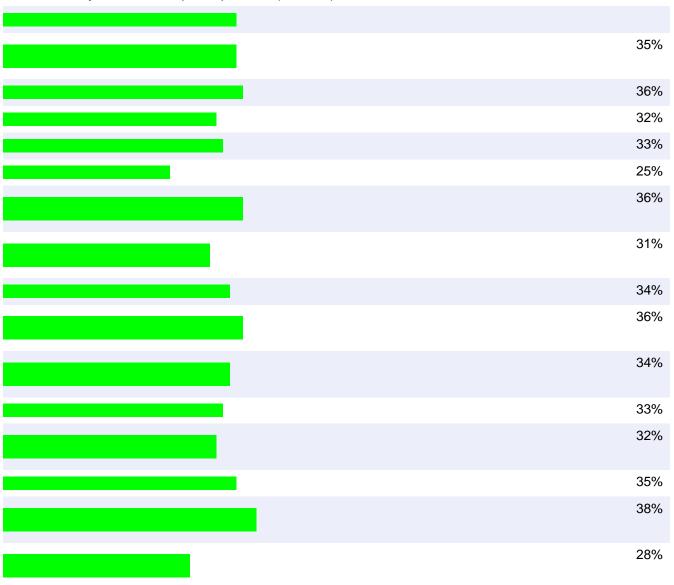
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
12%
21%
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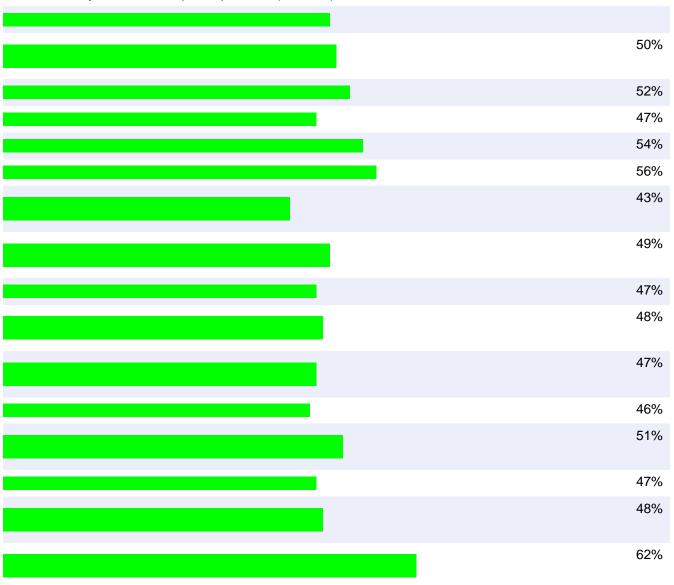
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
20%
16%
22%
27%
21%
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24%
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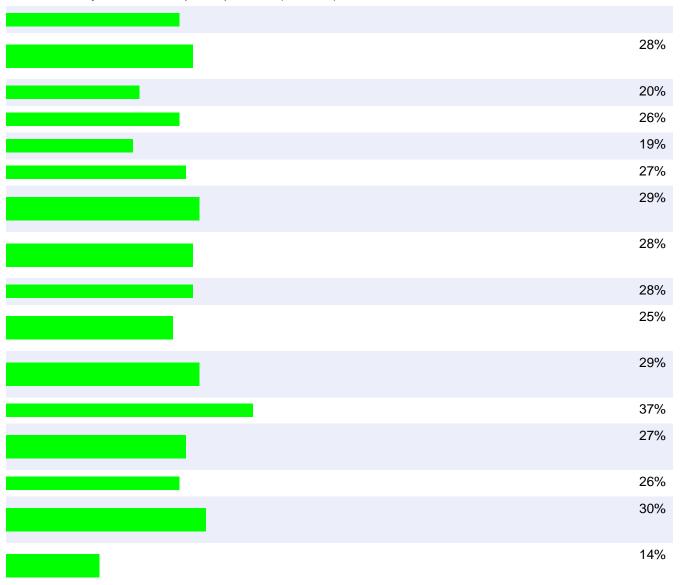
Page 60 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fationic Freephan Exponenties (Fig. 11 Fig.	
	9%
	5%
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	6%
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	12%
	3%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



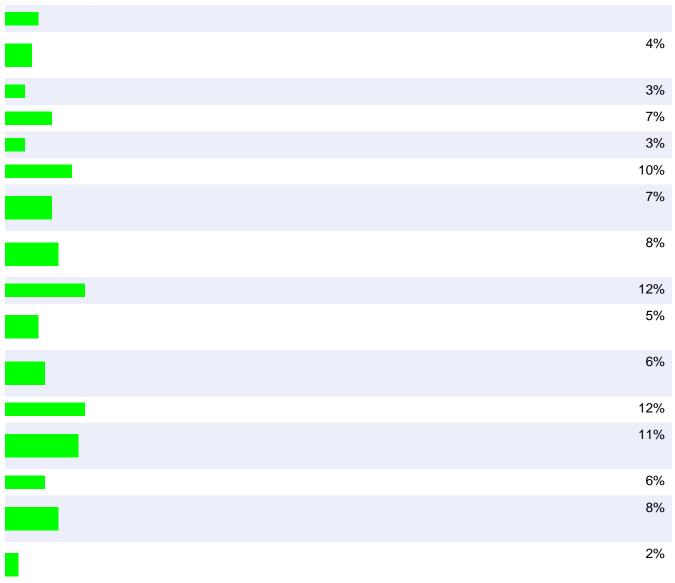
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



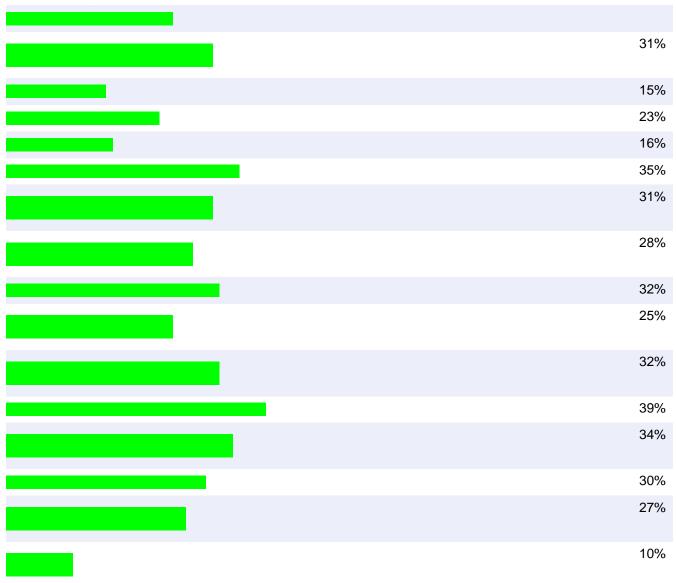
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



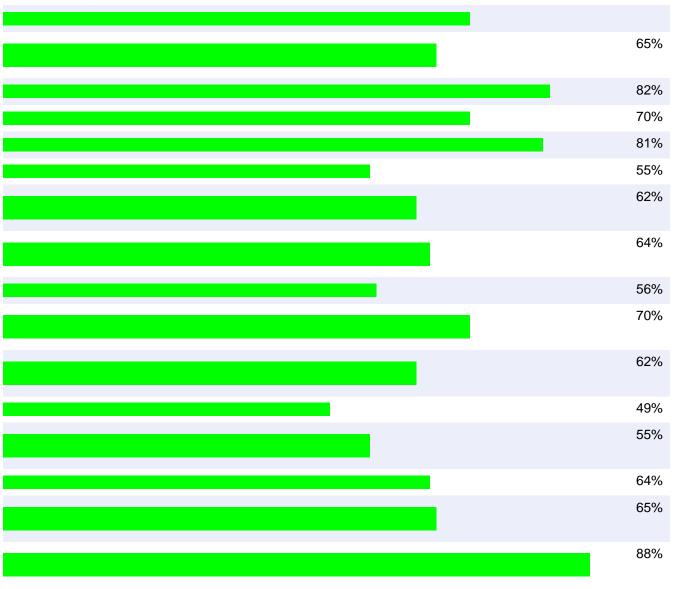
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on Garvey of Fationic Frospital Exponenties (1767) in Cy
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of rationic risophar Experiences (ris/unit e)	
	33%
	37%
	29%
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	36% There were discrepancies in the data collection process
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	33%
	25%
	22%
	20%
	31%
	27%
	35%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,		
310032	SOUTH JERSEY HEALTHCARE REGIONAL MEDICAL CENTER	1505 W SHERMAN AVE
310034	RIVERVIEW MEDICAL CENTER	ONE RIVERVIEW PLAZA
310038	ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL	ONE ROBERT WOOD JOHNSON PL
310039	RARITAN BAY MEDICAL CENTER	530 NEW BRUNSWICK AVE
310040	HOBOKEN UNIVERSITY MEDICAL CENTER	308 WILLOW AVE
310041	COMMUNITY MEDICAL CENTER	99 RT 37 WEST
310044	CAPITAL HEALTH MEDICAL CENTER - HOPEWELL	ONE CAPITAL WAY
310045	ENGLEWOOD HOSPITAL AND MEDICAL CENTER	350 ENGLE ST
310047	SHORE MEDICAL CENTER	1 EAST NEW YORK AVE
310048	SOMERSET MEDICAL CENTER	110 REHILL AVE
310050	SAINT CLARE'S HOSPITAL	25 POCONO ROAD
310051	OVERLOOK HOSPITAL	99 BEAUVIOR AVE
310052	OCEAN MEDICAL CENTER	425 JACK MARTIN BLVD
310054	MOUNTAINSIDE HOSPITAL	BAY AND HIGHLAND AVE
310057	VIRTUA MEMORIAL HOSPITAL OF BURLINGTON COUNTY	175 MADISON AVE
310058	BERGEN REGIONAL MEDICAL CENTER	230 EAST RIDGEWOOD AVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)		
	VINELAND	NJ
	RED BANK	NJ
	NEW BRUNSWICK	NJ
	PERTH AMBOY	NJ
	HOBOKEN	NJ
	TOMS RIVER	NJ
	PENNINGTON	NJ
	ENGLEWOOD	NJ
	SOMERS POINT	NJ
	SOMERVILLE	NJ
	DENVILLE	NJ
	SUMMIT	NJ
	BRICK	NJ
	MONTCLAIR	NJ
	MOUNT HOLLY	NJ
	PARAMUS	NJ

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	
08360	CUMBERLAND	8566418000
07701	MONMOUTH	7327412700
08901	MIDDLESEX	7329378900
08861	MIDDLESEX	7324423700
07030	HUDSON	2014181004
08755	OCEAN	7325578000
08534	MERCER	6093034000
07631	BERGEN	2018943000
08244	ATLANTIC	6096533545
08876	SOMERSET	9086852200
07834	MORRIS	9736256000
07902	UNION	9085222000
08724	OCEAN	7328402200
07042	ESSEX	9734296000
08060	BURLINGTON	6099146200
07652	BERGEN	2019674000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
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5%
7%
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6%
4%
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8%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of rational Experiences (New York	
	17%
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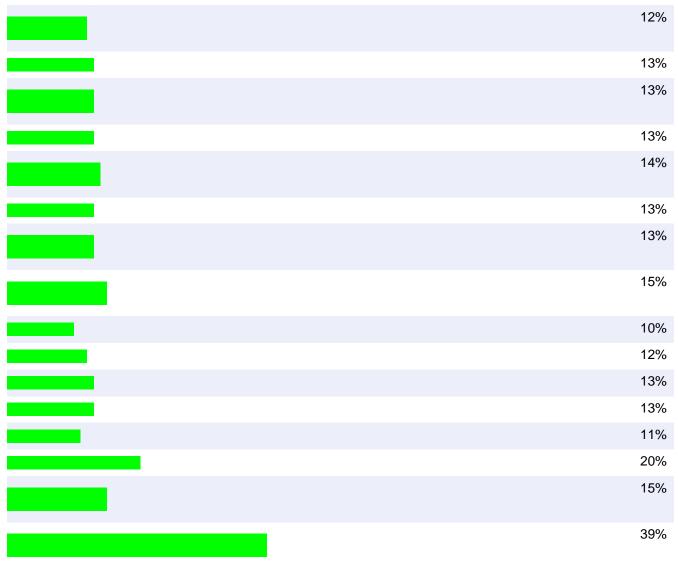
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



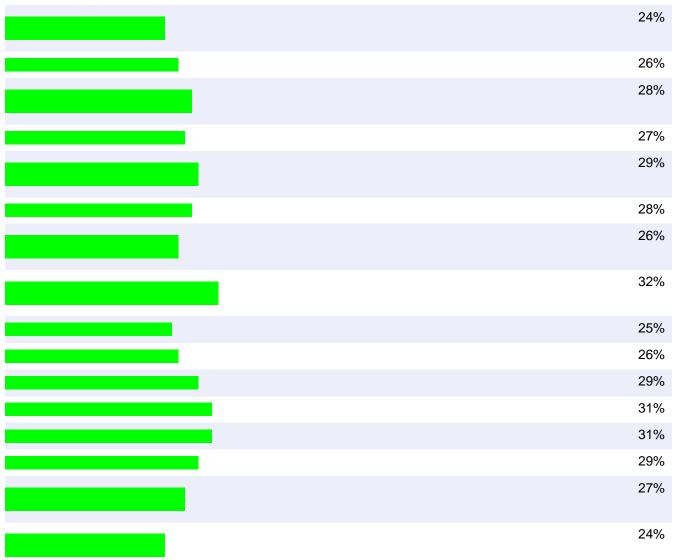
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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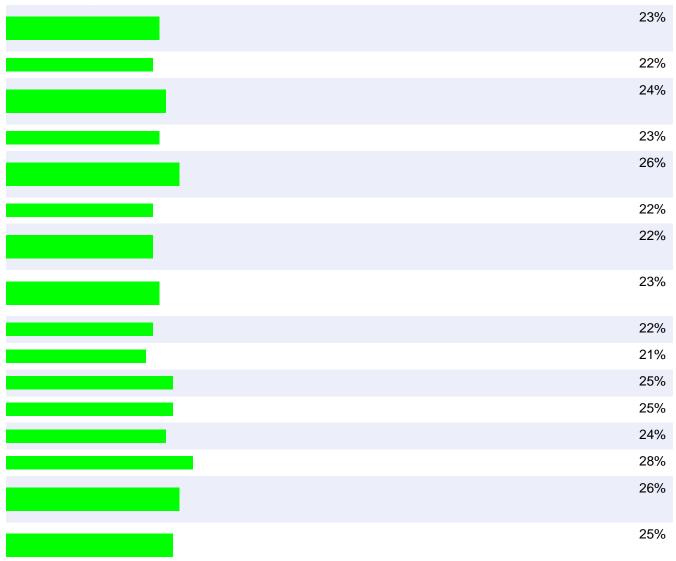
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Fationic Floophia Experiences (Floral Fo)	
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	28%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



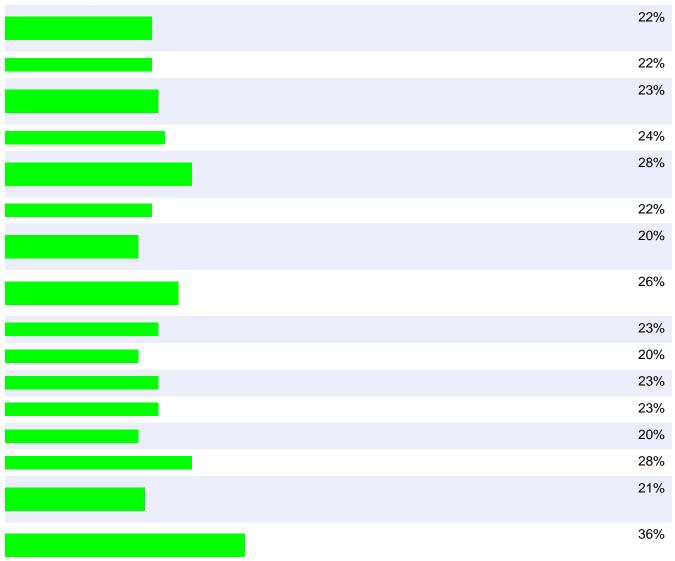
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 85 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



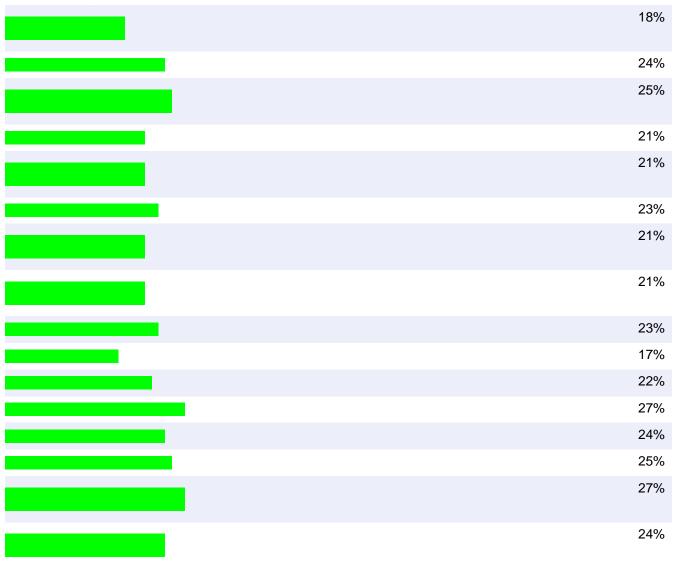
Page 86 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



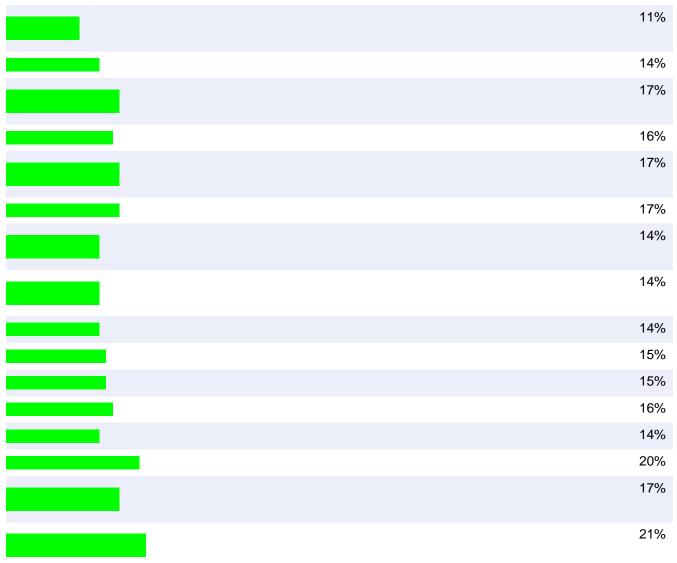
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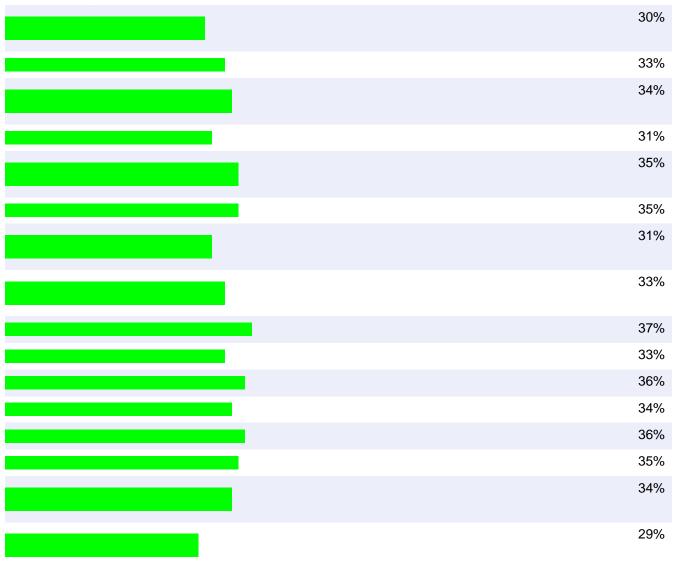
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



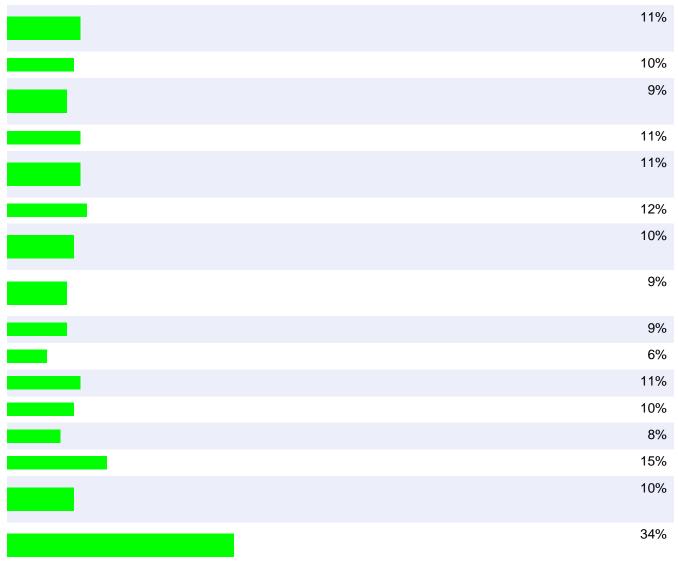
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



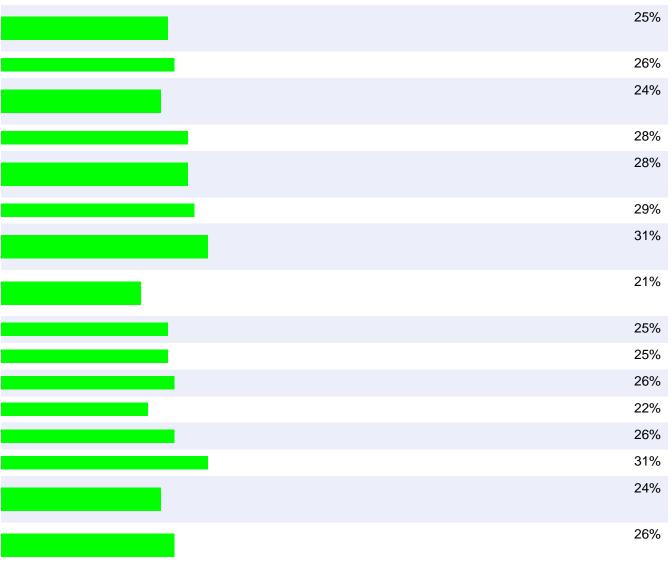
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



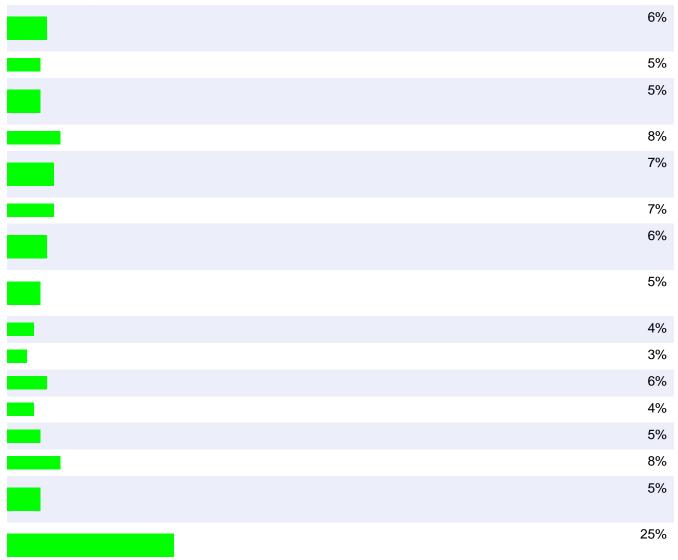
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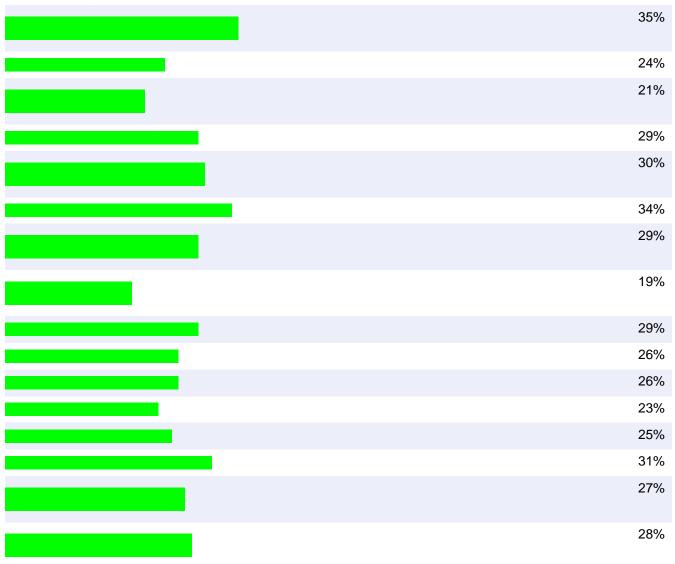
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 100 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 101 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

310060	ST LUKE'S WARREN HOSPITAL	185 ROSEBERRY ST
310061	LOURDES MEDICAL CENTER OF BURLINGTON COUNTY	218A SUNSET ROAD
310064	ATLANTICARE REGIONAL MEDICAL CENTER - CITY DIV	1925 PACIFIC AVE
310069	SOUTH JERSEY HEALTHCARE- ELMER HOSPITAL	501 WEST FRONT STREET
310070	SAINT PETER'S UNIVERSITY HOSPITAL	254 EASTON AVE
310073	JERSEY SHORE UNIVERSITY MEDICAL CENTER	1945 RTE 33
310074	LIBERTYHEALTH-JERSEY CITY MEDICAL CENTER CAMPUS	355 GRAND STREET
310075	MONMOUTH MEDICAL CENTER	300 SECOND AVENUE
310076	SAINT BARNABAS MEDICAL CENTER	94 OLD SHORT HILLS ROAD
310081	UNDERWOOD - MEMORIAL HOSPITAL	509 N BROAD ST
310083	EAST ORANGE GENERAL HOSPITAL	300 CENTRAL AVE
310084	KIMBALL MEDICAL CENTER	600 RIVER AVE
310086	KENNEDY UNIVERSITY HOSPITAL - STRATFORD DIV	18 EAST LAUREL ROAD
310091	MEMORIAL HOSPITAL OF SALEM COUNTY	310 WOODSTOWN ROAD
310092	CAPITAL HEALTH SYSTEM-FULD	750 BRUNSWICK AVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	PHILLIPSBURG	NJ
	WILLINGBORO	NJ
	ATLANTIC CITY	NJ
	ELMER	NJ
	NEW BRUNSWICK	NJ
	NEPTUNE	NJ
	JERSEY CITY	NJ
	LONG BRANCH	NJ
	LIVINGSTON	NJ
	WOODBURY	NJ
	EAST ORANGE	NJ
	LAKEWOOD	NJ
	STRATFORD	NJ
	SALEM	NJ
	TRENTON	NJ

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

08865	WARREN	9088596700
08046	BURLINGTON	6098352900
08401	ATLANTIC	6094418020
08318	SALEM	8563631000
08901	MIDDLESEX	7327458600
07754	MONMOUTH	7327755500
07302	HUDSON	2019152000
07740	MONMOUTH	7322225200
07039	ESSEX	9733225000
08096	GLOUCESTER	8568450100
07018	ESSEX	9732664401
08701	OCEAN	7323631900
08084	CAMDEN	8563466000
08079	SALEM	8569351000
08638	MERCER	6093946000

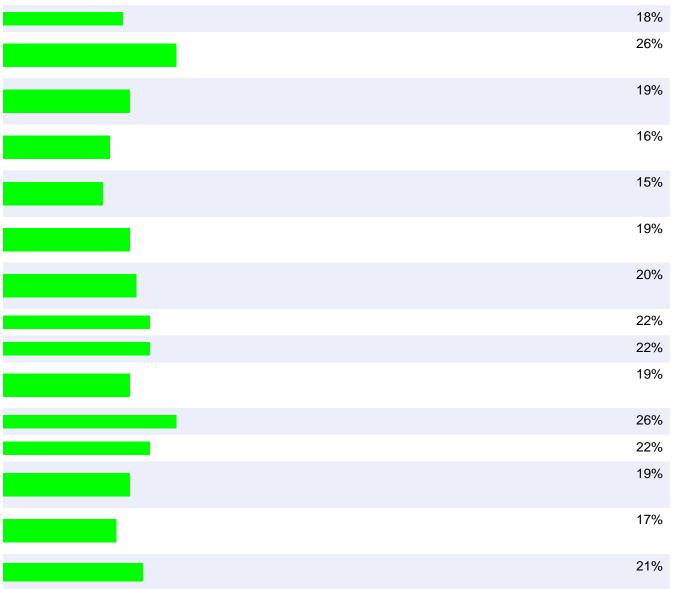
Page 105 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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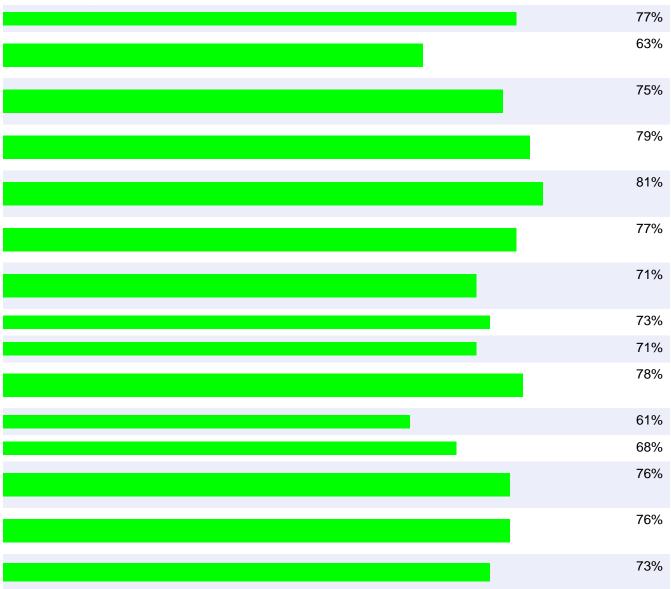
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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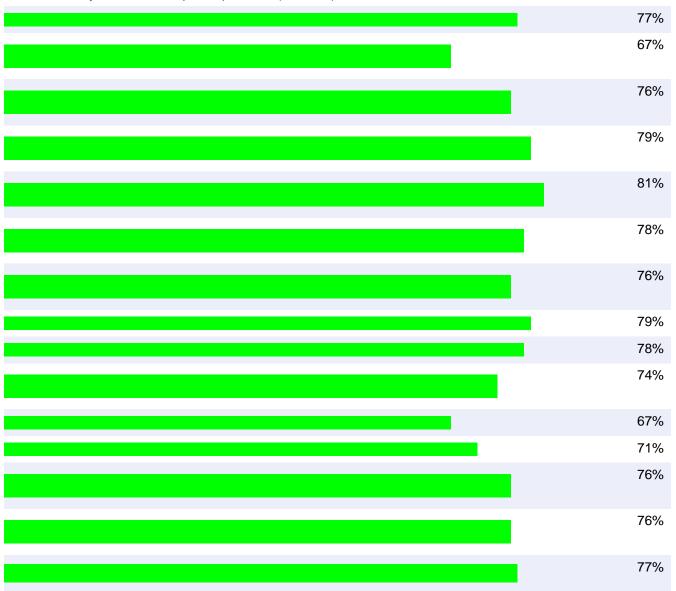
Page 109 of 544 06/18/2012

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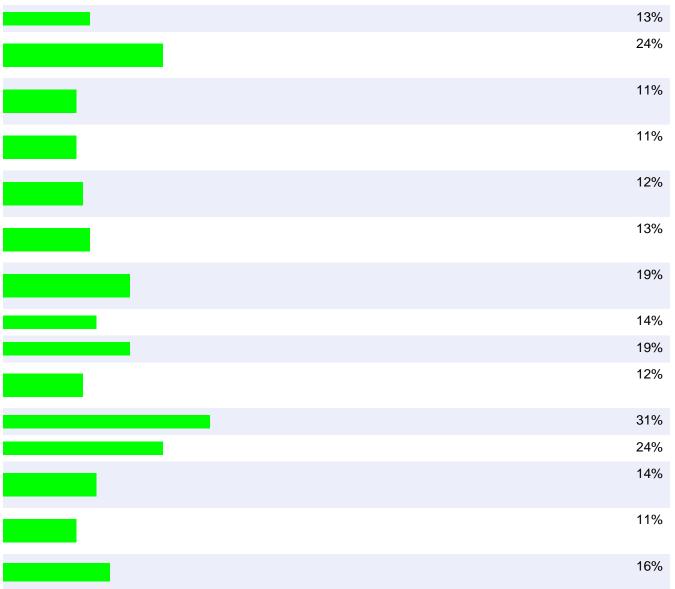
Page 110 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



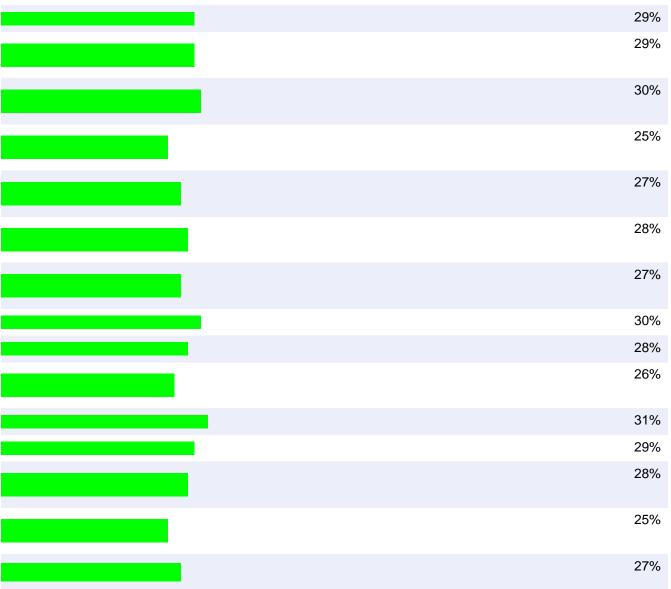
Page 111 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



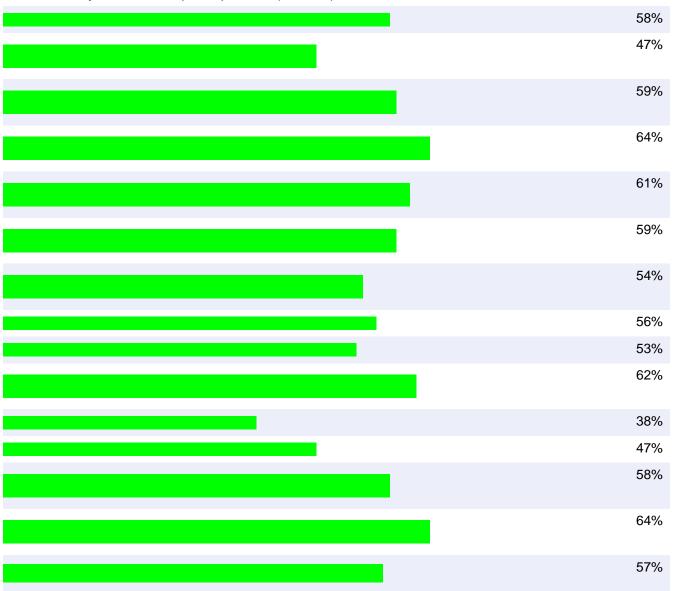
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



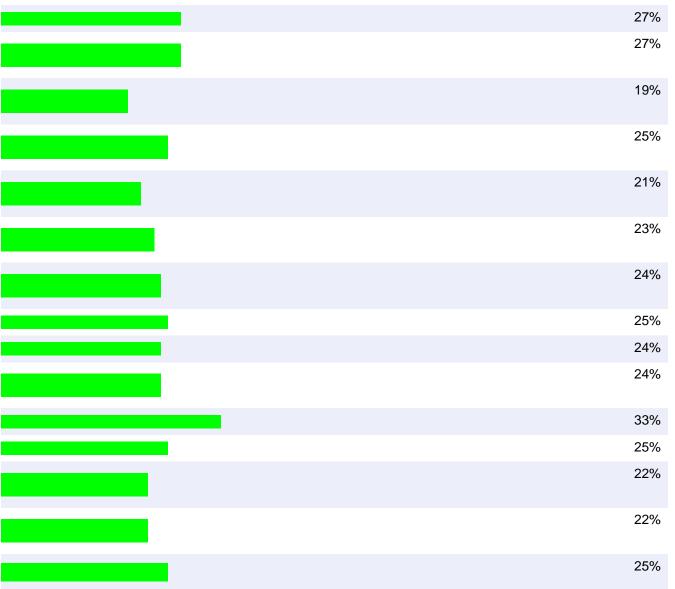
Page 114 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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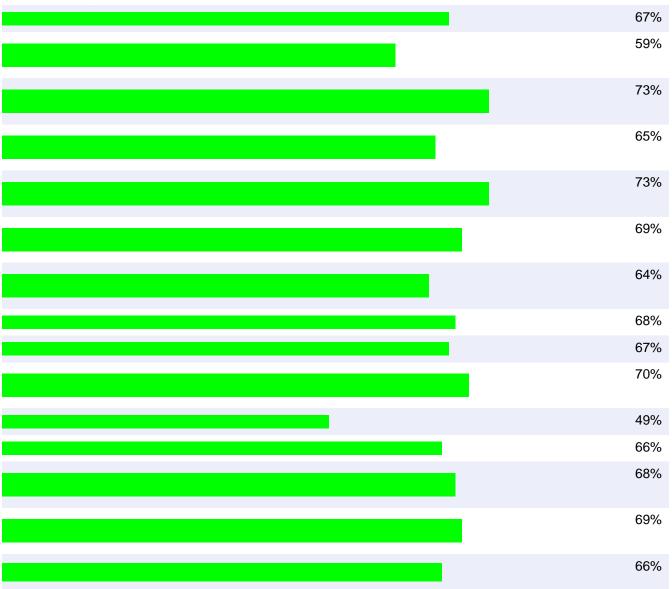
Page 115 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



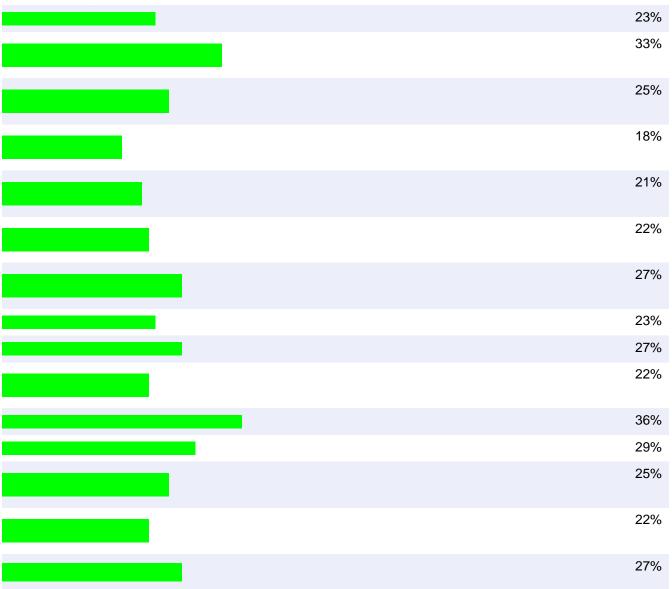
Page 116 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



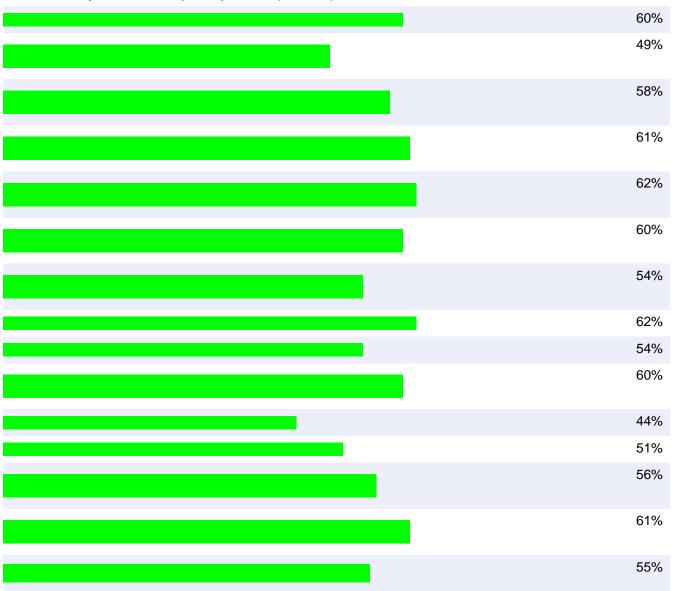
Page 118 of 544 06/18/2012

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Page 119 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



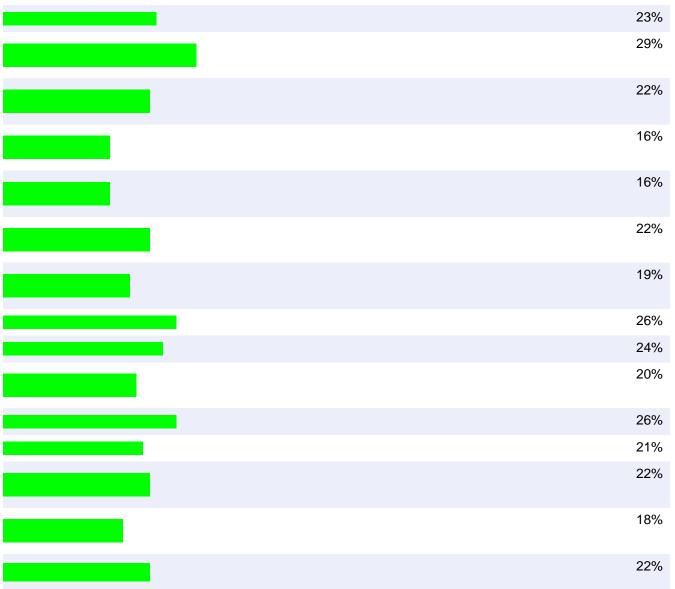
Page 120 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 121 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



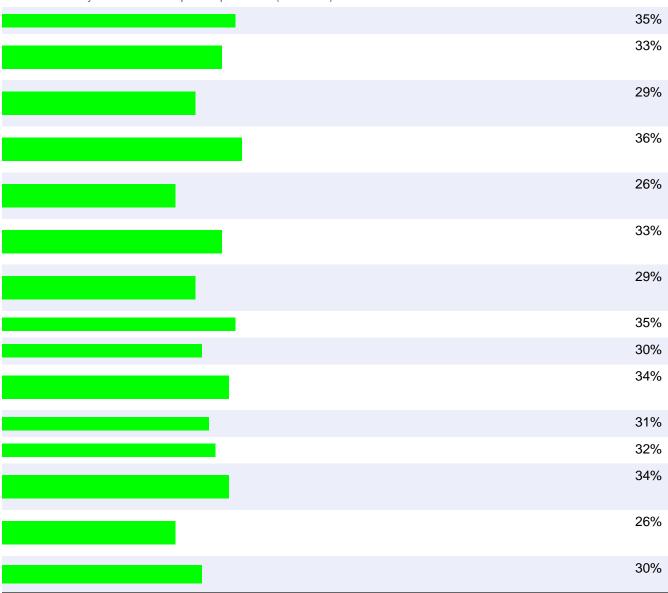
Page 123 of 544 06/18/2012

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Page 124 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



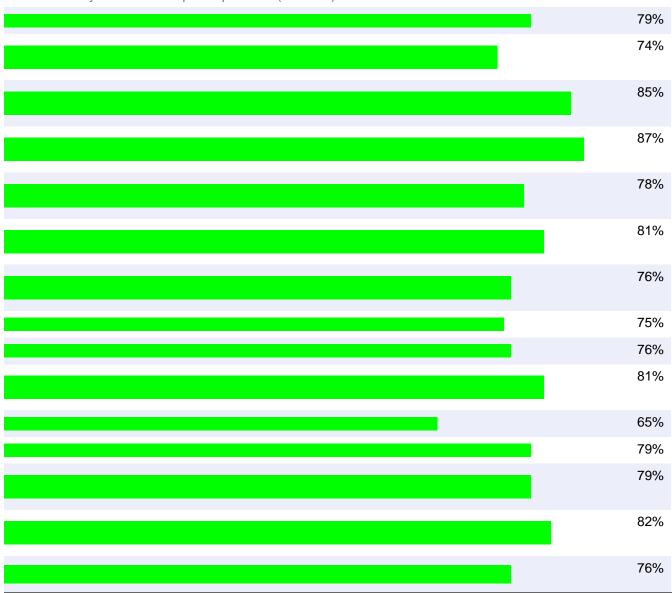
Page 125 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



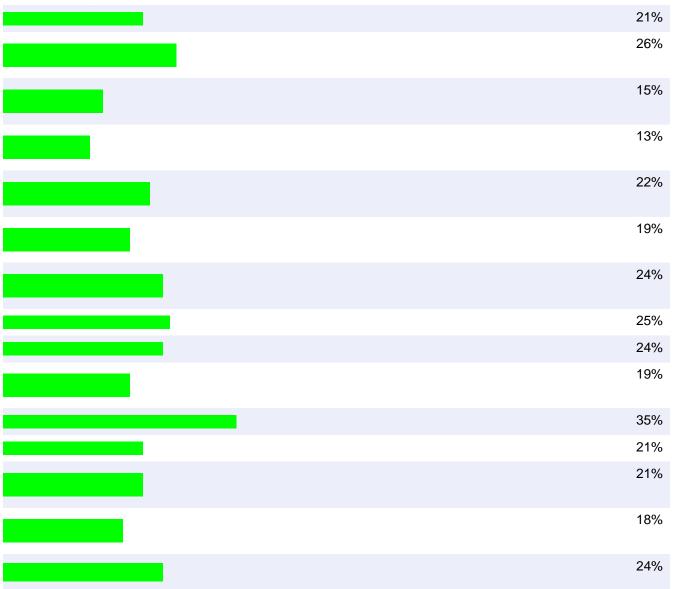
Page 126 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



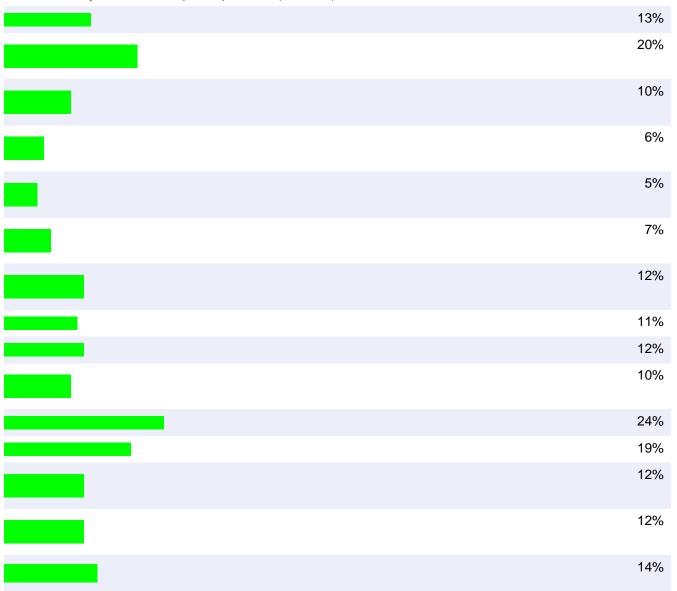
Page 127 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



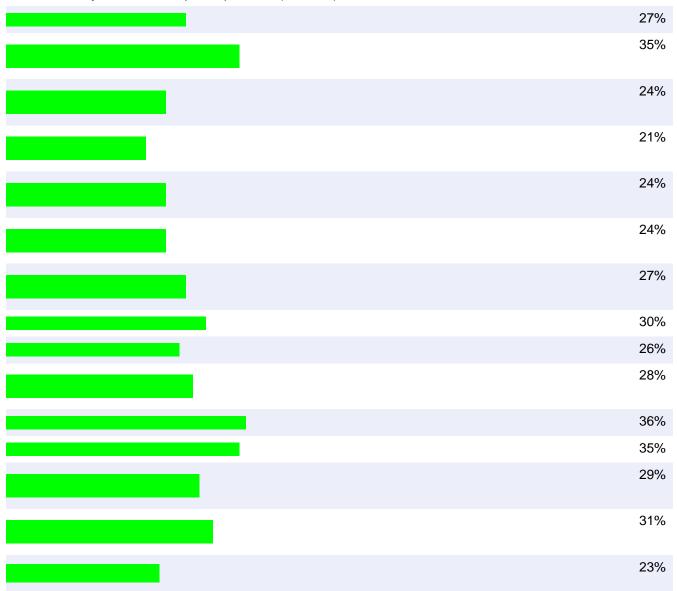
Page 128 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



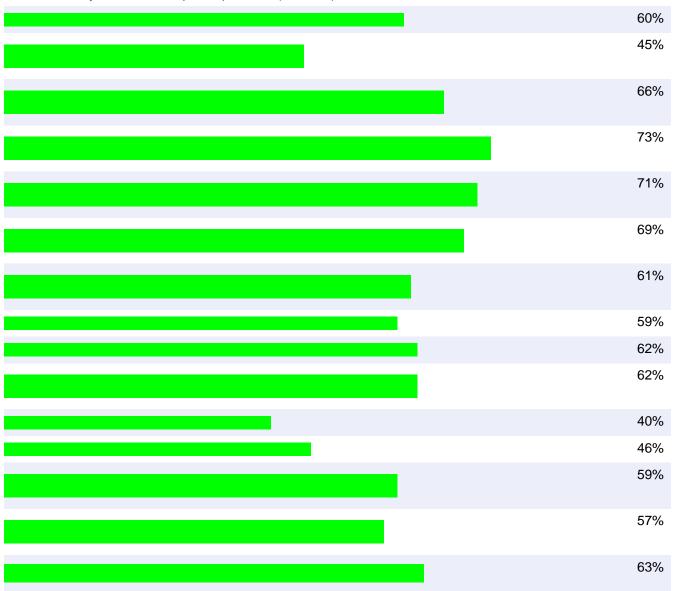
Page 129 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



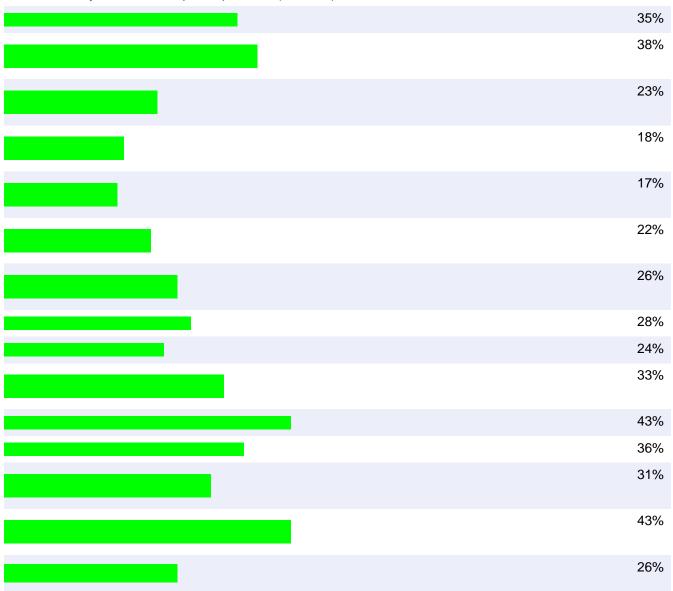
Page 131 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 136 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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310096	SAINT MICHAEL'S MEDICAL CENTER, INC	111 CENTRAL AVENUE
310108	JFK MEDICAL CTR - ANTHONY M. YELENCSICS COMMUNITY	65 JAMES STREET
310110	ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL HAMILTON	ONE HAMILTON HEALTH PLACE
310111	CENTRASTATE MEDICAL CENTER	901 WEST MAIN STREET
310112	BAYSHORE COMMUNITY HOSPITAL	727 N BEERS ST
310113	SOUTHERN OCEAN MEDICAL CENTER	1140 RT 72 W
310115	HACKETTSTOWN REGIONAL MEDICAL CENTER	651 WILLOW GROVE ST
310118	MEADOWLANDS HOSPITAL MEDICAL CENTER	55 MEADOWLANDS PKWY
310119	UMDNJ UNIVERSITY HOSPITAL	150 BERGEN ST
310120	SAINT CLARE'S HOSPITAL/SUSSEX	20 WALNUT ST
390001	COMMUNITY MEDICAL CENTER	1822 MULBERRY STREET
390002	UPMC MCKEESPORT	1500 FIFTH AVENUE
390003	BLOOMSBURG HOSPITAL	549 EAST FAIR STREET
390004	HOLY SPIRIT HOSPITAL	503 NORTH 21ST STREET
390006	GEISINGER MEDICAL CENTER	100 NORTH ACADEMY AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)		
	NEWARK	NJ
	EDISON	NJ
	HAMILTON	NJ
	FREEHOLD	NJ
	HOLMDEL	NJ
	MANAHAWKIN	NJ
	HACKETTSTOWN	NJ
	SECAUCUS	NJ
	NEWARK	NJ
	SUSSEX	NJ
	SCRANTON	PA
	MC KEESPORT	PA
	BLOOMSBURG	PA
	CAMP HILL	PA
	DANVILLE	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

07102	ESSEX	9738775350
08818	MIDDLESEX	7323217000
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08690	WERCER	0093007900
07728	MONMOUTH	7324312000
07733	MONMOUTH	7327395900
08050	OCEAN	6095976011
07840	WARREN	9088525100
07094	HUDSON	2013923100
07400	FCCEV	9739725658
07103	ESSEX	
07461	SUSSEX	9737022200
18510	LACKAWANNA	5709698240
15132	ALLEGHENY	4126642000
17815	COLUMBIA	5703872100
17011	CUMBERLAND	7177632100
17822	MONTOUR	5702716211

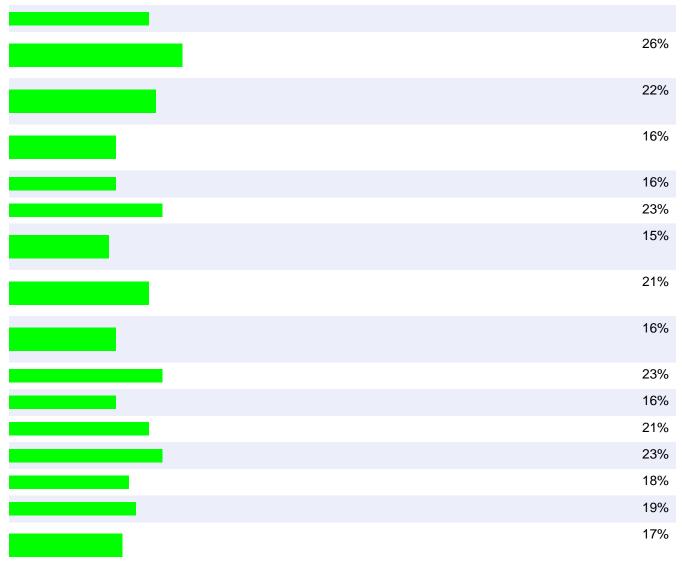
Page 139 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 140 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Page 143 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 144 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



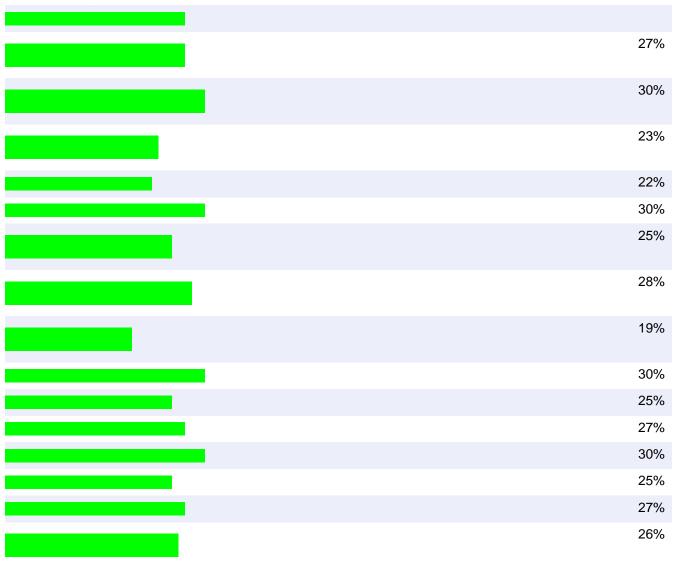
Page 145 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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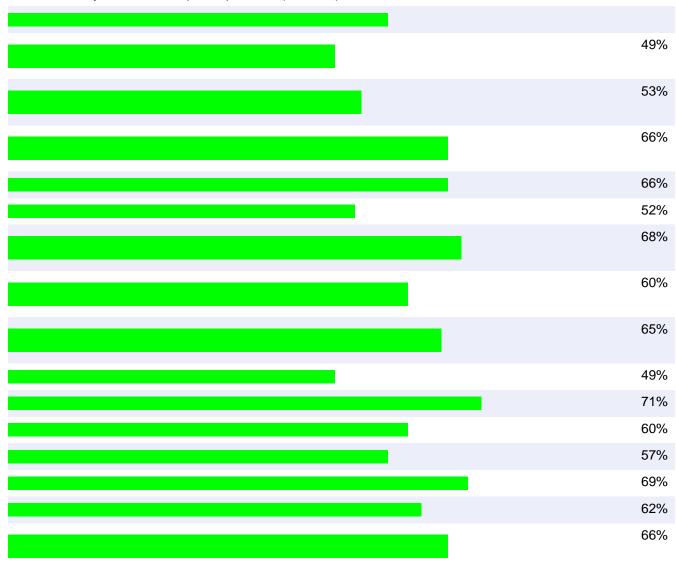
Page 146 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



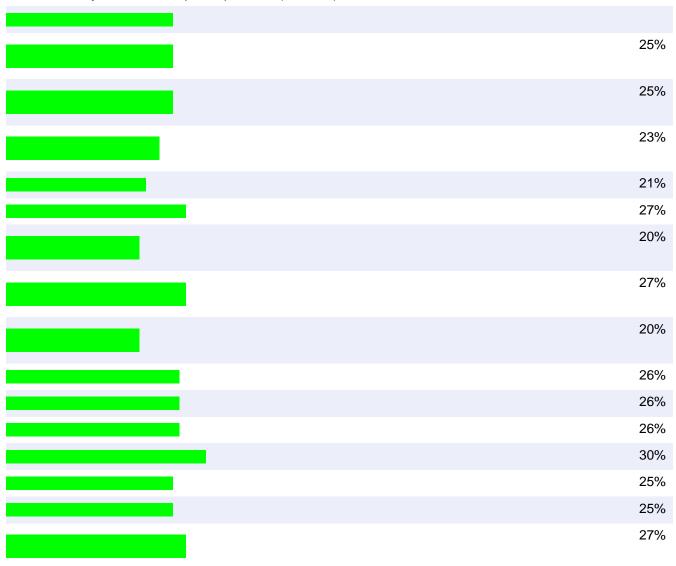
Page 148 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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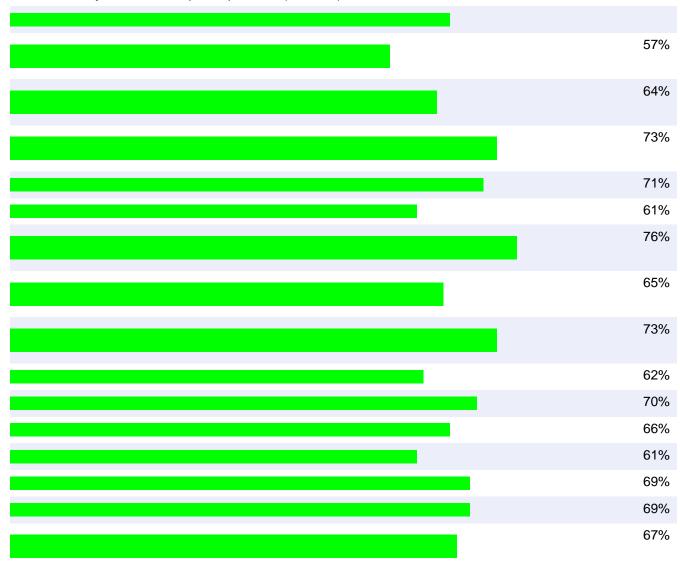
Page 149 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 153 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



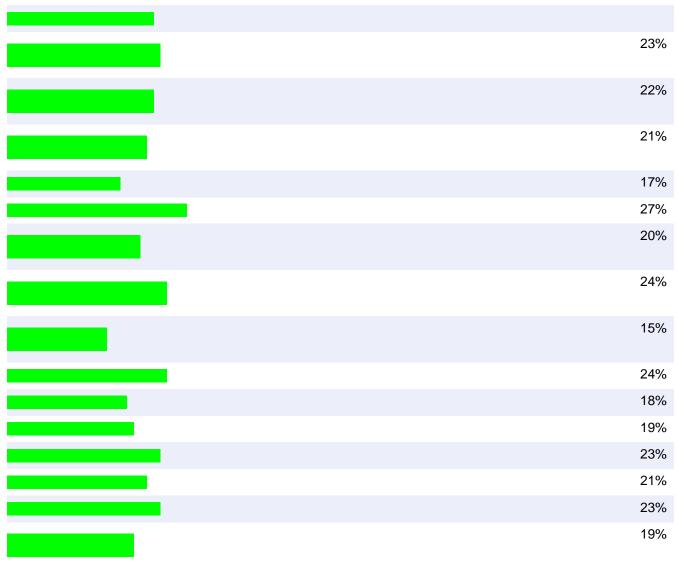
Page 154 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 155 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



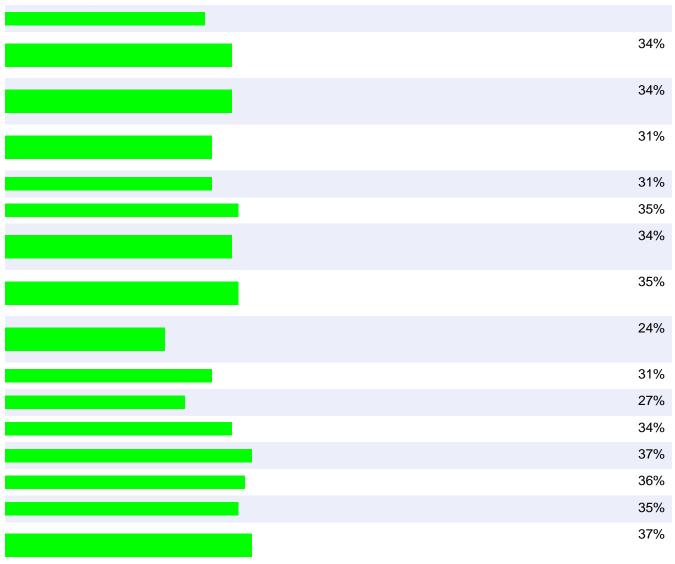
Page 157 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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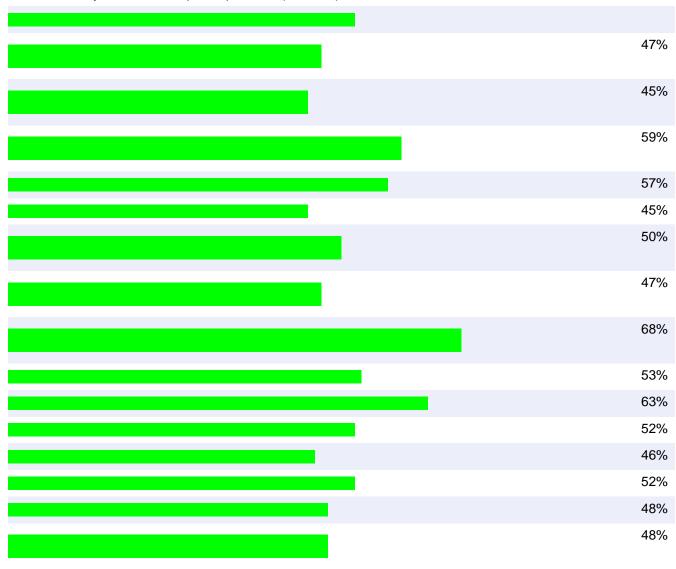
Page 158 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



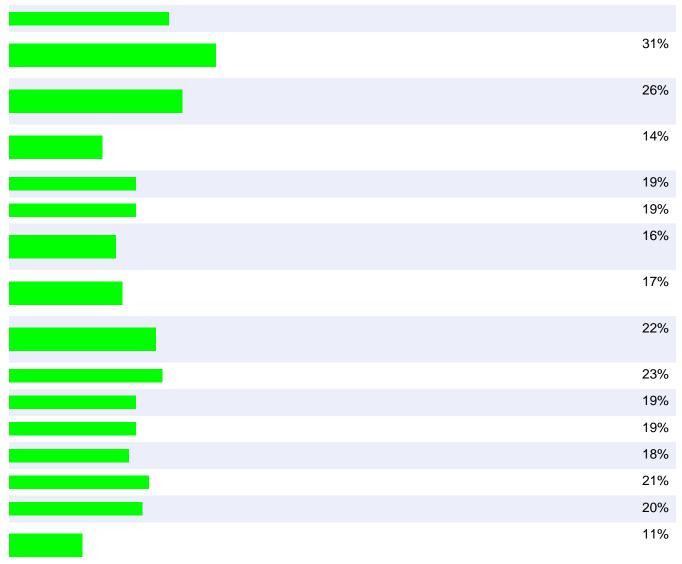
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



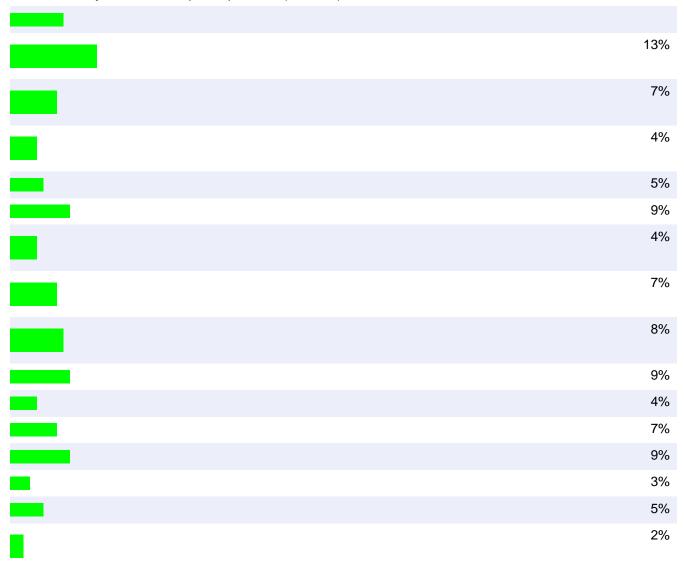
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated of Galvey of Fatiente Floopital Experiences (Florial C)	
	18%
	29%
	29%
	31%
	24%
	40%
	27%
	26%
	14%
	29%
	39%
	27%
	38%
	42%
	41%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

390008	ELLWOOD CITY HOSPITAL	724 PERSHING STREET
390009	SAINT VINCENT HEALTH CENTER	232 WEST 25TH STREET
390012	LANSDALE HOSPITAL	100 MEDICAL CAMPUS DRIVE
390013	EVANGELICAL COMMUNITY HOSPITAL	ONE HOSPITAL DRIVE
390016	JAMESON MEMORIAL HOSPITAL	1211 WILMINGTON AVENUE
390019	PALMERTON HOSPITAL	135 LAFAYETTE AVENUE
390025	KENSINGTON HOSPITAL	136 W DIAMOND STREET
390026	CHESTNUT HILL HOSPITAL	8835 GERMANTOWN AVE
390027	TEMPLE UNIVERSITY HOSPITAL	3401 NORTH BROAD STREET
390028	UPMC MERCY	1400 LOCUST STREET
390030	SCHUYLKILL MEDICAL CENTER - SOUTH JACKSON STREET	420 SOUTH JACKSON STREET
390031	SCHUYLKILL MEDICAL CENTER - EAST NORWEGIAN STREET	700 EAST NORWEGIAN STREET
390032	ALLE KISKI MEDICAL CENTER	1301 CARLISLE ST
390035	ST LUKE'S QUAKERTOWN HOSPITAL	1021 PARK AVENUE
390036	HERITAGE VALLEY BEAVER	1000 DUTCH RIDGE ROAD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ELLWOOD CITY	PA
ERIE	PA
LANSDALE	PA
LEWISBURG	PA
NEW CASTLE	PA
PALMERTON	PA
PHILADELPHIA	PA
PHILADELPHIA	PA
PHILADELPHIA	PA
PITTSBURGH	PA
POTTSVILLE	PA
POTTSVILLE	PA
NATRONA	PA
QUAKERTOWN	PA
BEAVER	PA

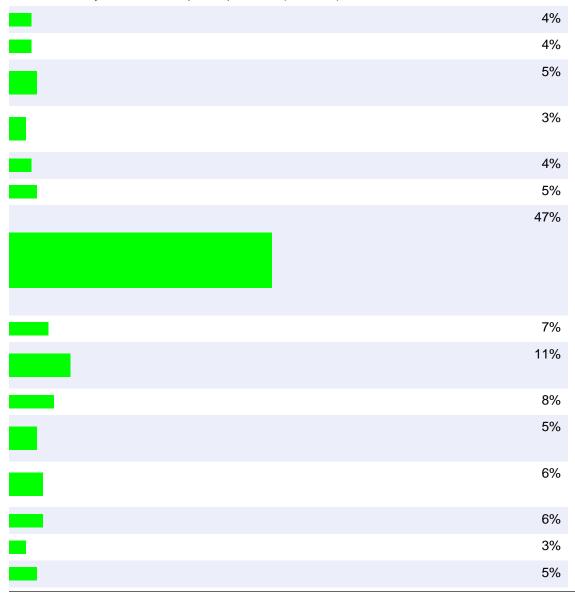
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	
16117	LAWRENCE	7247520081
16544	ERIE	8144525000
19446	MONTGOMERY	2153682100
17837	UNION	5705222200
16105	LAWRENCE	7246589001
18071	CARBON	6108263141
19122	PHILADELPHIA	2154268100
19118	PHILADELPHIA	2152488200
19140	PHILADELPHIA	2157072000
15219	ALLEGHENY	4122328111
17901	SCHUYLKILL	5706215000
17901	SCHUYLKILL	5706214000
15065	ALLEGHENY	4122245100
18951	BUCKS	2155384500
15009	BEAVER	4127287000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
20%
18%
19%
20%
21%
1%
20%
21%
23%
20%
21%
21%
17%
20%

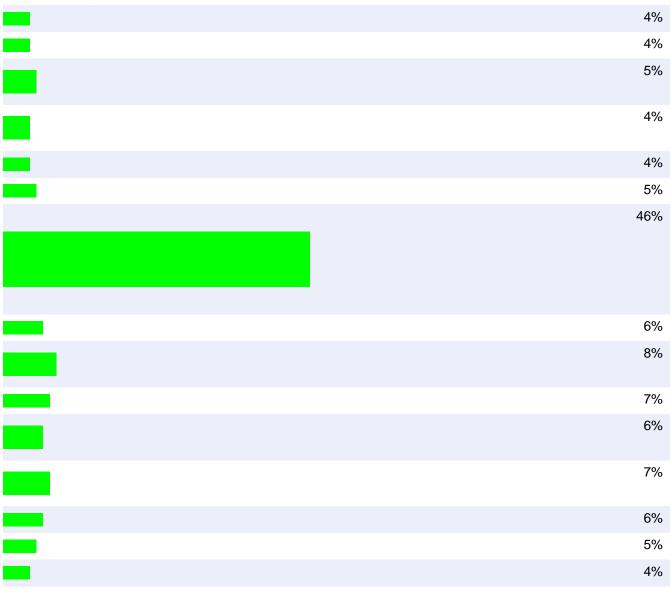
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



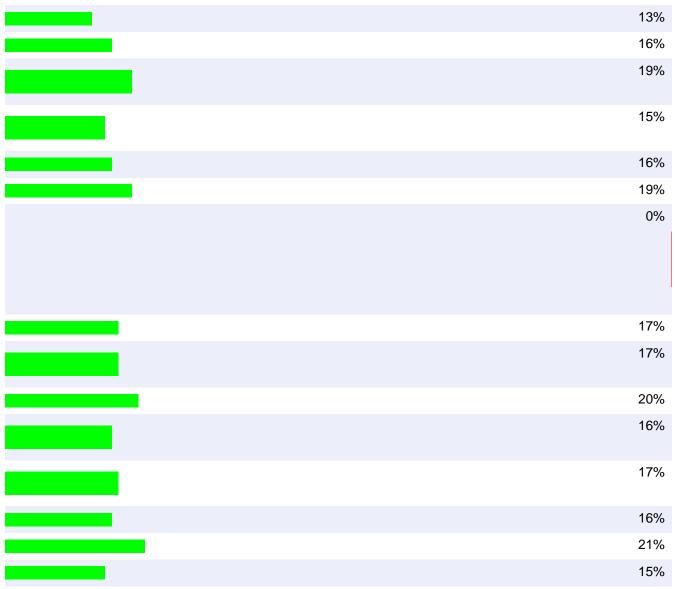
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



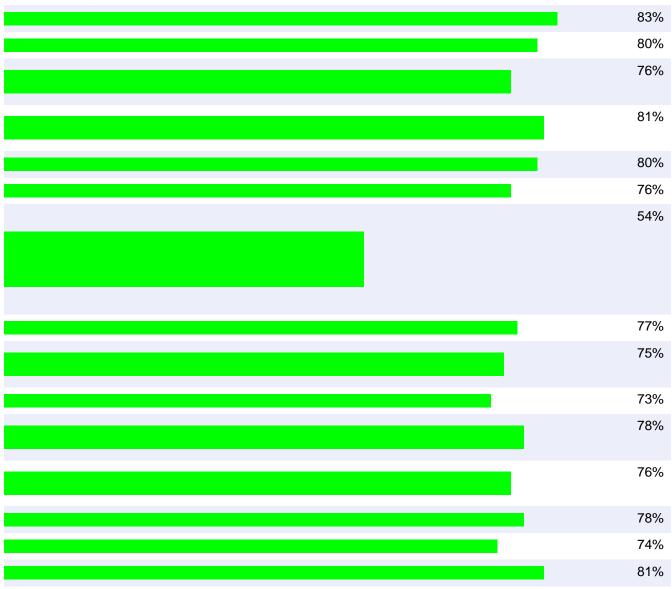
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



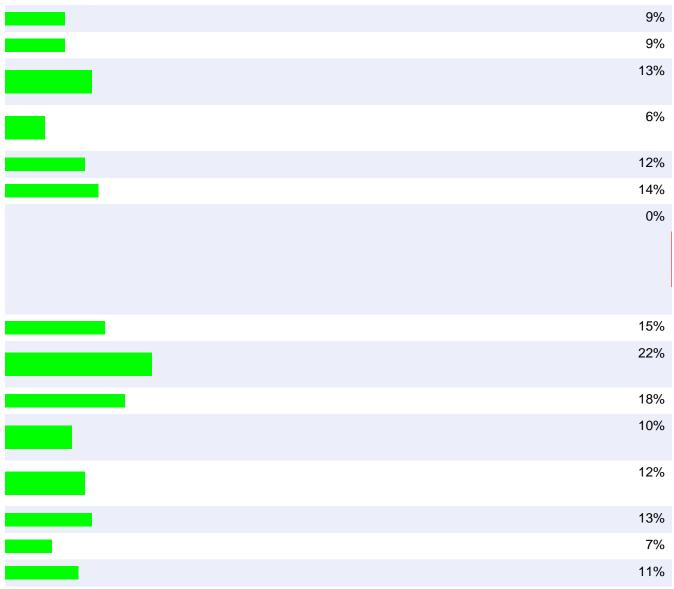
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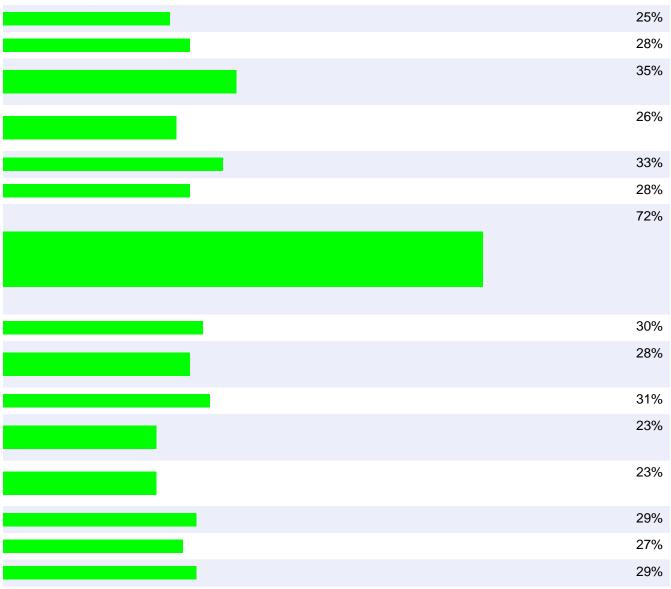
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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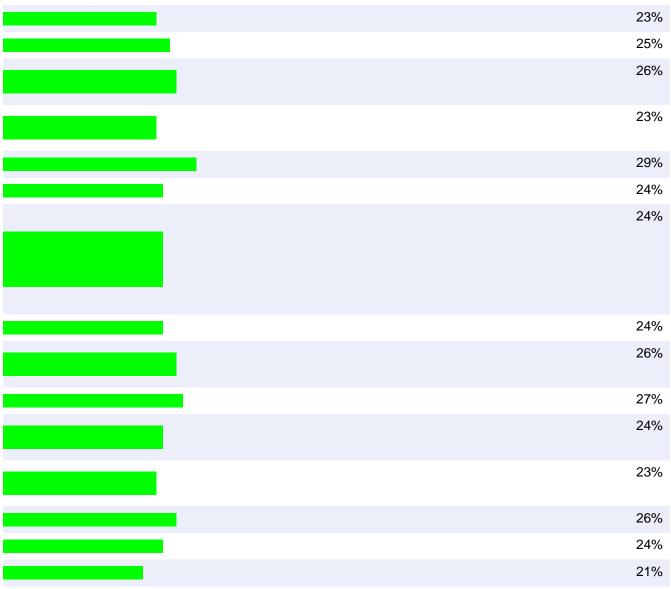
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

(`````````	
	7%
	8%
	6%
	6%
	6%
	10%
	20%
	10%
	13%
	10%
	7%
	11%
	9%
	5%
	8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



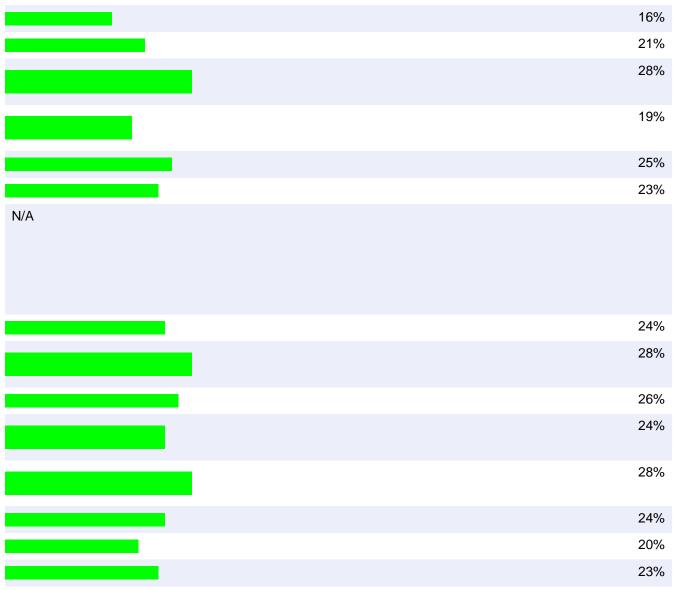
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



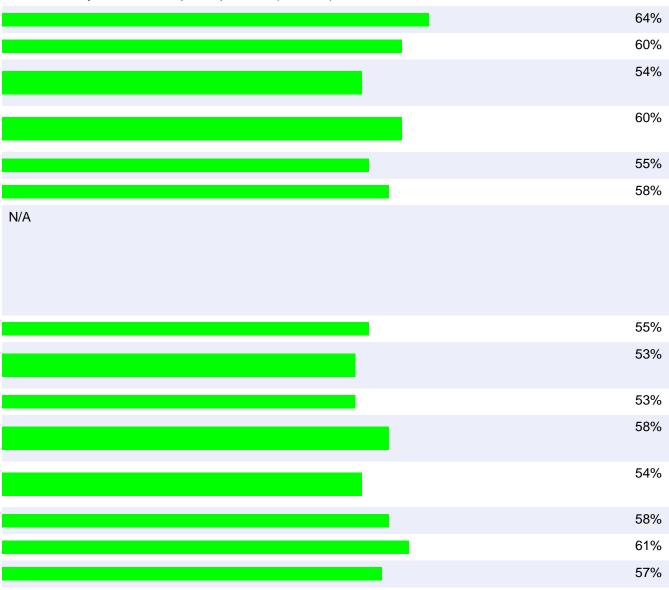
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	20%
	19%
	18%
	21%
	20%
	19%
N/A	
	21%
	19%
	21%
	18%
	18%
	18%
	19%
	20%

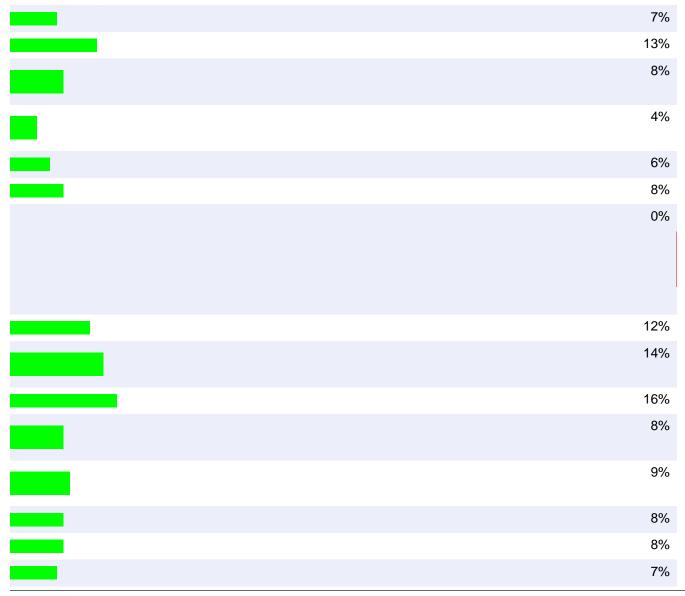
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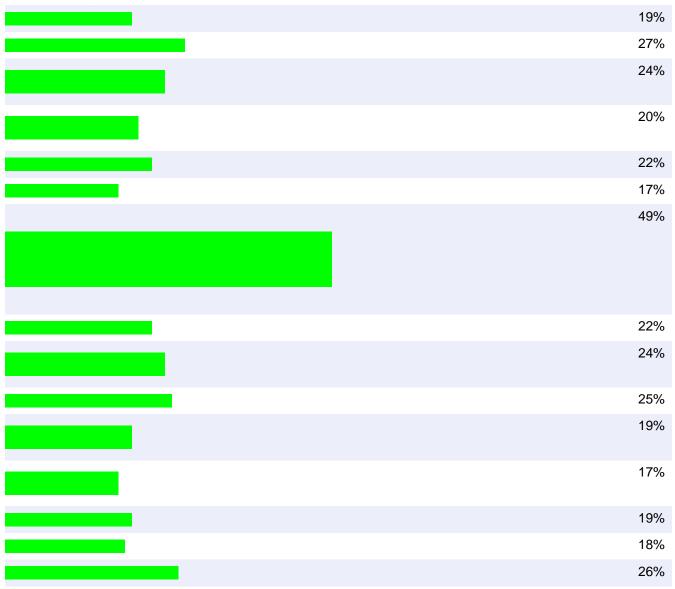
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



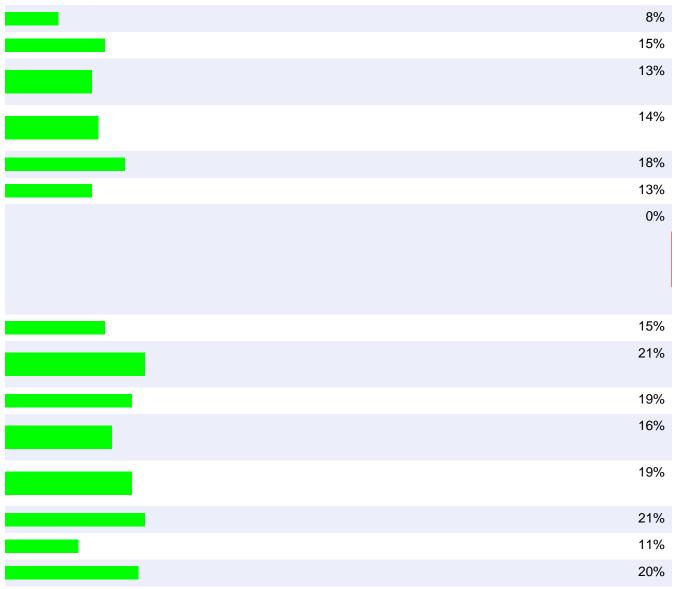
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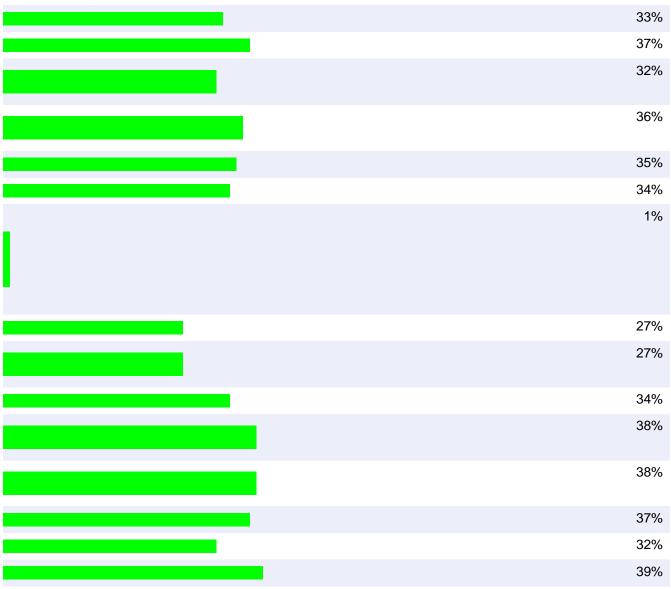
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



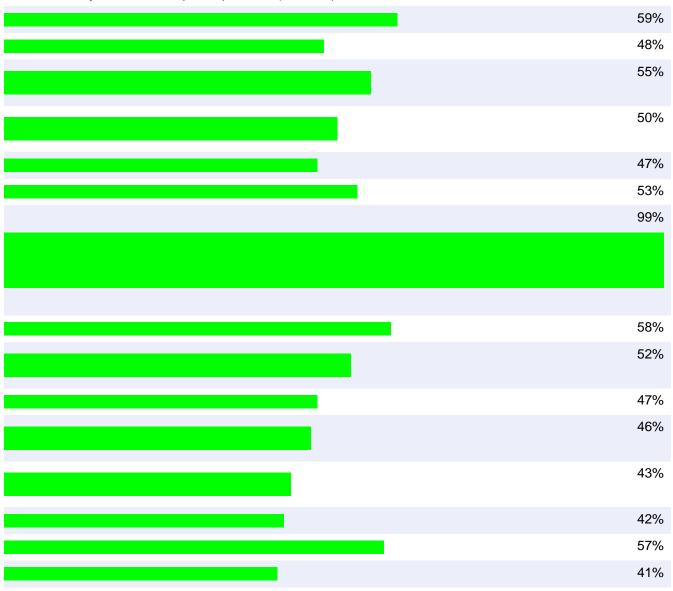
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



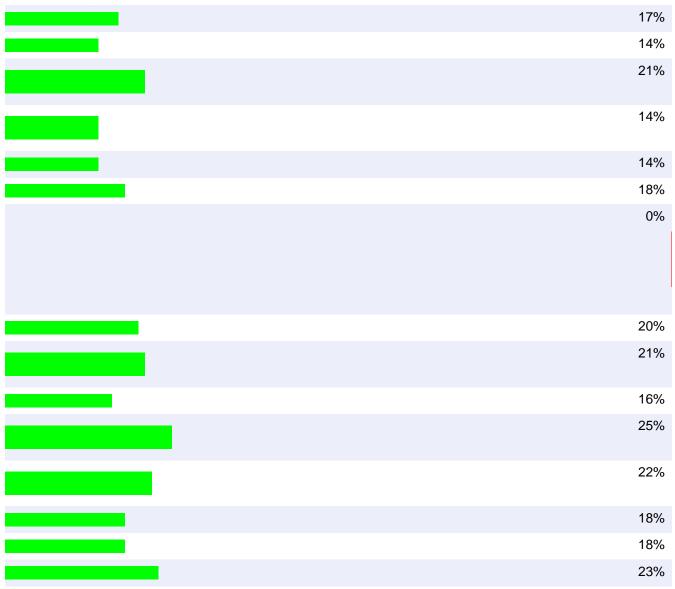
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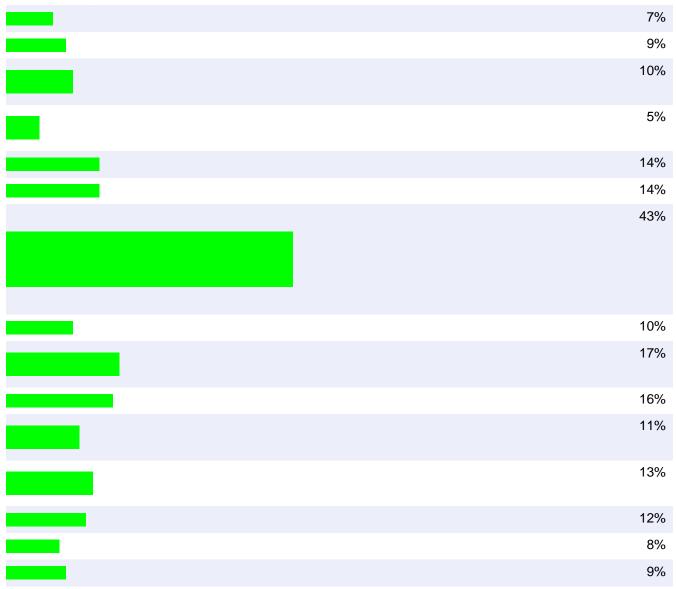
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



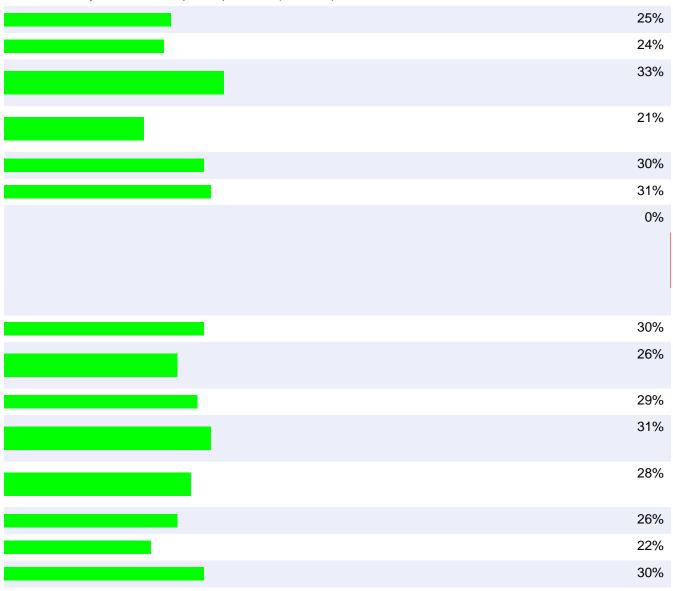
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



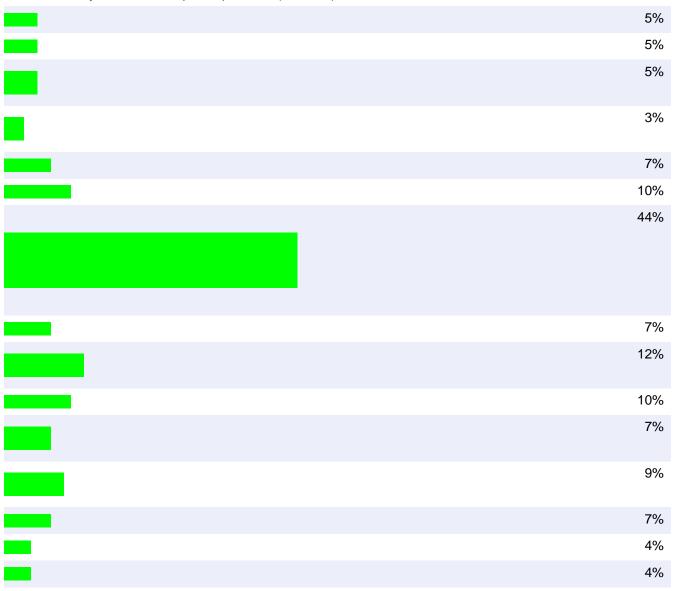
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



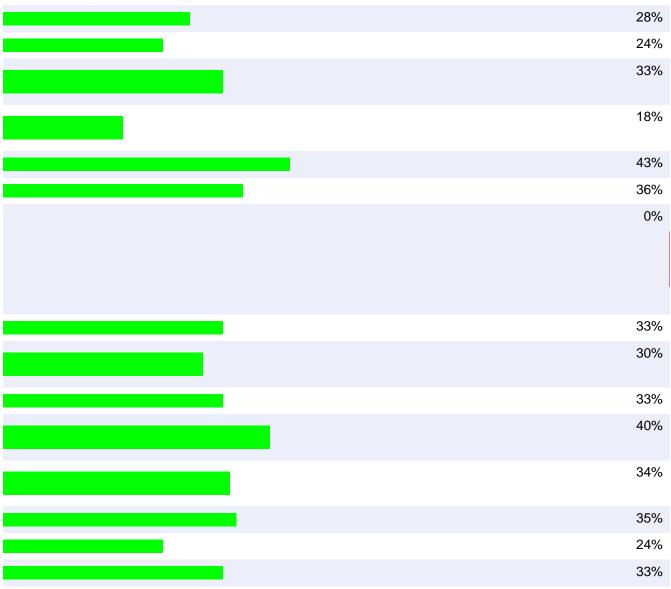
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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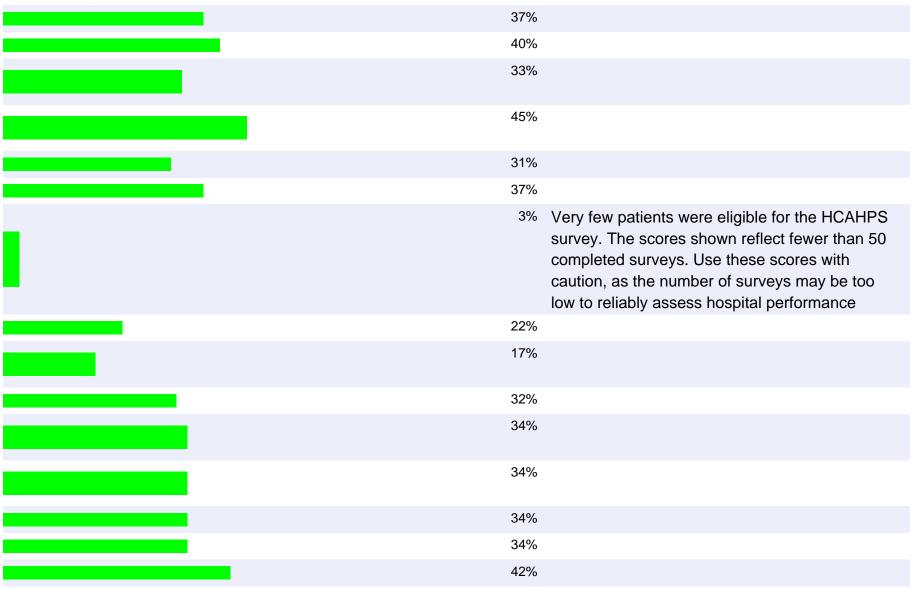
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Fewer than 100
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

390037	HERITAGE VALLEY SEWICKLEY	720 BLACKBURN ROAD
390039	SOMERSET HOSPITAL	225 SOUTH CENTER AVENUE
390041	UNIONTOWN HOSPITAL	500 WEST BERKELEY STREET
390042	WASHINGTON HOSPITAL, THE	155 WILSON AVENUE
390043	SOLDIERS AND SAILORS MEMORIAL HOSPITAL	32-36 CENTRAL AVENUE
390044	READING HOSPITAL MEDICAL CENTER	SIXTH AVENUE AND SPRUCE ST
390045	WILLIAMSPORT REGIONAL MEDICAL CENTER	700 HIGH STREET
390046	YORK HOSPITAL	1001 SOUTH GEORGE STREET
390048	LEWISTOWN HOSPITAL	400 HIGHLAND AVENUE
390049	ST LUKE'S HOSPITAL BETHLEHEM	801 OSTRUM STREET
390050	ALLEGHENY GENERAL HOSPITAL	320 EAST NORTH AVENUE
390052	CLEARFIELD HOSPITAL	809 TURNPIKE AVE
390056	J C BLAIR MEMORIAL HOSPITAL	1225 WARM SPRINGS AVE
390057	GRAND VIEW HOSPITAL	700 LAWN AVENUE
390058	CARLISLE REGIONAL MEDICAL CENTER	361 ALEXANDER SPRING ROAD
390061	LANCASTER REGIONAL MEDICAL CENTER	250 COLLEGE AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

SEWICKLEY	PA
SOMERSET	PA
UNIONTOWN	PA
WASHINGTON	PA
WELLSBORO	PA
READING	PA
WILLIAMSPORT	PA
YORK	PA
LEWISTOWN	PA
BETHLEHEM	PA
PITTSBURGH	PA
CLEARFIELD	PA
HUNTINGDON	PA
SELLERSVILLE	PA
CARLISLE	PA
LANCASTER	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15143	ALLEGHENY	4127416600
15501	SOMERSET	8144435000
15401	FAYETTE	7244305000
15301	WASHINGTON	7242257000
16901	TIOGA	5707241631
19603	BERKS	6109888000
17701	LYCOMING	5703211000
17403	YORK	7178512345
17044	MIFFLIN	7172485411
18015	NORTHAMPTON	6109544000
15212	ALLEGHENY	4123593131
16830	CLEARFIELD	8147655341
16652	HUNTINGDON	8146432290
18960	BUCKS	2154534615
17015	CUMBERLAND	7172491212
17604	LANCASTER	7172918123

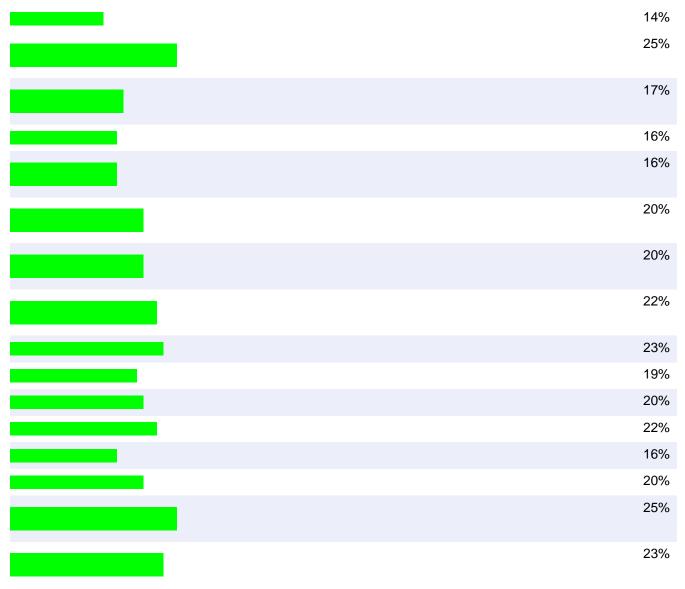
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
5%
6%
4%
3%
4%
5%
5%
5%
4%
6%
5%
2%
4%
6%
5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



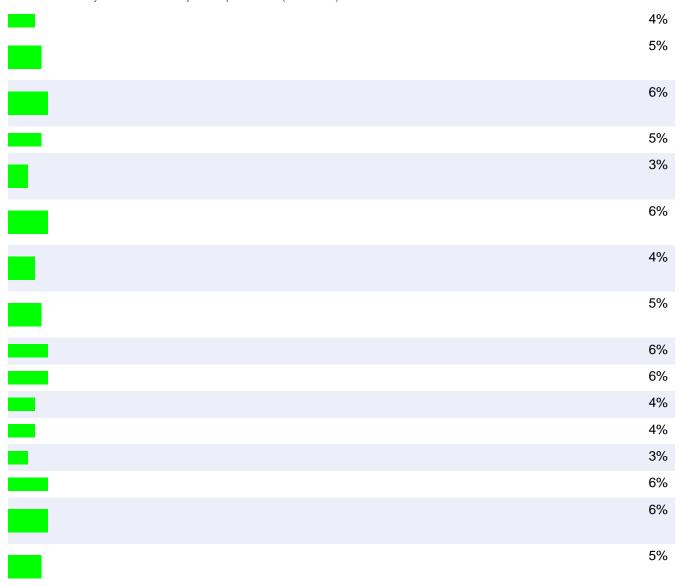
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fationia Freephal Expenditions (Fig. 11)	
	15%
	20%
	14%
	16%
	13%
	20%
	16%
	19%
	23%
	18%
	16%
	14%
	14%
	18%
	22%
	19%

Page 212 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



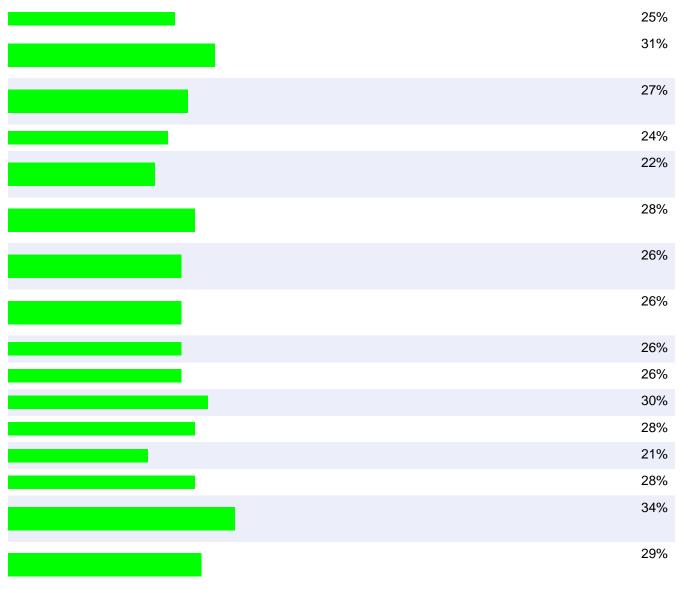
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
13%
12%
8%
4%
11%
10%
13%
9%
9%
16%
14%
5%
8%
11%
6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



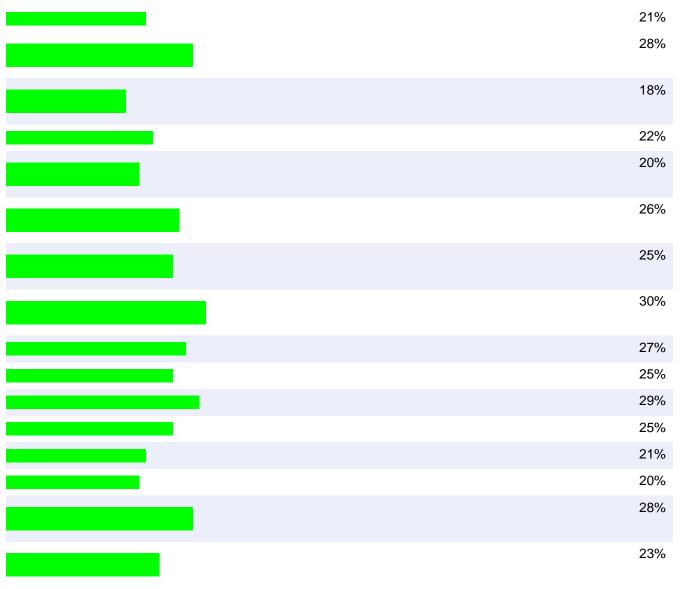
Page 216 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
8%
10%
4%
5%
5%
5%
6%
7%
6%
8%
7%
5%
7%
8%
8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



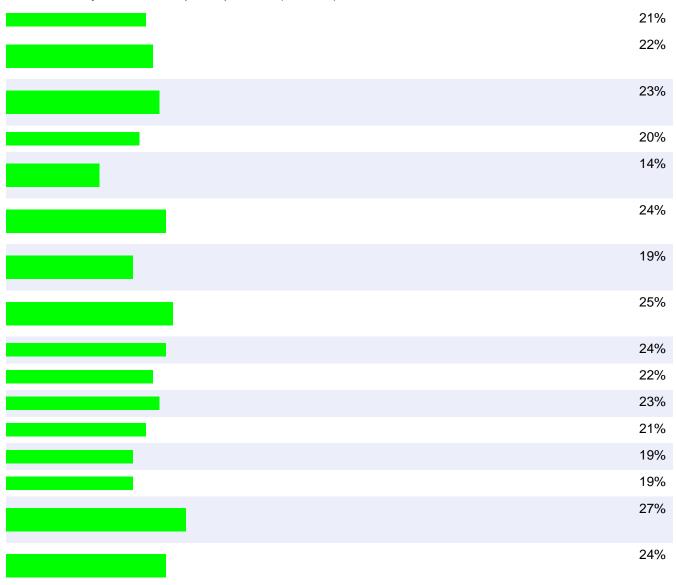
Page 218 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



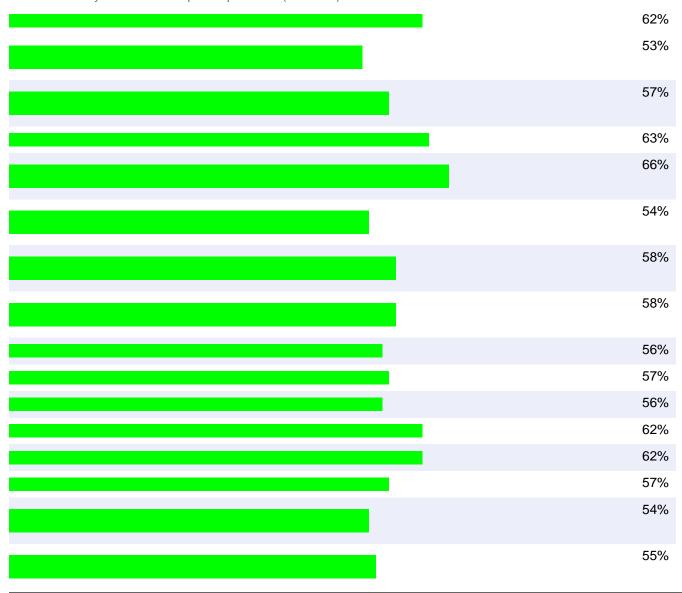
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
25%
20%
17%
20%
22%
23%
17%
20%
21%
21%
17%
19%
24%
19%
21%

Page 221 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



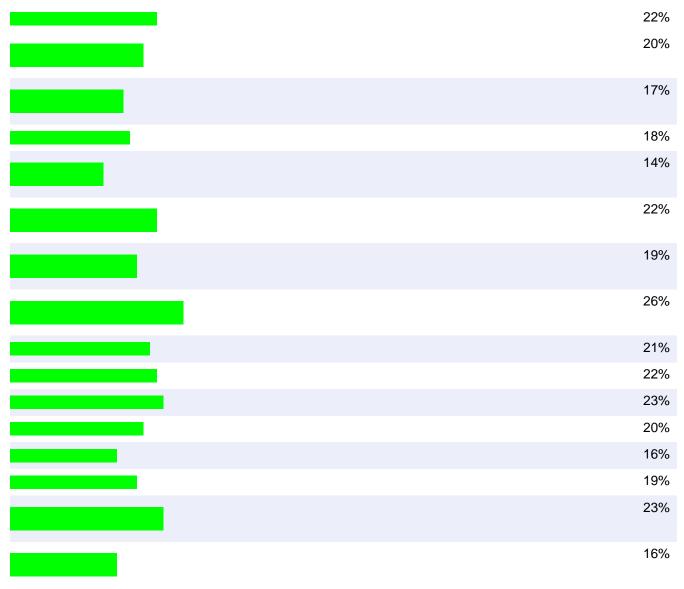
Page 222 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
5%
8%
5%
2%
12%
11%
12%
7%
9%
12%
10%
5%
4%
6%
5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



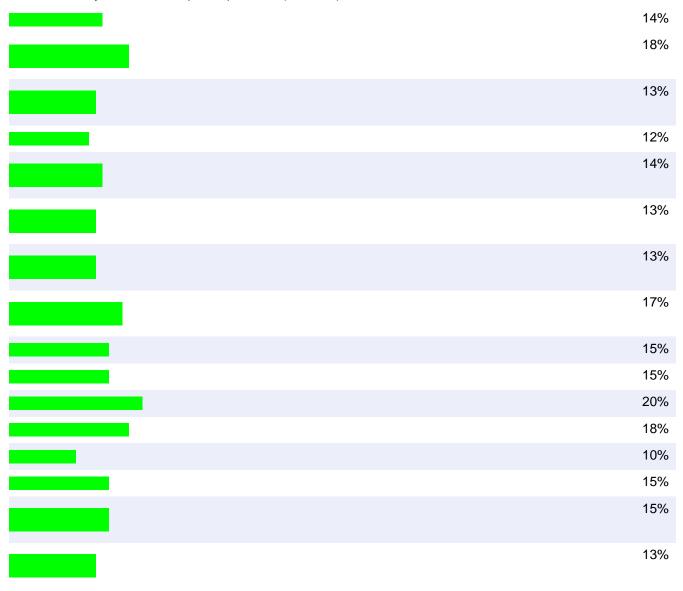
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



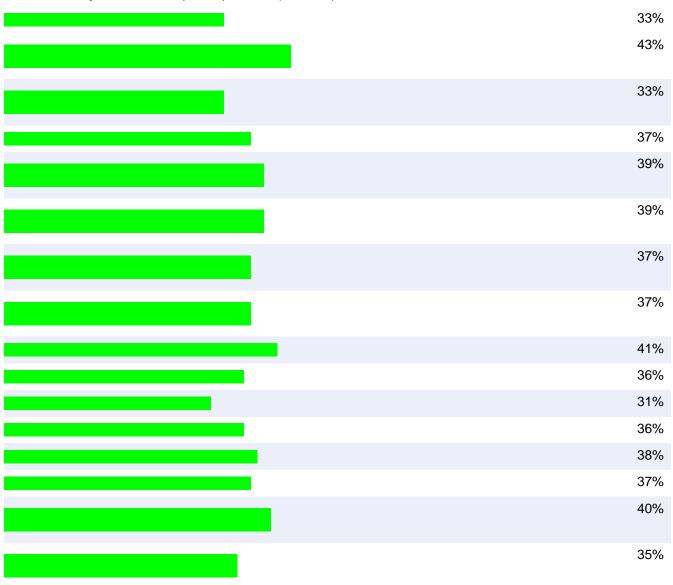
Page 225 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



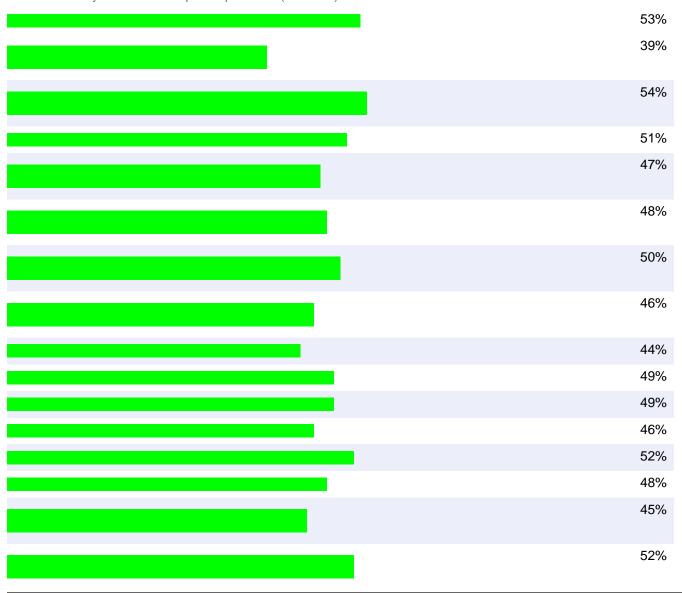
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
17%
13%
17%
16%
15%
15%
16%
16%
19%
18%
14%
15%
13%
17%
16%

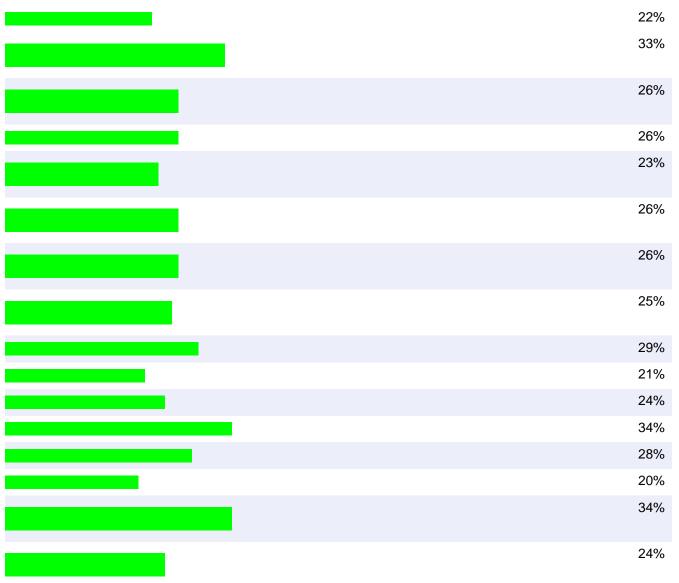
Page 230 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
12%
9%
9%
8%
8%
7%
10%
11%
9%
13%
14%
8%
6%
15%
10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



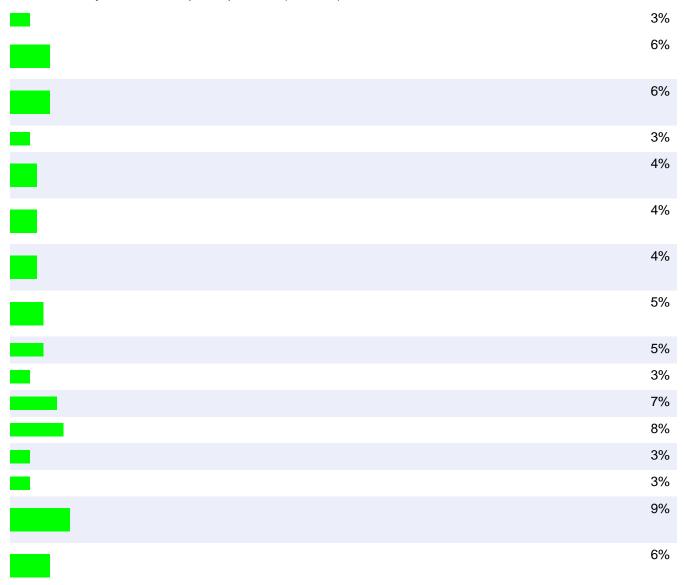
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

46%
39%
33%
38%
42%
41%
39%
34%
34%
34%
34%
41%
36%
40%
41%
40%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

390062	NASON HOSPITAL	105 NASON DRIVE
390063	UPMC HAMOT	201 STATE STREET
390065	GETTYSBURG HOSPITAL	147 GETTYS STREET
390066	GOOD SAMARITAN HOSPITAL	FOURTH AND WALNUT STREETS
390067	PINNACLE HEALTH HOSPITALS	409 SOUTH SECOND STREET
390068	HEART OF LANCASTER REGIONAL MEDICAL CENTER	1500 HIGHLANDS DRIVE
390070	LOWER BUCKS HOSPITAL	501 BATH ROAD
390071	LOCK HAVEN HOSPITAL	24 CREE DRIVE
390072	BERWICK HOSPITAL CENTER	701 EAST 16TH STREET
390073	ALTOONA REGIONAL HEALTH SYSTEM	620 HOWARD AVENUE
390076	BRANDYWINE HOSPITAL	201 REESEVILLE ROAD
390079	ROBERT PACKER HOSPITAL	ONE GUTHRIE SQUARE
390080	JEANES HOSPITAL	7600 CENTRAL AVE
390081	DELAWARE COUNTY MEMORIAL HOSPITAL	501 NORTH LANSDOWNE AVE
390084	SUNBURY COMMUNITY HOSPITAL	350 NORTH 11TH STREET
390086	DUBOIS REGIONAL MEDICAL CENTER	100 HOSPITAL AVENUE
390090	WESTERN PENNSYLVANIA HOSPITAL	4800 FRIENDSHIP AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Carvey of Fatiente Floophar Experiences (Flora in C)		
	ROARING SPRING	PA
	ERIE	PA
	GETTYSBURG	PA
	LEBANON	PA
	HARRISBURG	PA
	LITITZ	PA
	BRISTOL	PA
	LOCK HAVEN	PA
	BERWICK	PA
	ALTOONA	PA
	COATESVILLE	PA
	SAYRE	PA
	PHILADELPHIA	PA
	DREXEL HILL	PA
	SUNBURY	PA
	DUBOIS	PA
	PITTSBURGH	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatients Trospital Ex	(Portoriodo (Froz a ir O)	
16673	BLAIR	8142242141
16550	ERIE	8148776000
17325	ADAMS	7173342121
17042	LEBANON	7172707500
17105	DAUPHIN	7177825181
17543	LANCASTER	7176255000
19007	BUCKS	2157859200
17745	CLINTON	5708935000
18603	COLUMBIA	5707595000
16601	BLAIR	8148892011
19320	CHESTER	6103838000
18840	BRADFORD	5708886666
19111	PHILADELPHIA	2157282000
19026	DELAWARE	2152848100
17801	NORTHUMBERLAND	5702863333
15801	CLEARFIELD	8143712200
15224	ALLEGHENY	4125785000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Garvey of Fationic Freephal Expensions (Free III)	
	2%
	5%
	4%
	4%
	4%
	6%
	7%
	4%
	6%
	6%
	7%
	4%
	5%
	5%
	6%
	4%
	6%

Page 242 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
21%
21%
17%
24%
26%
19%
17%
21%
19%
18%
18%
18%
20%
20%
16%
19%

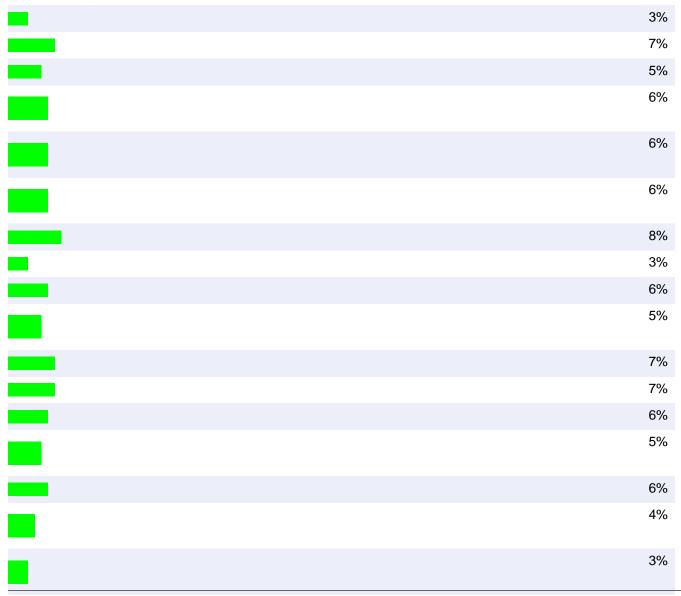
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



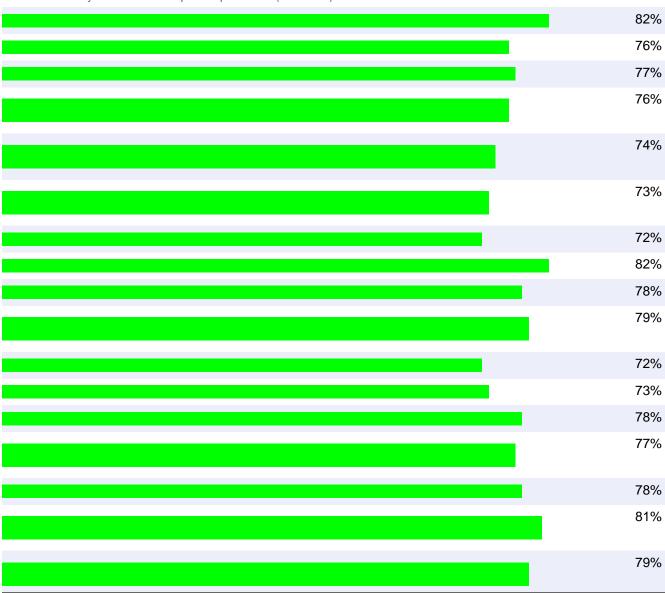
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	,	15%
			17%
			18%
			18%
			20%
			21%
			20%
			15%
			16%
			16%
			21%
			20%
			16%
			18%
			16%
			15%
			18%

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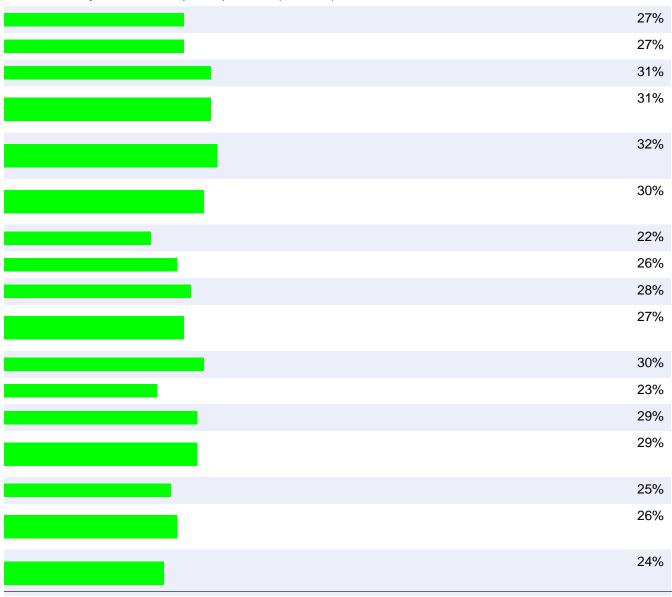
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fatients Trospital Experiences (FIGALIFS)	
	6%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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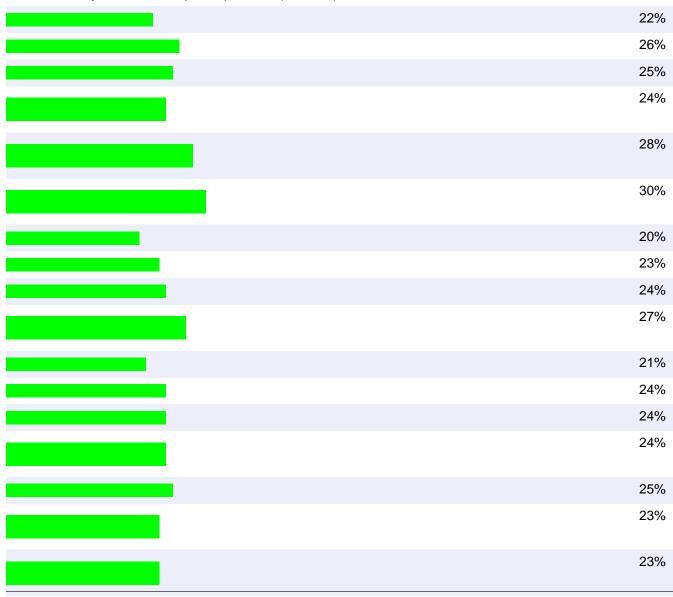
Page 250 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Garvey of Fatterite Freepital Experiences (Free till 6)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 255 of 544 06/18/2012





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fatients Trospital Experiences (FIGALIES)	
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Page 257 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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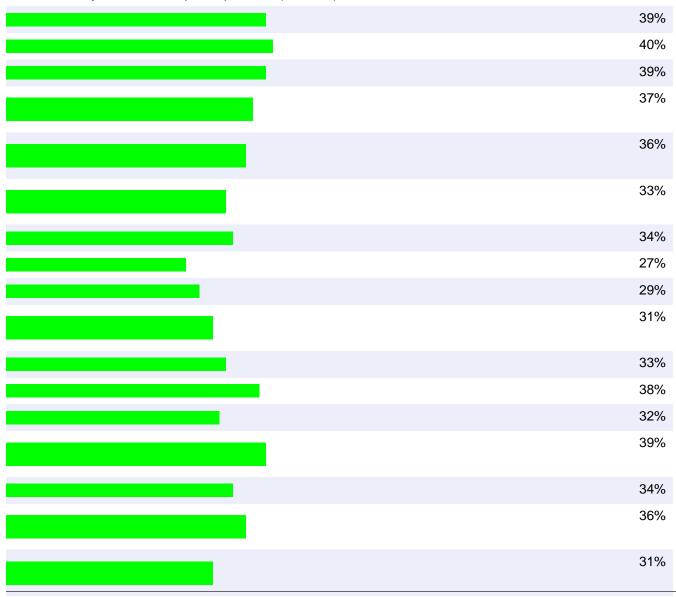
Page 259 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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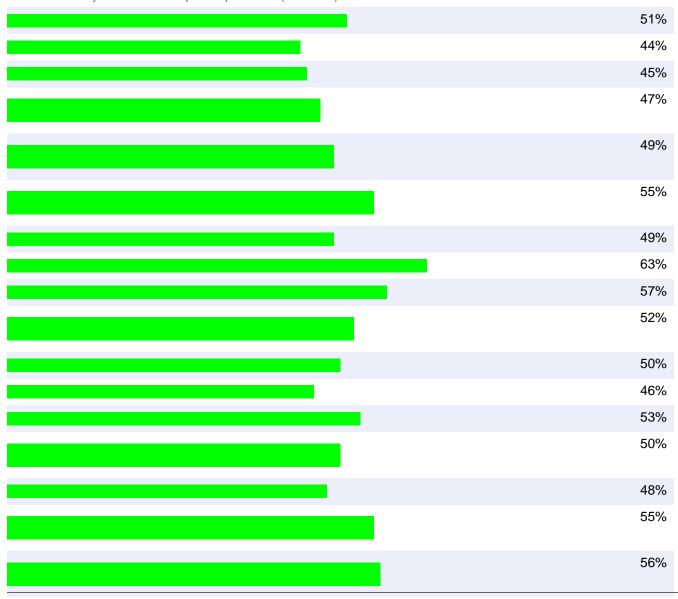
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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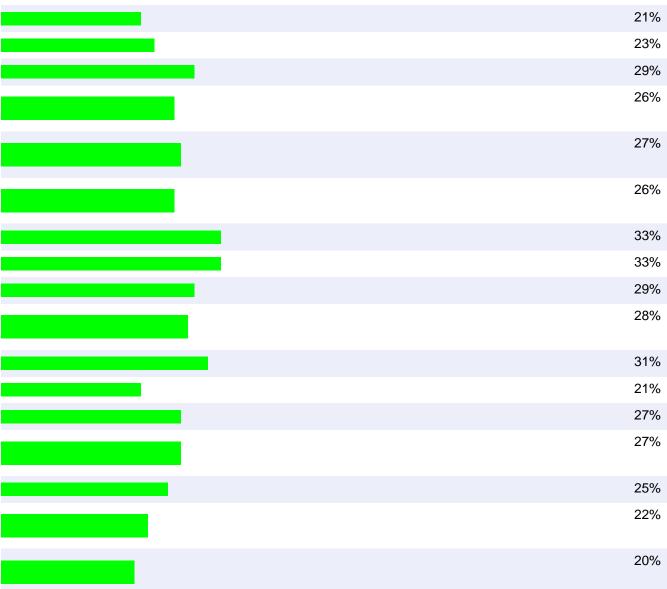
Page 264 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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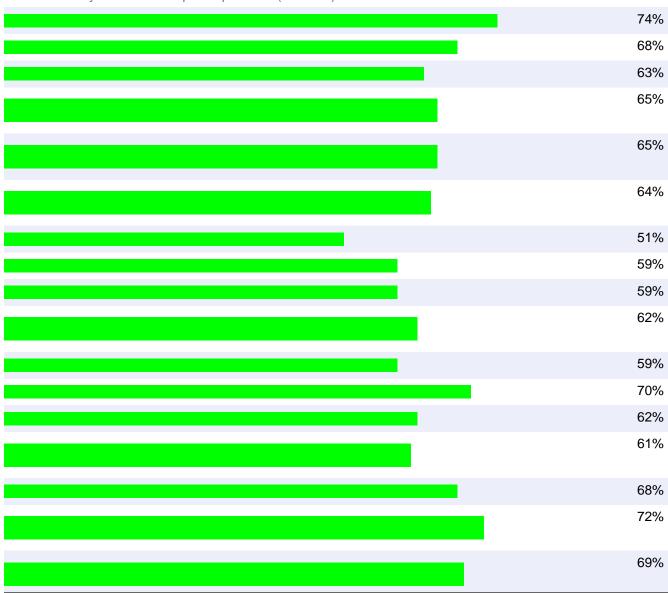
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



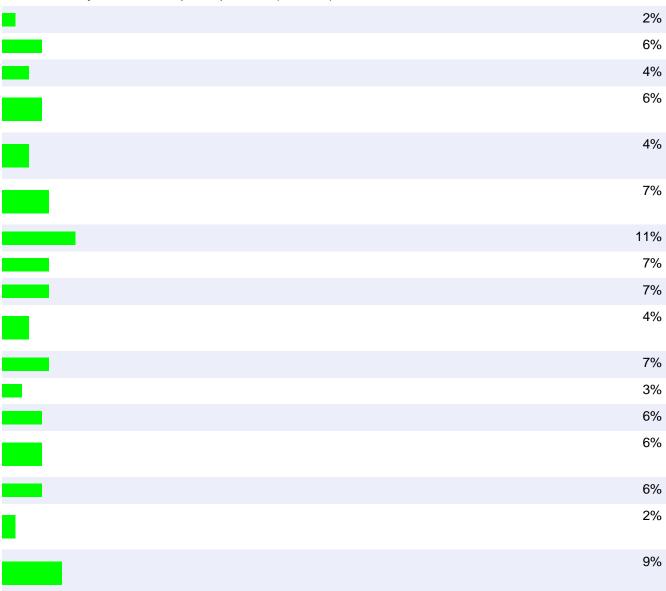
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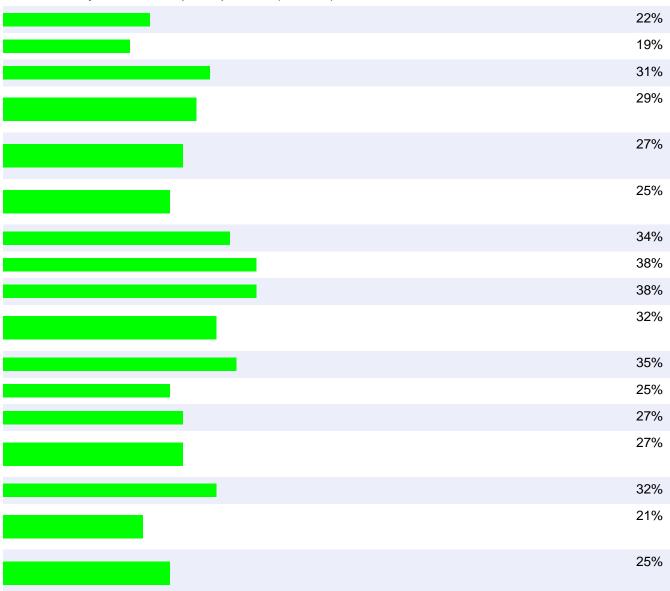
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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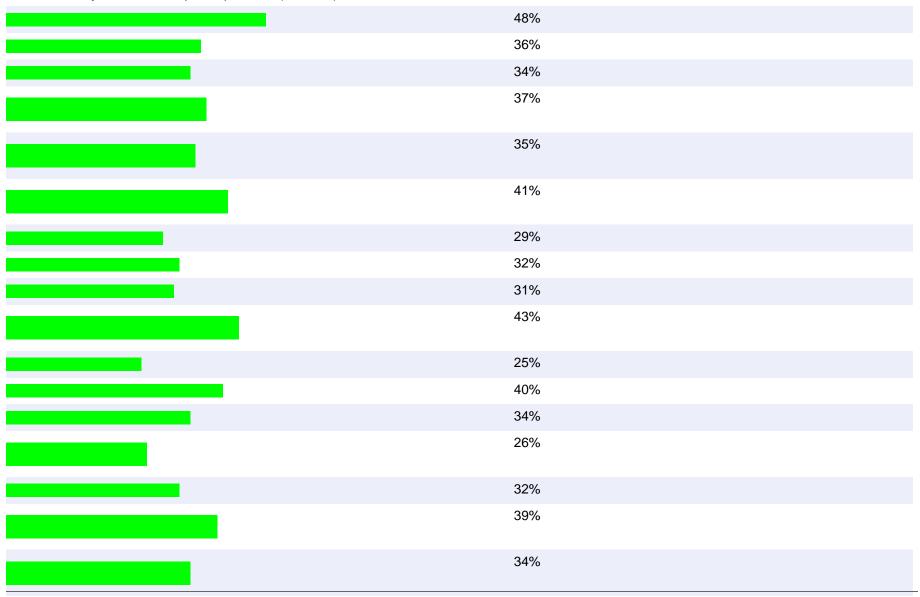
Page 270 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

30	0 or more
30	0 or more
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Вє	tween 100 and 299
30	0 or more
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Daded on Garvey of Fationic Prospital Exponences (Fig. 11)	Į.	
	HOSPITAL	
390091	UPMC NORTHWEST	100 FAIRFIELD DRIVE
390093	CLARION HOSPITAL	271 PERKINS ROAD
390095	MARIAN COMMUNITY HOSPITAL	100 LINCOLN AVENUE
390096	ST JOSEPH MEDICAL CENTER	2500 BERNVILLE ROAD
390097	HOLY REDEEMER HOSPITAL AND MEDICAL CENTER	1648 HUNTINGDON PIKE
390100	LANCASTER GENERAL HOSPITAL	555 NORTH DUKE STREET
390101	MEMORIAL HOSPITAL YORK	325 SOUTH BELMONT STREET
390102	UPMC ST MARGARET	815 FREEPORT ROAD
390104	KANE COMMUNITY HOSPITAL	4372 ROUTE 6
390107	UPMC PASSAVANT	9100 BABCOCK BOULEVARD
390108	MONTGOMERY HOSPITAL	POWELL & FORNANCE STREETS
390110	CONEMAUGH VALLEY MEMORIAL HOSPITAL	1086 FRANKLIN STREET
390111	HOSPITAL OF UNIV OF PENNSYLVANIA	34TH & SPRUCE STS
390112	WINDBER HOSPITAL	600 SOMERSET AVENUE
390113	MEADVILLE MEDICAL CENTER	751 LIBERTY STREET
390114	MAGEE WOMENS HOSPITAL OF UPMC HEALTH SYSTEM	300 HALKET STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	SENECA	PA
	CLARION	PA
	CARBONDALE	PA
	READING	PA
	MEADOWBROOK	PA
	LANCASTER	PA
	YORK	PA
	PITTSBURGH	PA
	KANE	PA
	PITTSBURGH	PA
	NORRISTOWN	PA
	JOHNSTOWN	PA
	PHILADELPHIA	PA
	WINDBER	PA
	MEADVILLE	PA
	PITTSBURGH	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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16346	VENANGO	8146767600
16214	CLARION	8142269500
18407	LACKAWANNA	5702822100
19605	BERKS	6103782300
19046	MONTGOMERY	2159473000
17604	LANCASTER	7172995511
17403	YORK	7178438623
15215	ALLEGHENY	4127844000
16735	MCKEAN	8148378585
15237	ALLEGHENY	4123676700
19401	MONTGOMERY	6102702000
15905	CAMBRIA	8145349000
19104	PHILADELPHIA	2156623227
15963	SOMERSET	8144673000
16335	CRAWFORD	8143335000
15213	ALLEGHENY	4126414010

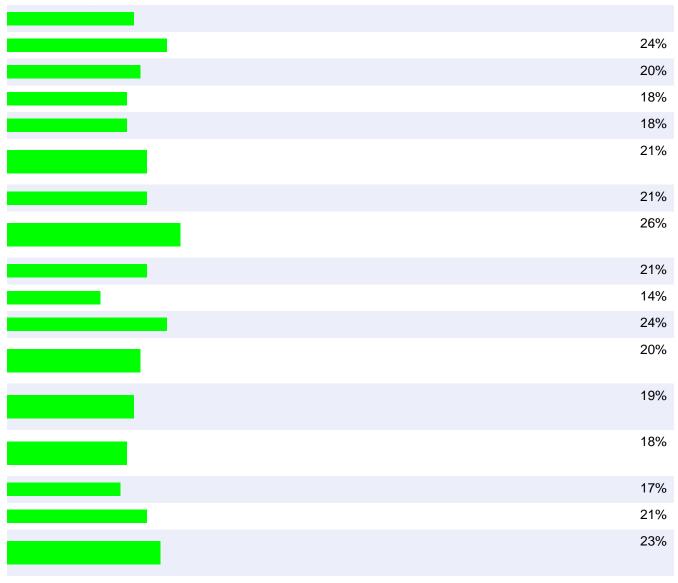
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 276 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



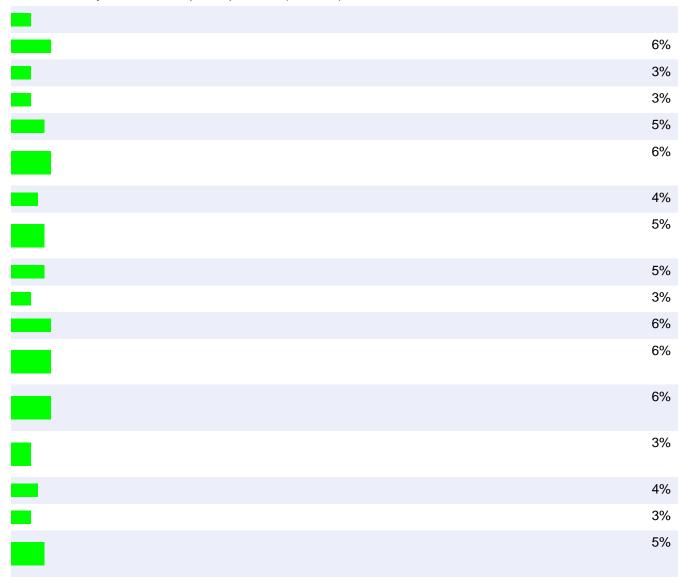
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 280 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



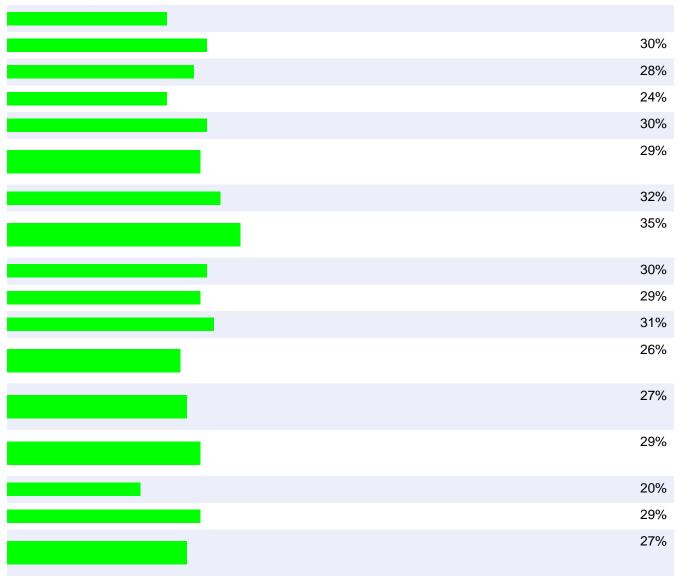
Page 281 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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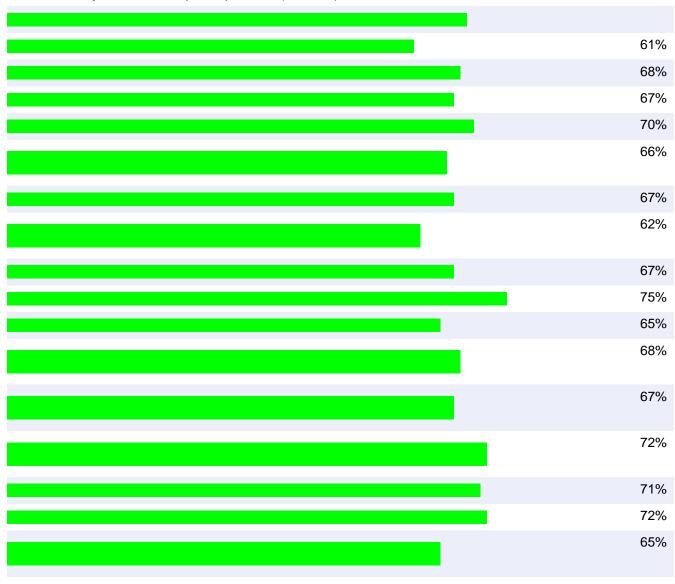
Page 285 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



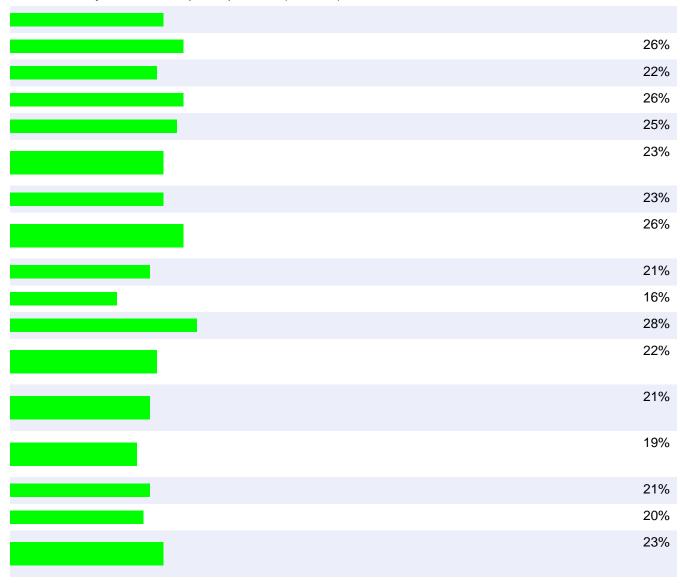
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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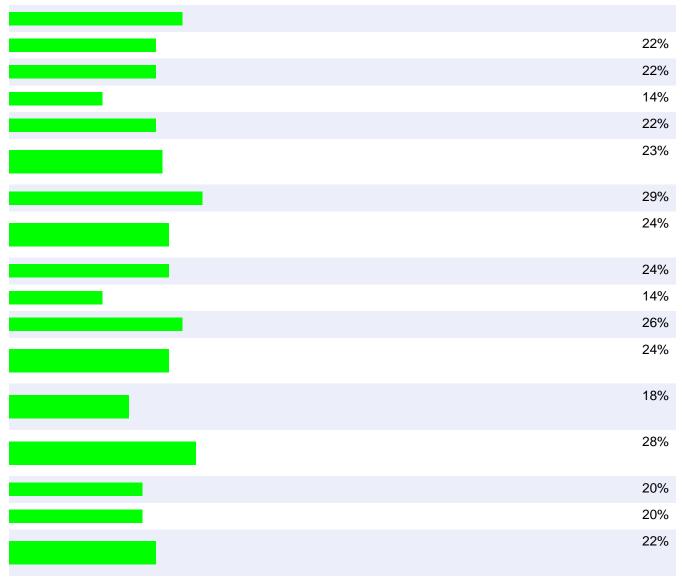
Page 290 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



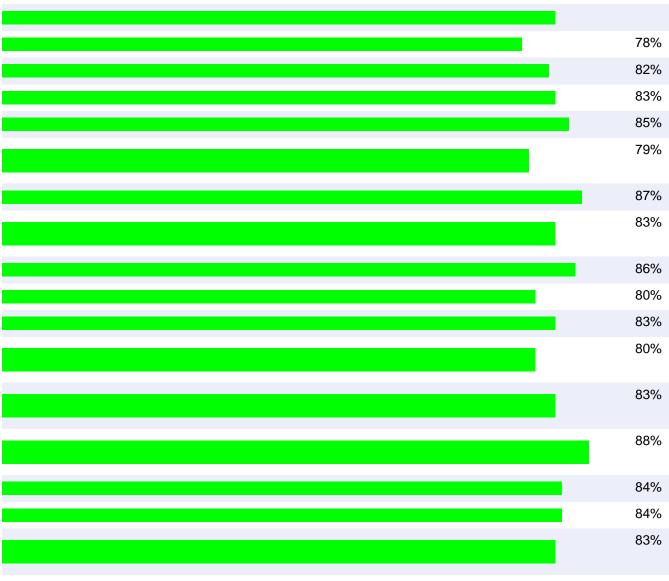
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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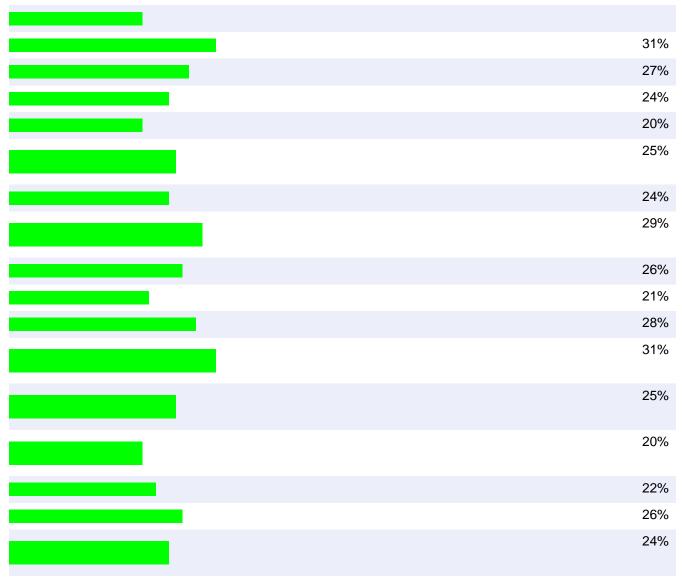
Page 298 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based off Survey of Patients Trospital Experiences (FIGATIPS)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

390115	ARIA HEALTH	10800 KNIGHTS ROAD
390116	MERCY SUBURBAN HOSPITAL	2701 DEKALB PIKE
390117	UPMC BEDFORD	10455 LINCOLN HIGHWAY
390118	BRADFORD REGIONAL MEDICAL CENTER	116 INTERSTATE PARKWAY
390119	MOSES TAYLOR HOSPITAL	700 QUINCY AVENUE
390122	TITUSVILLE HOSPITAL	406 WEST OAK STREET
390123	POTTSTOWN MEMORIAL MEDICAL CENTER	1600 EAST HIGH STREET AND ARMAND HAMMER BLVD
390125	WAYNE MEMORIAL HOSPITAL	601 PARK STREET
390127	PHOENIXVILLE HOSPITAL	140 NUTT ROAD
390130	MINERS MEDICAL CENTER	290 HAIDA AVENUE
390132	ST JOSEPH'S HOSPITAL	1600 WEST GIRARD AVENUE
390133	LEHIGH VALLEY HOSPITAL	PO BOX 689
390137	WILKES-BARRE GENERAL HOSPITAL	575 NORTH RIVER STREET
390138	WAYNESBORO HOSPITAL	501 EAST MAIN ST
390139	MAIN LINE HOSPITAL BRYN MAWR CAMPUS	130 SOUTH BRYN MAWR AVE
390142	ALBERT EINSTEIN MEDICAL CENTER	5501 OLD YORK ROAD
390145	EXCELA HEALTH WESTMORELAND REGIONAL HOSPITAL	532 WEST PITTSBURGH STREET
390146	WARREN GENERAL HOSPITAL	TWO CRESCENT PARK

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

PHILADELPHIA NORRISTOWN	PA PA
EVERETT	PA
BRADFORD	PA
SCRANTON	PA
TITUSVILLE	PA
POTTSTOWN	PA
HONESDALE	PA
PHOENIXVILLE	PA
HASTINGS	PA
PHILADELPHIA	PA
ALLENTOWN	PA
WILKES-BARRE	PA
WAYNESBORO	PA
BRYN MAWR	PA
PHILADELPHIA	PA
GREENSBURG	PA
WARREN	PA

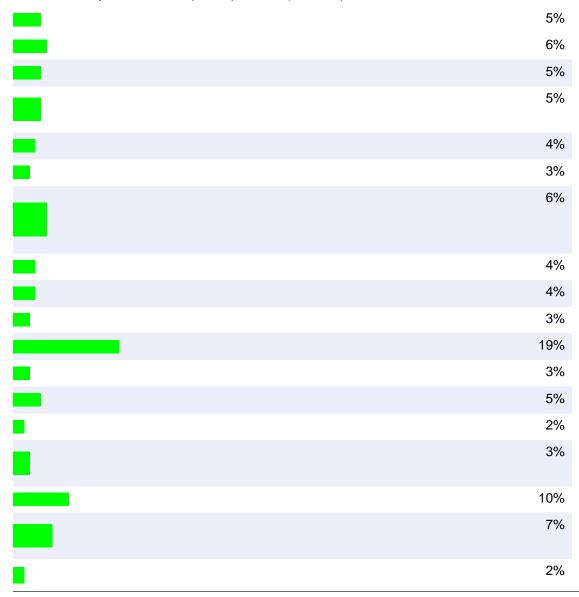
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19114	PHILADELPHIA	2156124129
19401	MONTGOMERY	2152782000
15537	BEDFORD	8146236161
16701	MCKEAN	8143684143
18510	LACKAWANNA	5703402100
16354	CRAWFORD	8148271851
19464	MONTGOMERY	6103277000
18431	WAYNE	5702538100
19460	CHESTER	6109831000
16646	CAMBRIA	8142473100
19130	PHILADELPHIA	2157872000
18105	LEHIGH	6104022273
18764	LUZERNE	5708298111
17268	FRANKLIN	7177654000
19010	DELAWARE	6105263000
19141	PHILADELPHIA	2154566090
15601	WESTMORELAND	4128325050
16365	WARREN	8147233300

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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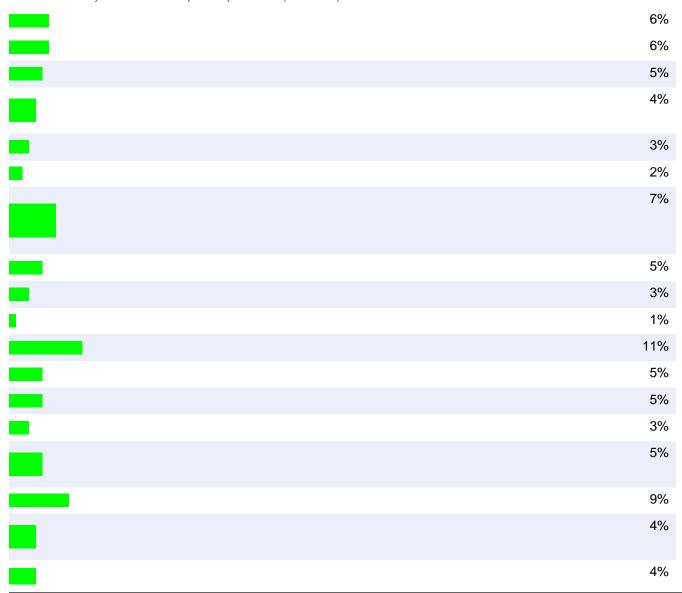
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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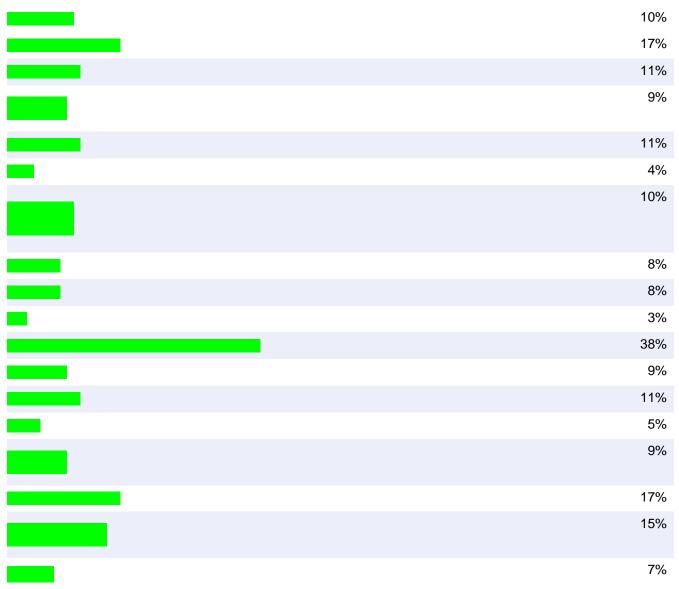
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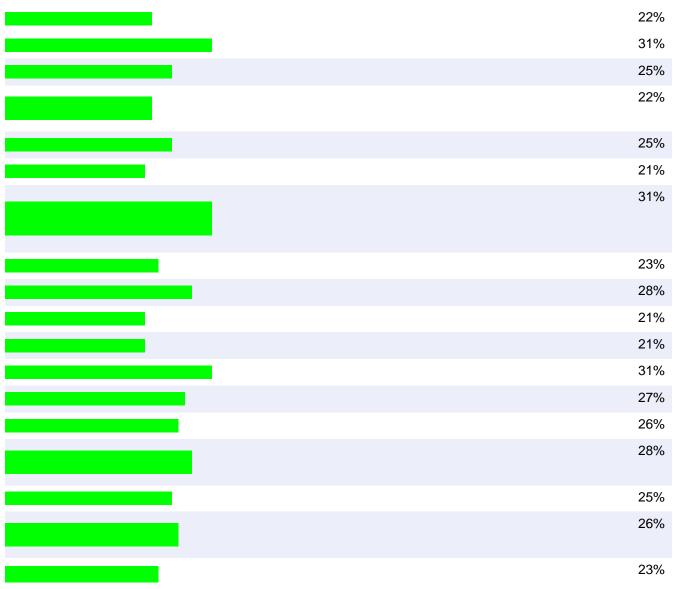
Page 315 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



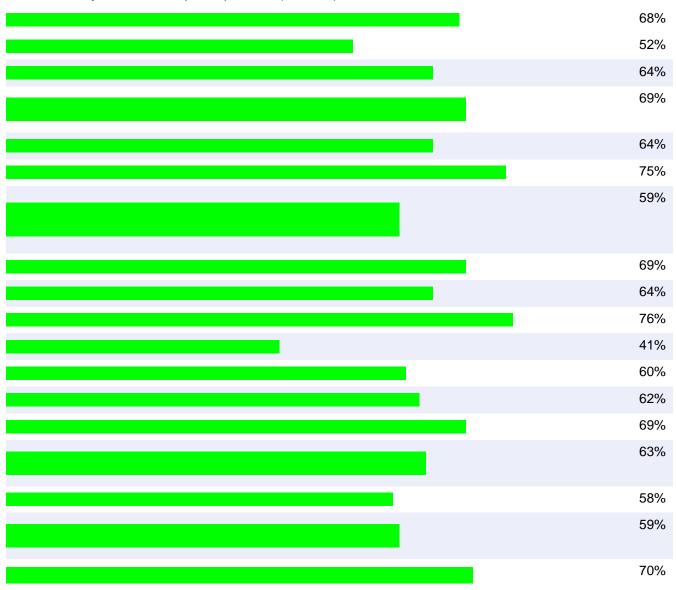
Page 316 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



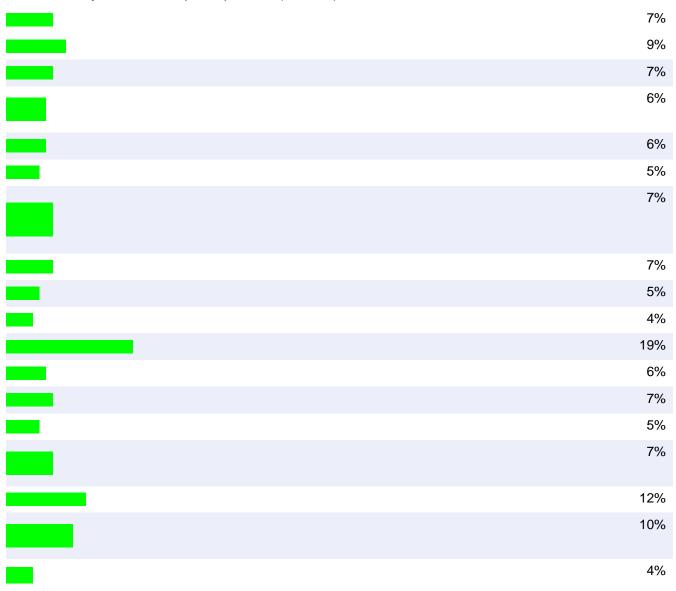
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



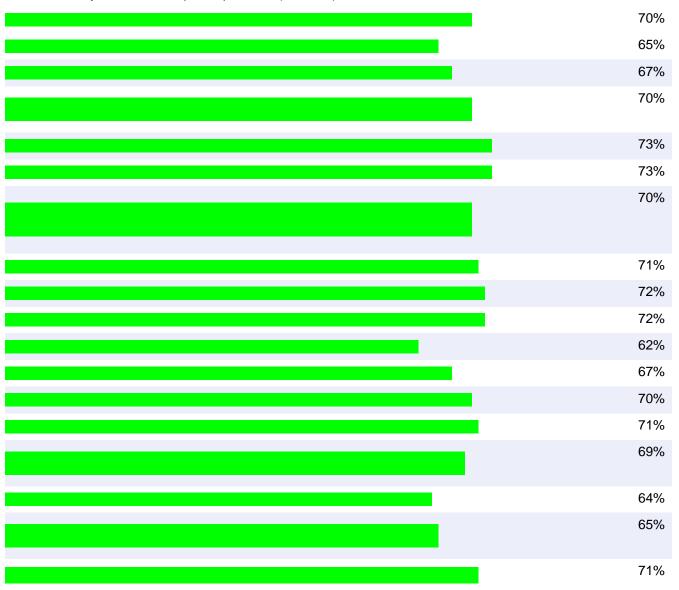
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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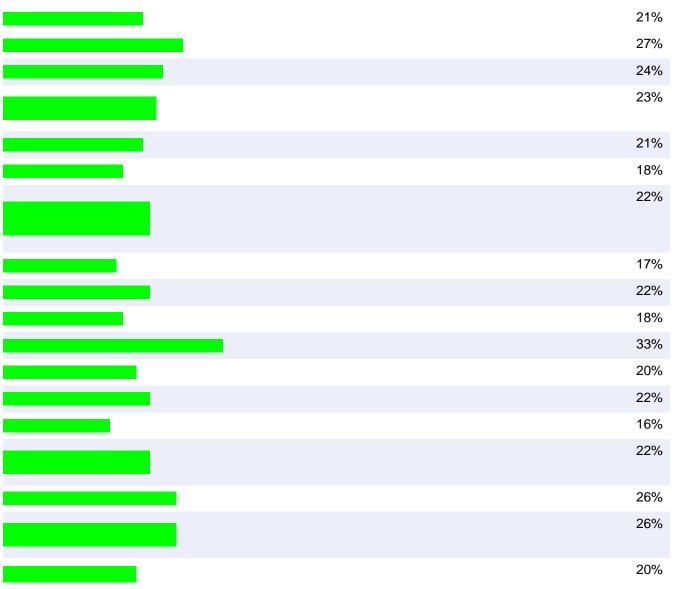
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



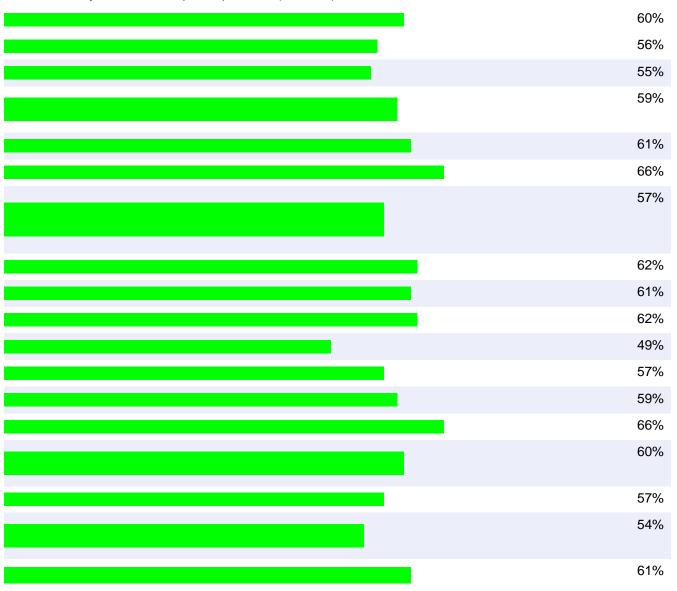
Page 322 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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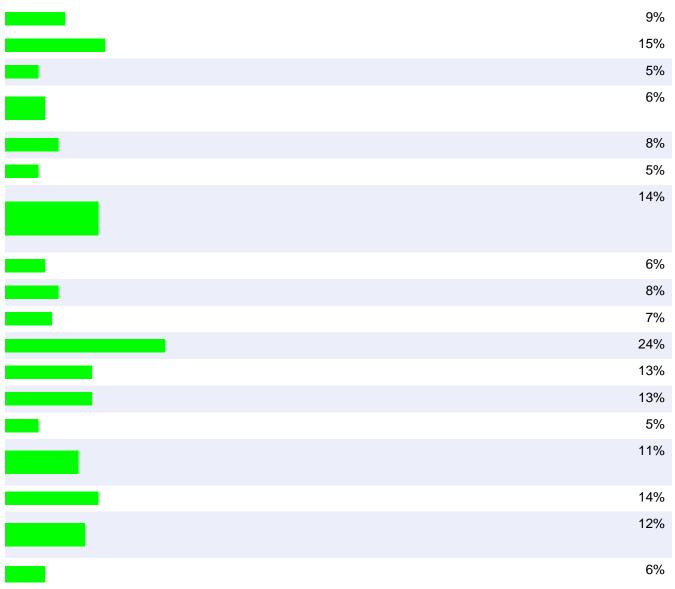
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



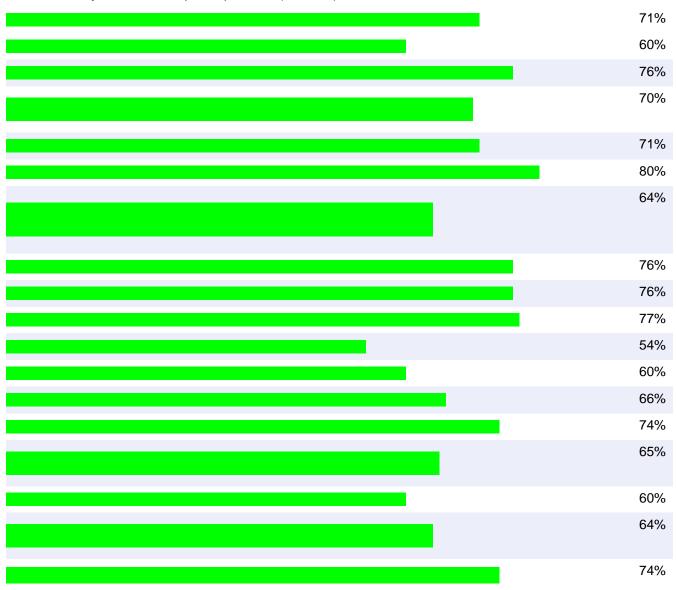
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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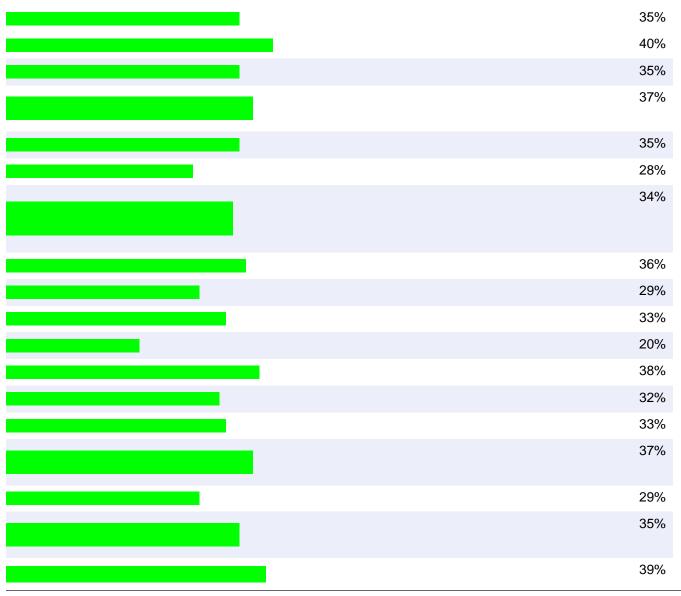
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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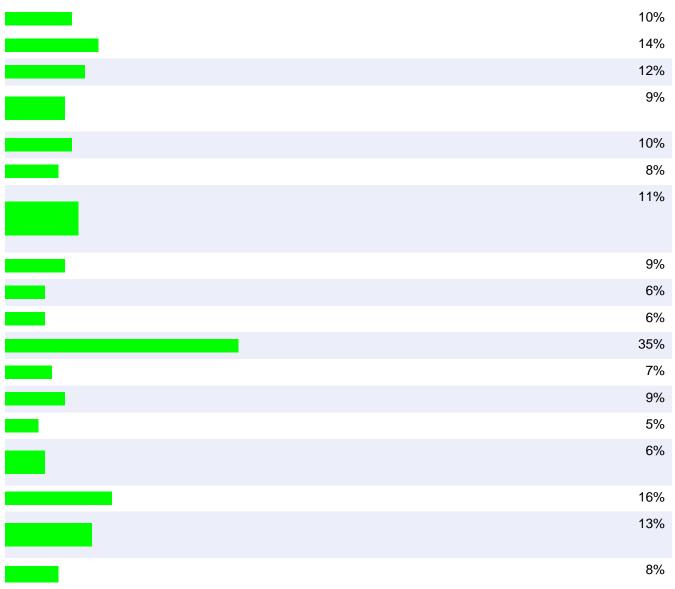
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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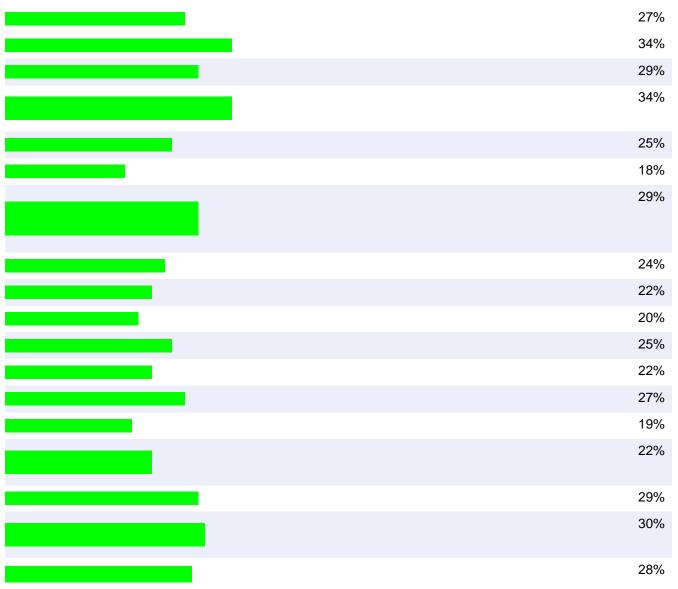
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



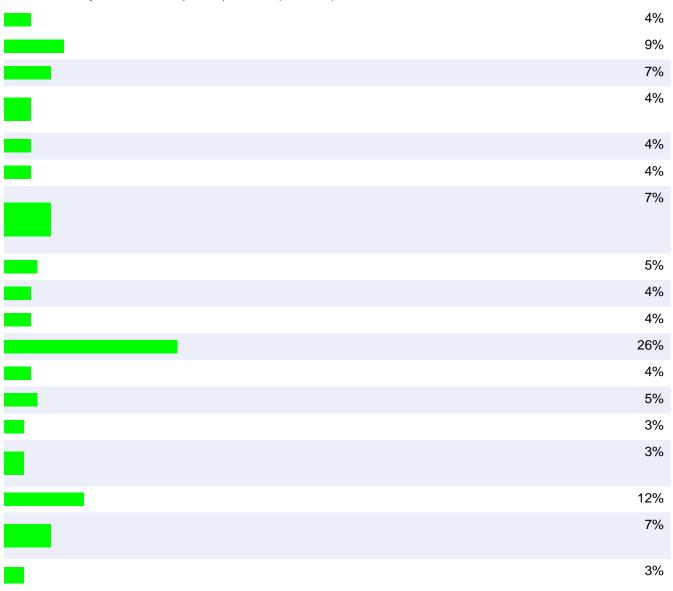
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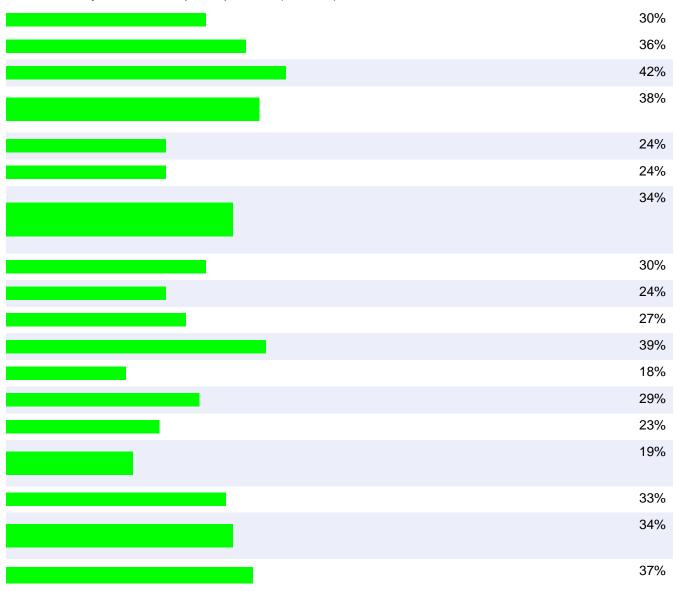
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		WEST
390147	MONONGAHELA VALLEY HOSPITAL	1163 COUNTRY CLUB ROAD
390150	SOUTHWEST REGIONAL MEDICAL CENTER	350 BONAR AVENUE
390151	CHAMBERSBURG HOSPITAL	112 NORTH SEVENTH STREET
390153	MAIN LINE HOSPITAL PAOLI	255 WEST LANCASTER AVENUE
390154	ELK REGIONAL HEALTH CENTER	763 JOHNSONBURG ROAD
390156	MERCY FITZGERALD HOSPITAL	LANSDOWNE & BAILY RDS
390157	OHIO VALLEY GENERAL HOSPITAL	25 HECKEL ROAD
390160	CANONSBURG GENERAL HOSPITAL	100 MEDICAL BOULEVARD
390162	EASTON HOSPITAL	250 SOUTH 21ST STREET
390163	ACMH HOSPITAL	ONE NOLTE DRIVE
390164	UPMC PRESBYTERIAN SHADYSIDE	200 LOTHROP STREET
390168	BUTLER MEMORIAL HOSPITAL	ONE HOSPITAL WAY
390173	INDIANA REGIONAL MEDICAL CENTER	835 HOSPITAL ROAD, PO BOX 788
390174	THOMAS JEFFERSON UNIVERSITY HOSPITAL	111 SOUTH 11TH STREET
390178	UPMC HORIZON	110 NORTH MAIN STREET
390179	CHESTER COUNTY HOSPITAL	701 EAST MARSHALL ST
390180	CROZER CHESTER MEDICAL	ONE MEDICAL CENTER

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

MONONGAHELA	PA
WAYNESBURG	PA
CHAMBERSBURG	PA
PAOLI	PA
SAINT MARYS	PA
DARBY	PA
MCKEES ROCKS	PA
CANONSBURG	PA
EASTON	PA
KITTANNING	PA
PITTSBURGH	PA
BUTLER	PA
INDIANA	PA
PHILADELPHIA	PA
GREENVILLE	PA
WEST CHESTER	PA
UPLAND	PA

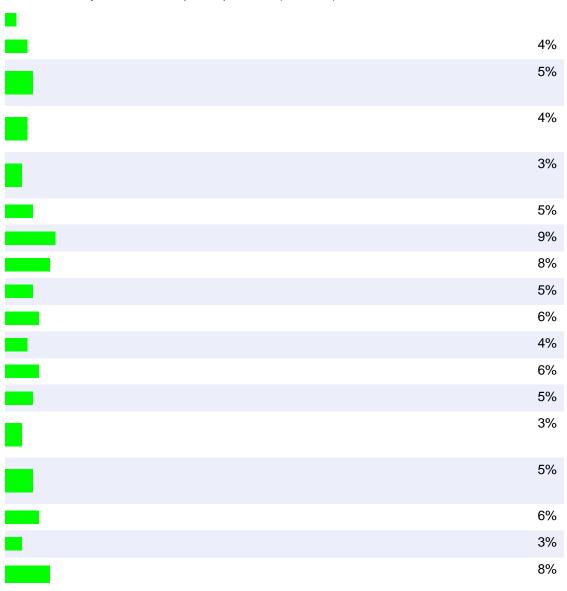
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15063	WASHINGTON	7242581000
15370	GREENE	7246272602
17201	FRANKLIN	7172673000
19301	CHESTER	6106481000
15857	ELK	8147888000
19023	DELAWARE	2152374000
15136	ALLEGHENY	4127776161
15317	WASHINGTON	7248735892
18042	NORTHAMPTON	6102504076
16201	ARMSTRONG	7245438404
15213	ALLEGHENY	4126478788
16001	BUTLER	7242836666
15701	INDIANA	7243577000
19107	PHILADELPHIA	2159556000
16125	MERCER	7245882100
19380	CHESTER	6104315000
19013	DELAWARE	6104472000

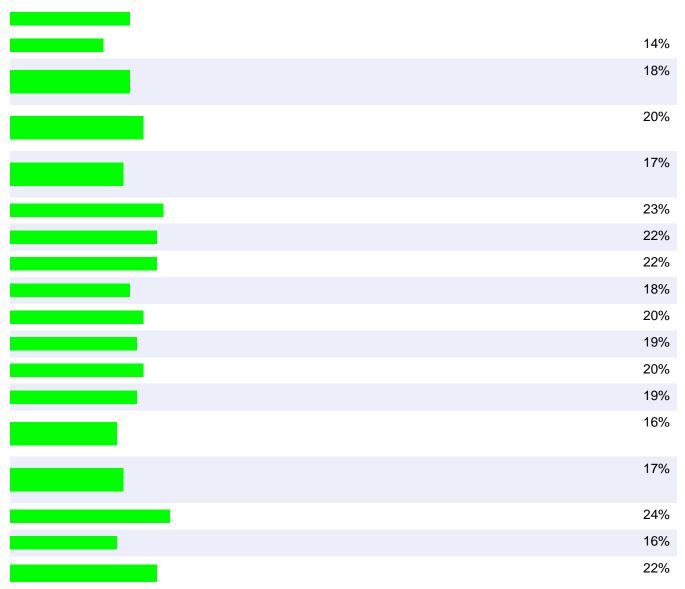
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



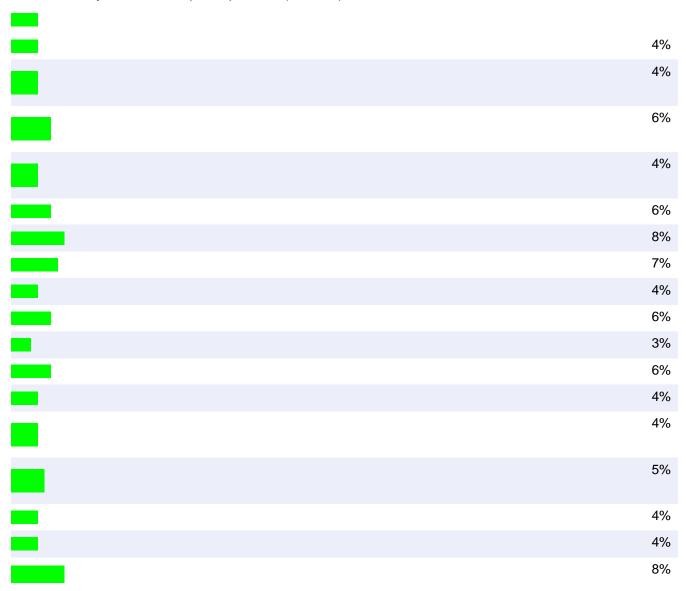
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



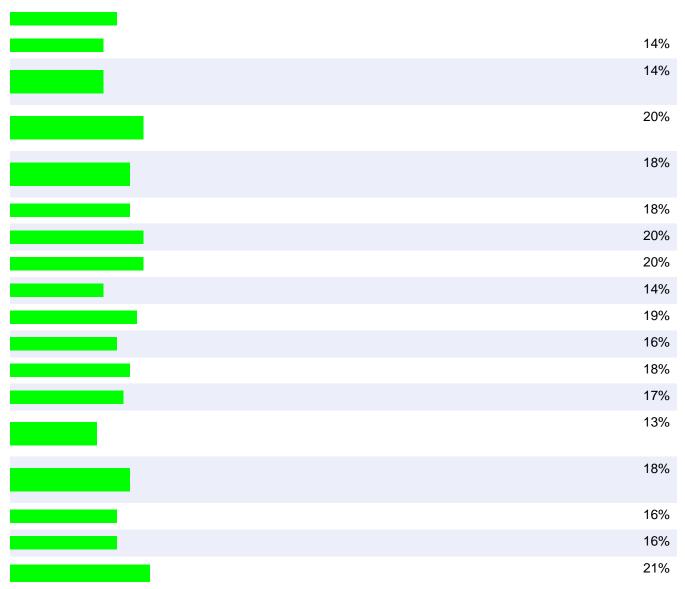
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



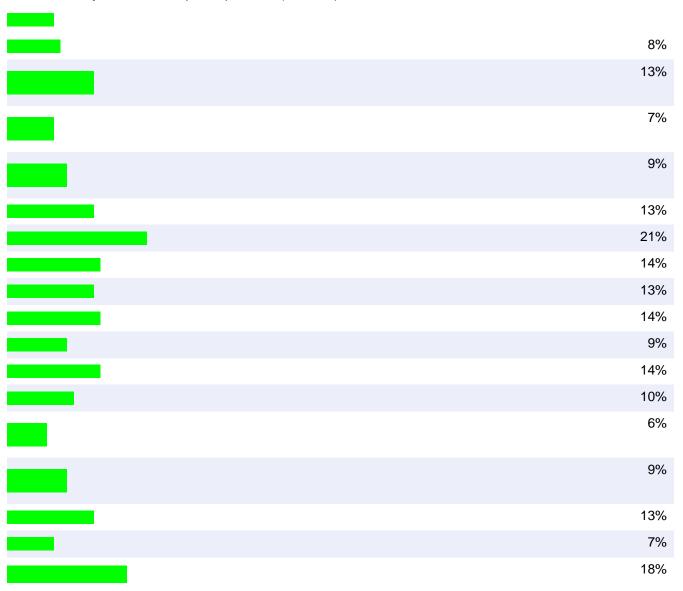
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



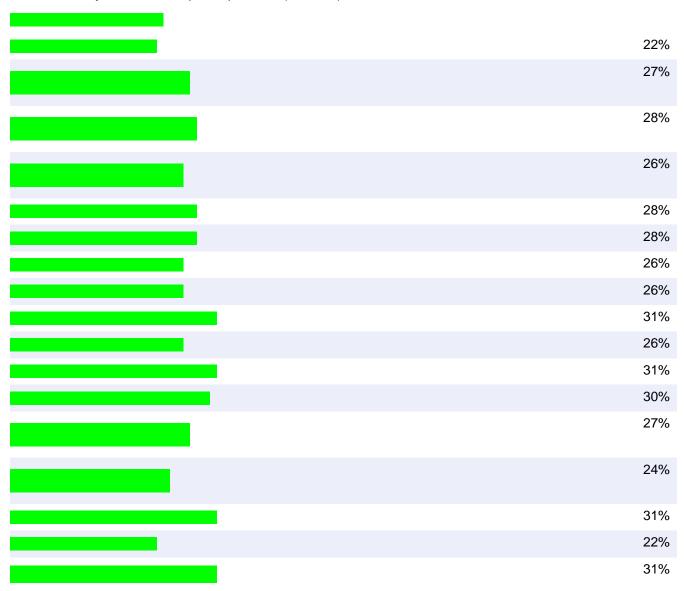
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



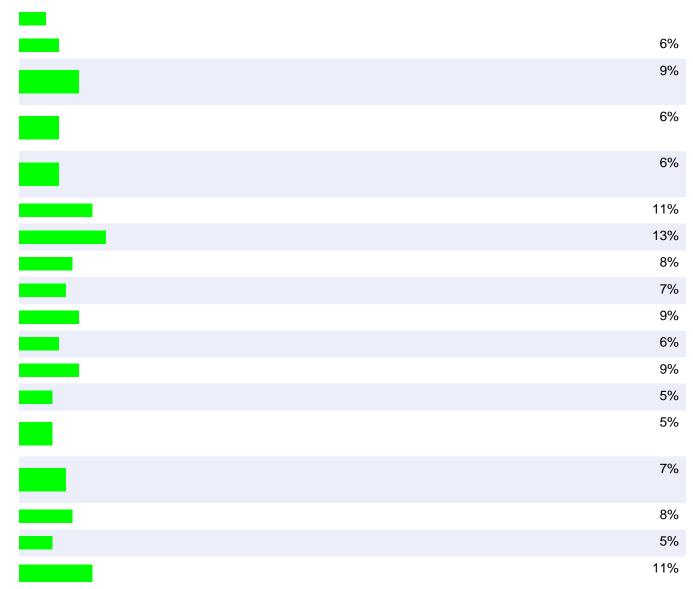
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



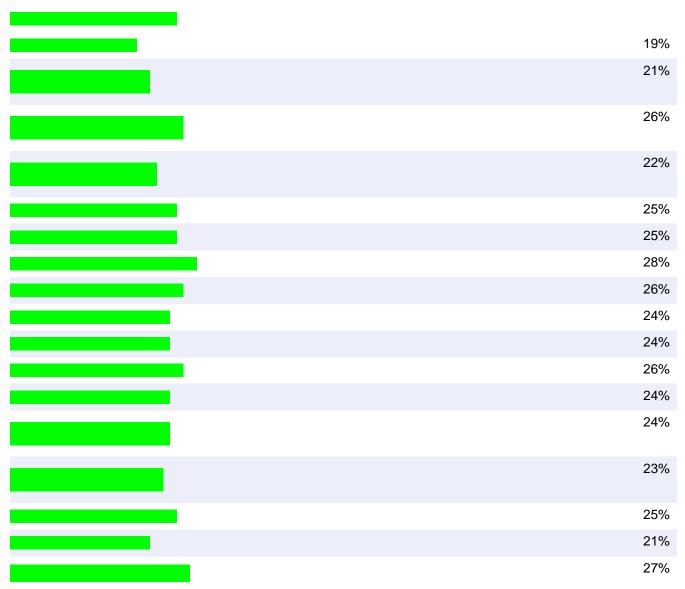
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



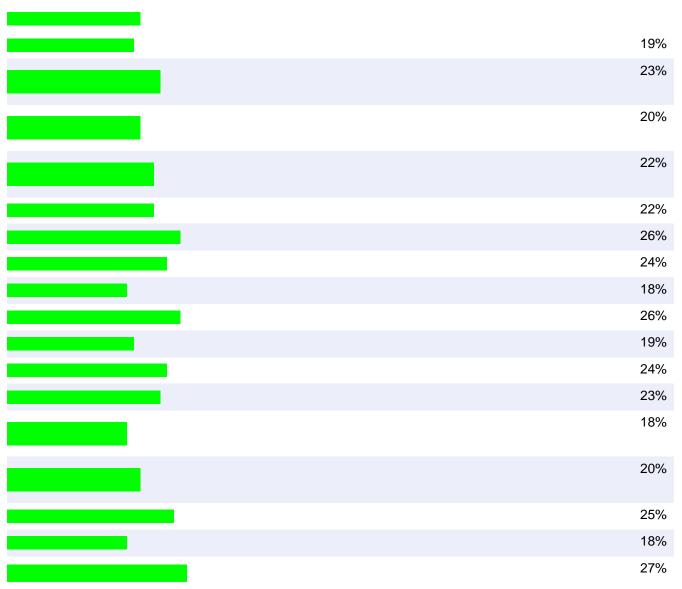
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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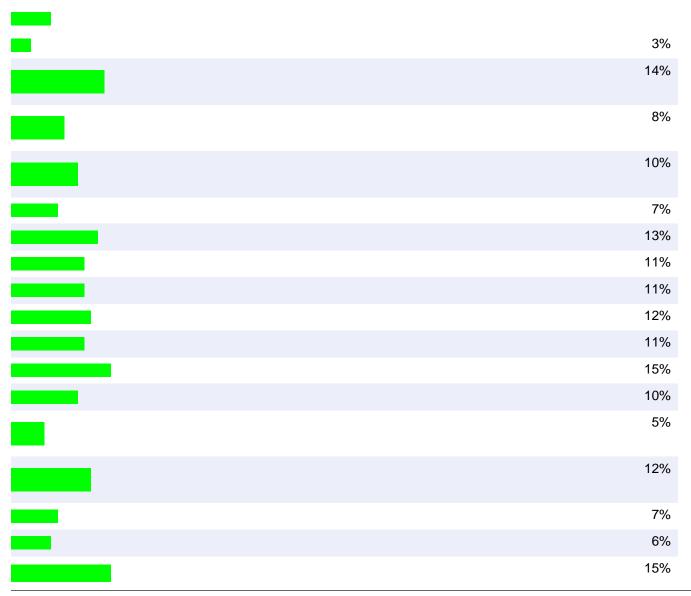
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



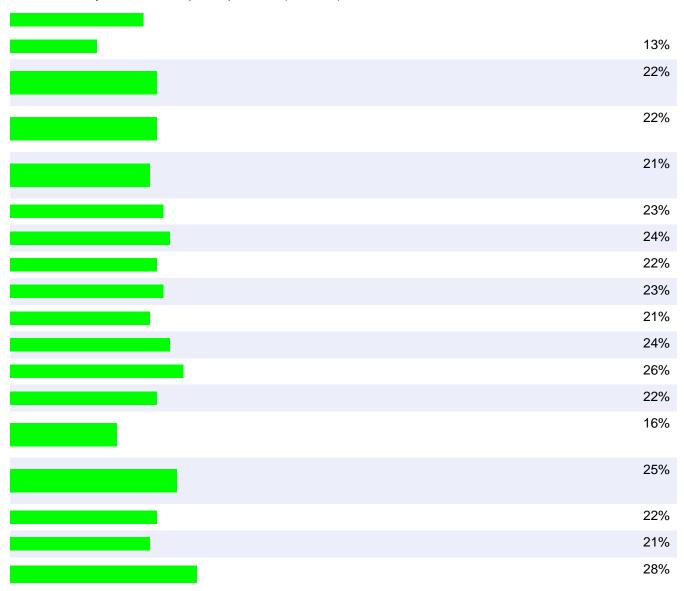
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



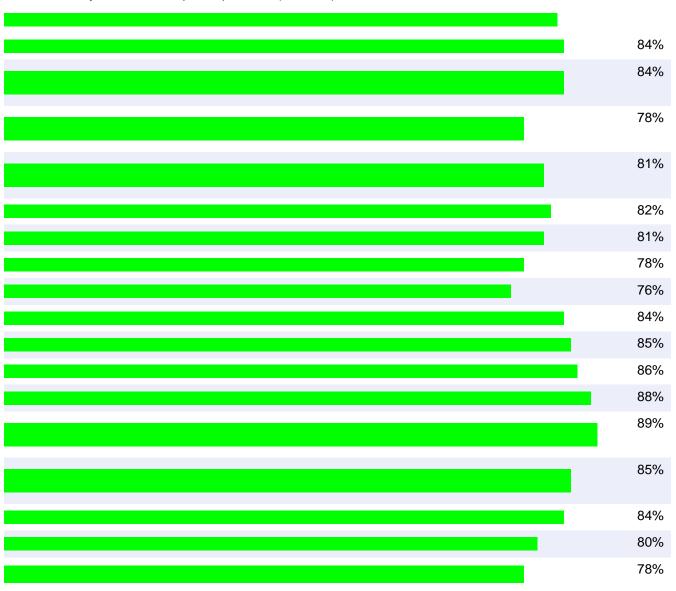
Page 363 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



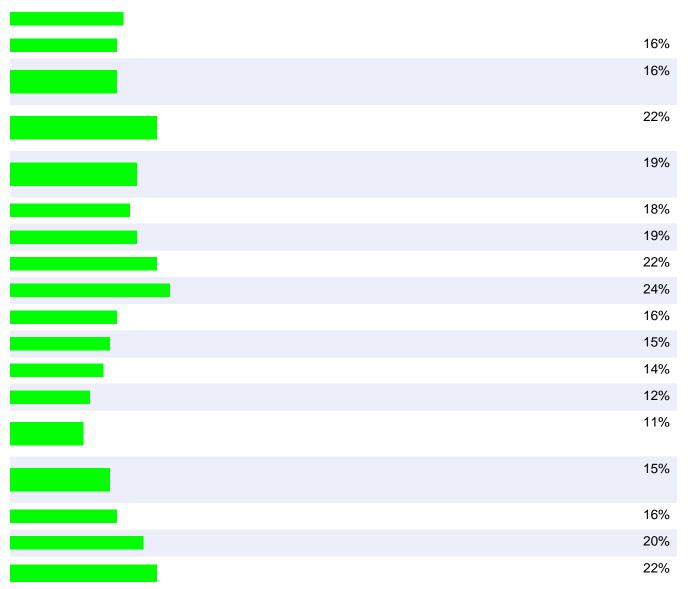
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



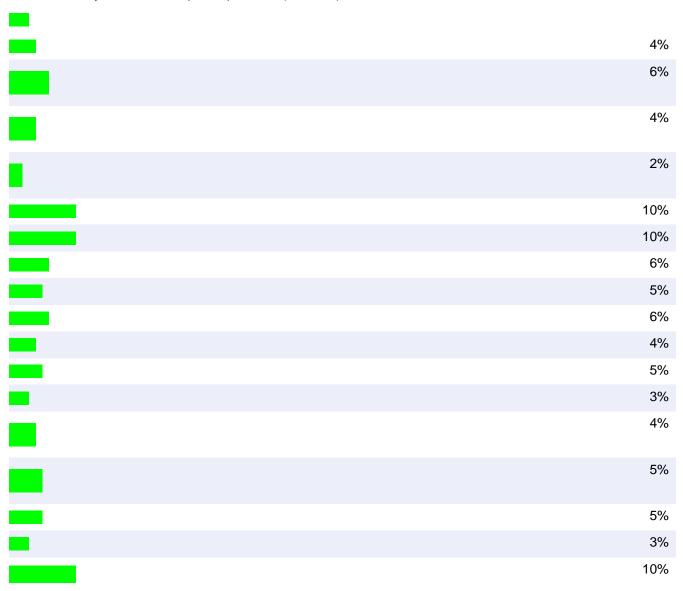
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



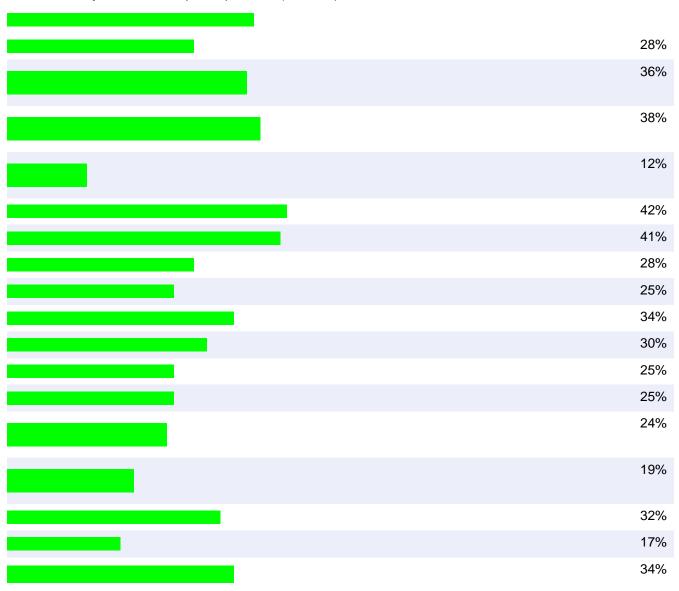
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	CENTER	BOULEVARD
390183	ST LUKE'S MINERS MEMORIAL HOSPITAL	360 W RUDDLE STREET
390184	HIGHLANDS HOSPITAL	401 EAST MURPHY AVENUE
390185	HAZLETON GENERAL HOSPITAL	700 EAST BROAD STREET
390189	SHAMOKIN AREA COMMUNITY HOSPITAL	4200 HOSPITAL ROAD
390192	TYLER MEMORIAL HOSPITAL	880 STATE ROUTE 6 WEST
390194	GNADEN HUETTEN MEMORIAL HOSPITAL	211 NORTH 12TH STREET
390195	MAIN LINE HOSPITAL LANKENAU	100 LANCASTER AVE
390197	SACRED HEART HOSPITAL	421 CHEW STREET
390198	MILLCREEK COMMUNITY HOSPITAL	5515 PEACH STREET
390199	PUNXSUTAWNEY AREA HOSPITAL	81 HILLCREST DRIVE
390201	POCONO MEDICAL CENTER	206 EAST BROWN STREET
390203	DOYLESTOWN HOSPITAL	595 WEST STATE ST
390204	NAZARETH HOSPITAL	2601 HOLME AVE
390211	SHARON REGIONAL HEALTH SYSTEM	740 EAST STATE STREET
390217	EXCELA HEALTH FRICK HOSPITAL	508 SOUTH CHURCH STREET
390219	EXCELA HEALTH LATROBE HOSPITAL	ONE MELLON WAY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

COALDALE	PA
CONNELLSVILLE	PA
HAZLETON	PA
COAL TOWNSHIP	PA
TUNKHANNOCK	PA
LEHIGHTON	PA
WYNNEWOOD	PA
ALLENTOWN	PA
ERIE	PA
PUNXSUTAWNEY	PA
EAST STROUDSBURG	PA
DOYLESTOWN	PA
PHILADELPHIA	PA
SHARON	PA
MOUNT PLEASANT	PA
LATROBE	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18218	SCHUYLKILL	5706452131
15425	FAYETTE	7246281500
18201	LUZERNE	5705014000
17866	NORTHUMBERLAND	5706444200
18657	WYOMING	5708362161
18235	CARBON	6073771300
19096	MONTGOMERY	6106452000
18102	LEHIGH	6107764900
16509	ERIE	8148644031
15767	JEFFERSON	8149381800
18301	MONROE	5704763348
18901	BUCKS	2153452200
19152	PHILADELPHIA	2153356000
16146	MERCER	7249833912
15666	WESTMORELAND	7245471500
15650	WESTMORELAND	7245371000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 378 of 544 06/18/2012

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Page 379 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 381 of 544 06/18/2012

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Page 382 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



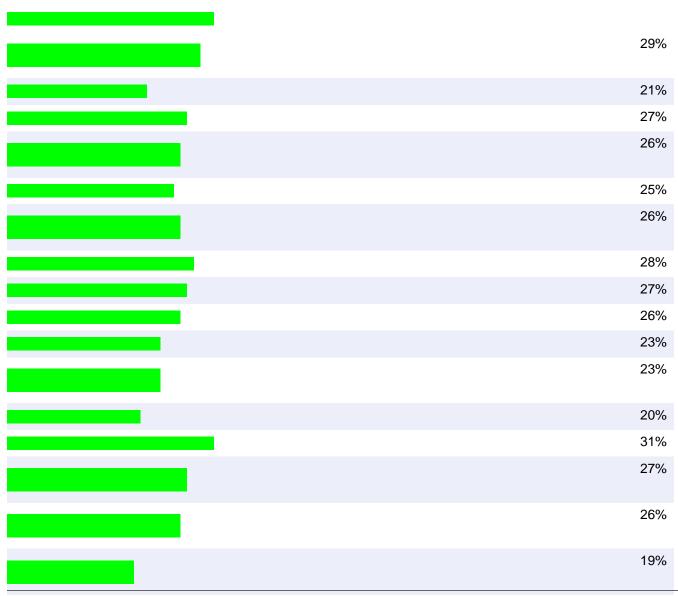
Page 383 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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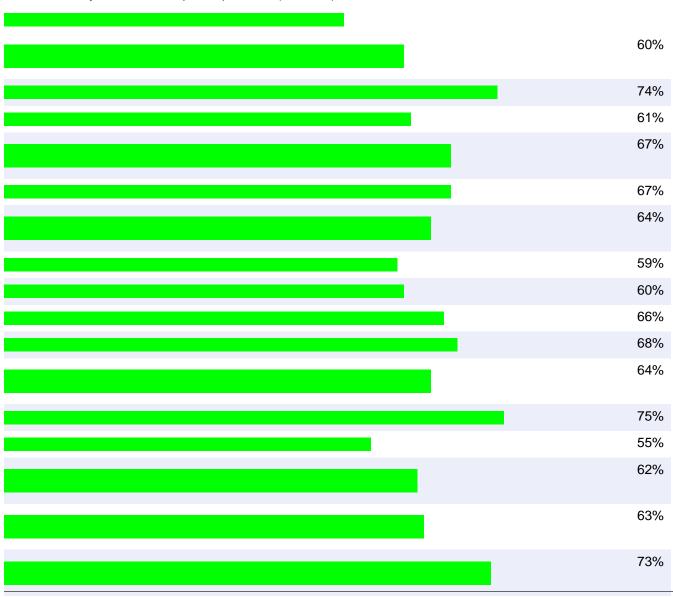
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 388 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 390 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 391 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



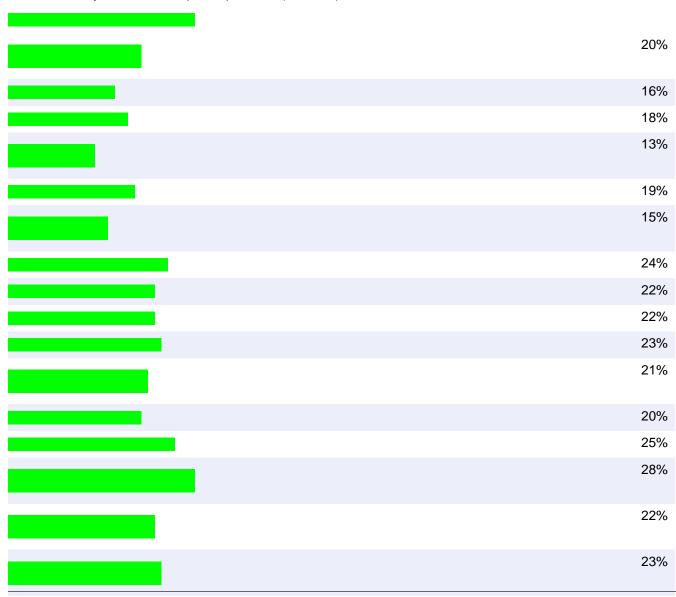
Page 392 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



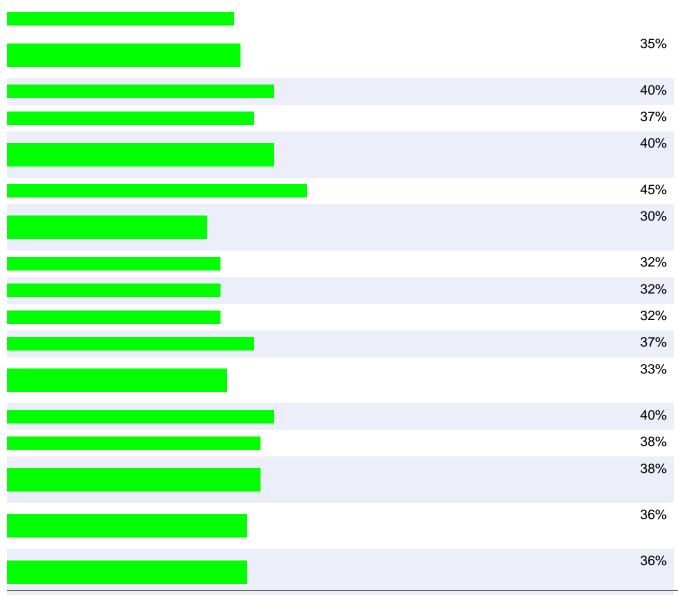
Page 395 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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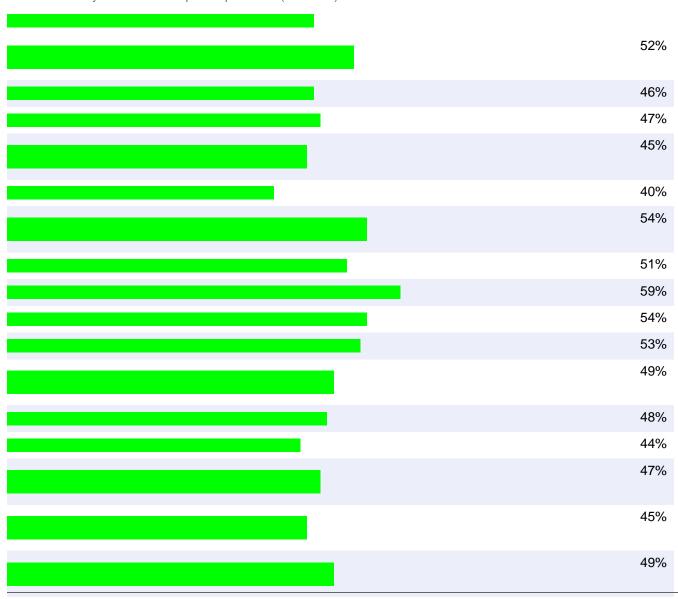
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 398 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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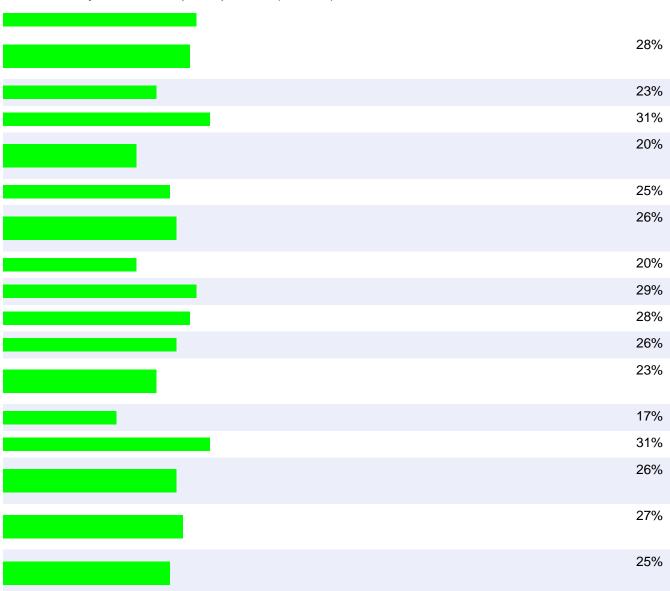
Page 400 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 401 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



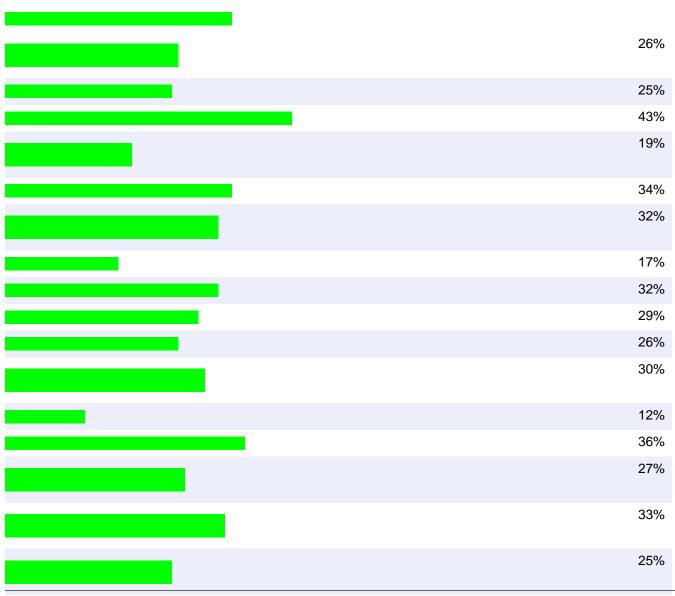
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 404 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 406 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 407 of 544 06/18/2012

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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390226 PENNSYLVANIA HOSP OF THE UNIV OF PA HEALTH SYS 390228 ST CLAIR MEMORIAL HOSPITAL 1000 BOWER HILL ROAD 390231 ABINGTON MEMORIAL HOSPITAL 1200 OLD YORK ROAD 390233 HANOVER HOSPITAL 300 HIGHLAND AVE 390236 MEMORIAL HOSPITAL, INC 91 HOSPITAL DRIVE TOWANDA 390237 REGIONAL HOSPITAL OF SCRANTON 746 JEFFERSON AVENUE 390256 MILTON S HERSHEY MEDICAL 500 UNIVERSITY DRIVE CENTER 390258 ST MARY MEDICAL CENTER LANGHORNE-NEWTOWN RD 390263 LEHIGH VALLEY HOSPITAL - 2545 SCHOENERSVILLE MUHLENBERG ROAD 390265 JEFFERSON REGIONAL MEDICAL 565 COAL VALLEY RD	390223		51 NORTH 39TH STREET
OF PA HEALTH SYS 390228 ST CLAIR MEMORIAL HOSPITAL 1000 BOWER HILL ROAD 390231 ABINGTON MEMORIAL HOSPITAL 1200 OLD YORK ROAD 390233 HANOVER HOSPITAL 300 HIGHLAND AVE 390236 MEMORIAL HOSPITAL, INC 91 HOSPITAL DRIVE TOWANDA 390237 REGIONAL HOSPITAL OF SCRANTON 746 JEFFERSON AVENUE 390256 MILTON S HERSHEY MEDICAL 500 UNIVERSITY DRIVE CENTER 390258 ST MARY MEDICAL CENTER LANGHORNE-NEWTOWN RD 390263 LEHIGH VALLEY HOSPITAL - 2545 SCHOENERSVILLE MUHLENBERG ROAD 390265 JEFFERSON REGIONAL MEDICAL 565 COAL VALLEY RD	390225	EPHRATA COMMUNITY HOSPITAL	169 MARTIN AVENUE
390231 ABINGTON MEMORIAL HOSPITAL 1200 OLD YORK ROAD 390233 HANOVER HOSPITAL 300 HIGHLAND AVE 390236 MEMORIAL HOSPITAL, INC 91 HOSPITAL DRIVE TOWANDA 390237 REGIONAL HOSPITAL OF SCRANTON 746 JEFFERSON AVENUE 390256 MILTON S HERSHEY MEDICAL 500 UNIVERSITY DRIVE CENTER 390258 ST MARY MEDICAL CENTER LANGHORNE-NEWTOWN RD 390263 LEHIGH VALLEY HOSPITAL - 2545 SCHOENERSVILLE MUHLENBERG ROAD 390265 JEFFERSON REGIONAL MEDICAL 565 COAL VALLEY RD	390226		800 SPRUCE STREET
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390236 MEMORIAL HOSPITAL, INC TOWANDA 390237 REGIONAL HOSPITAL OF SCRANTON 746 JEFFERSON AVENUE 390256 MILTON S HERSHEY MEDICAL CENTER 390258 ST MARY MEDICAL CENTER LANGHORNE-NEWTOWN RD 390263 LEHIGH VALLEY HOSPITAL - MUHLENBERG ROAD 390265 JEFFERSON REGIONAL MEDICAL CENTER 500 UNIVERSITY DRIVE 501 UNIVERSITY DRIVE 501 UNIVERSITY DRIVE 502 UNIVERSITY DRIVE 503 UNIVERSITY DRIVE 503 UNIVERSITY DRIVE 503 UNIVERSITY DRIVE 504 UNIVERSITY DRIVE 505 UNI	390231	ABINGTON MEMORIAL HOSPITAL	1200 OLD YORK ROAD
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390256 MILTON S HERSHEY MEDICAL 500 UNIVERSITY DRIVE CENTER 390258 ST MARY MEDICAL CENTER LANGHORNE-NEWTOWN RD LEHIGH VALLEY HOSPITAL - 2545 SCHOENERSVILLE MUHLENBERG ROAD 390265 JEFFERSON REGIONAL MEDICAL 565 COAL VALLEY RD CENTER	390236	•	91 HOSPITAL DRIVE
CENTER 390258 ST MARY MEDICAL CENTER LANGHORNE-NEWTOWN RD 390263 LEHIGH VALLEY HOSPITAL - 2545 SCHOENERSVILLE MUHLENBERG ROAD 390265 JEFFERSON REGIONAL MEDICAL CENTER CENTER	390237	REGIONAL HOSPITAL OF SCRANTON	746 JEFFERSON AVENUE
390263 LEHIGH VALLEY HOSPITAL - 2545 SCHOENERSVILLE MUHLENBERG ROAD 390265 JEFFERSON REGIONAL MEDICAL 565 COAL VALLEY RD CENTER	390256		500 UNIVERSITY DRIVE
MUHLENBERG ROAD 390265 JEFFERSON REGIONAL MEDICAL 565 COAL VALLEY RD CENTER	390258	ST MARY MEDICAL CENTER	LANGHORNE-NEWTOWN RD
CENTER	390263		
390266 GROVE CITY MEDICAL CENTER 631 NORTH BROAD STREET	390265		565 COAL VALLEY RD
	390266	GROVE CITY MEDICAL CENTER	631 NORTH BROAD STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	WEST GROVE	PA
	MEDIA	PA
	PHILADELPHIA	PA
	EPHRATA	PA
	PHILADELPHIA	PA
	PITTSBURGH	PA
	ABINGTON	PA
	HANOVER	PA
	TOWANDA	PA
	SCRANTON	PA
	HERSHEY	PA
	LANGHORNE	PA
	BETHLEHEM	PA
	PITTSBURGH	PA
	GROVE CITY	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19390 CHESTER 6108691000 19063 DELAWARE 6105669400 19104 PHILADELPHIA 2156628000 17522 LANCASTER 7177330311 19107 PHILADELPHIA 2158293000 15243 ALLEGHENY 4125614900 19001 MONTGOMERY 2154812000 17331 YORK 7176373711 18848 BRADFORD 5702652191 18501 LACKAWANNA 5703487100 17033 DAUPHIN 7175318521 19047 BUCKS 2157502003 18017 LEHIGH 6104022273 15236 ALLEGHENY 4124695000 16127 MERCER 7244507000			
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19107 PHILADELPHIA 2158293000 15243 ALLEGHENY 4125614900 19001 MONTGOMERY 2154812000 17331 YORK 7176373711 18848 BRADFORD 5702652191 18501 LACKAWANNA 5703487100 17033 DAUPHIN 7175318521 19047 BUCKS 2157502003 18017 LEHIGH 6104022273 15236 ALLEGHENY 4124695000	19104	PHILADELPHIA	2156628000
15243 ALLEGHENY 4125614900 19001 MONTGOMERY 2154812000 17331 YORK 7176373711 18848 BRADFORD 5702652191 18501 LACKAWANNA 5703487100 17033 DAUPHIN 7175318521 19047 BUCKS 2157502003 18017 LEHIGH 6104022273 15236 ALLEGHENY 4124695000	17522	LANCASTER	7177330311
19001 MONTGOMERY 2154812000 17331 YORK 7176373711 18848 BRADFORD 5702652191 18501 LACKAWANNA 5703487100 17033 DAUPHIN 7175318521 19047 BUCKS 2157502003 18017 LEHIGH 6104022273 15236 ALLEGHENY 4124695000	19107	PHILADELPHIA	2158293000
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19047 BUCKS 2157502003 18017 LEHIGH 6104022273 15236 ALLEGHENY 4124695000	18501	LACKAWANNA	5703487100
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	18017	LEHIGH	6104022273
16127 MERCER 7244507000	15236	ALLEGHENY	4124695000
	16127	MERCER	7244507000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garvey of Fationic Prospical Exponences (1767411 6)	
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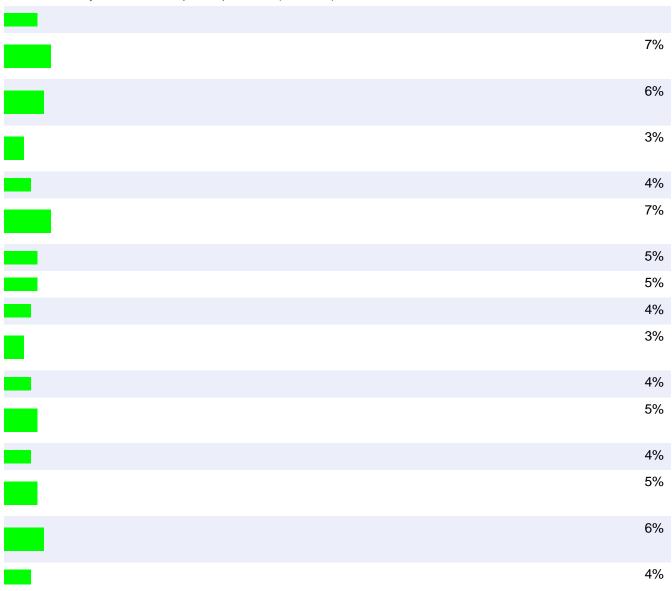
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garvey of Addition Hospital Exponences (11674111 6)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



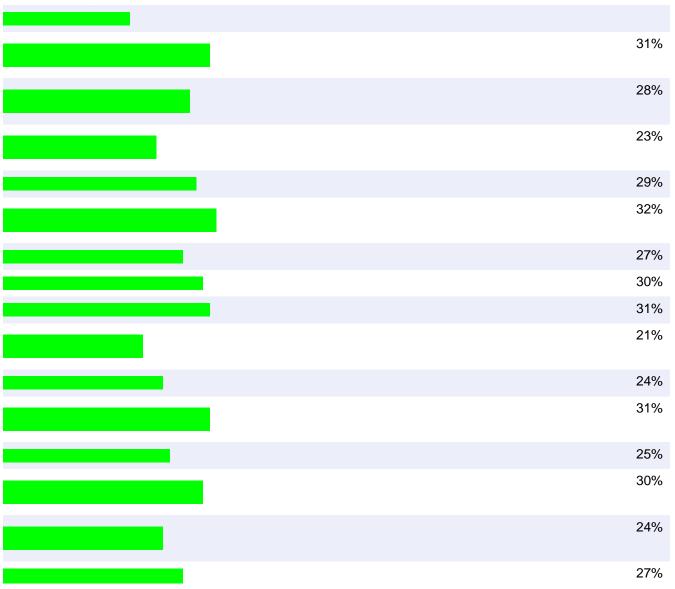
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Curvey of Fatiente Prospital Experiences (1107th 110)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



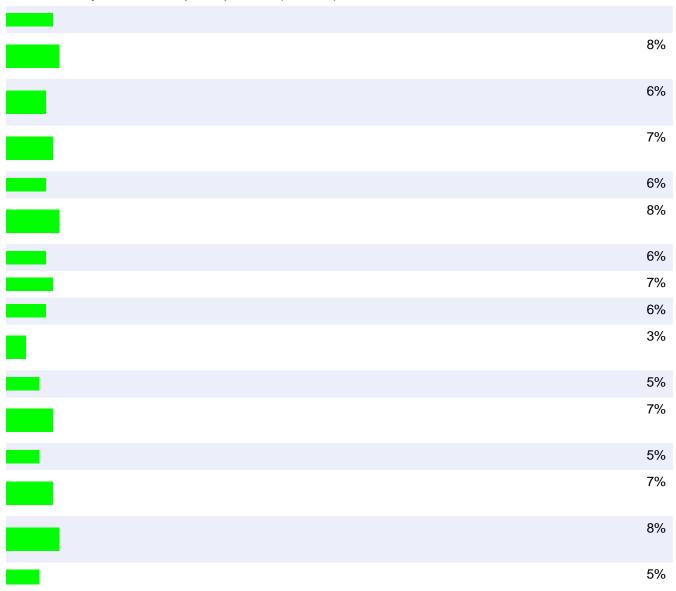
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



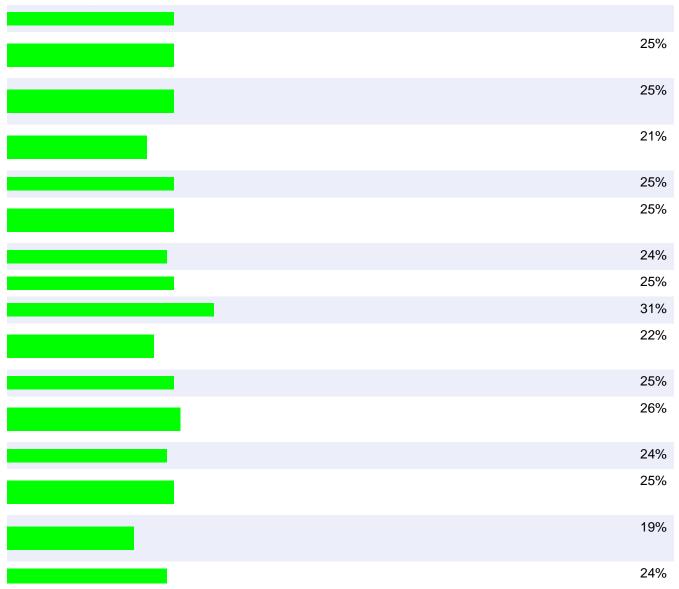
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



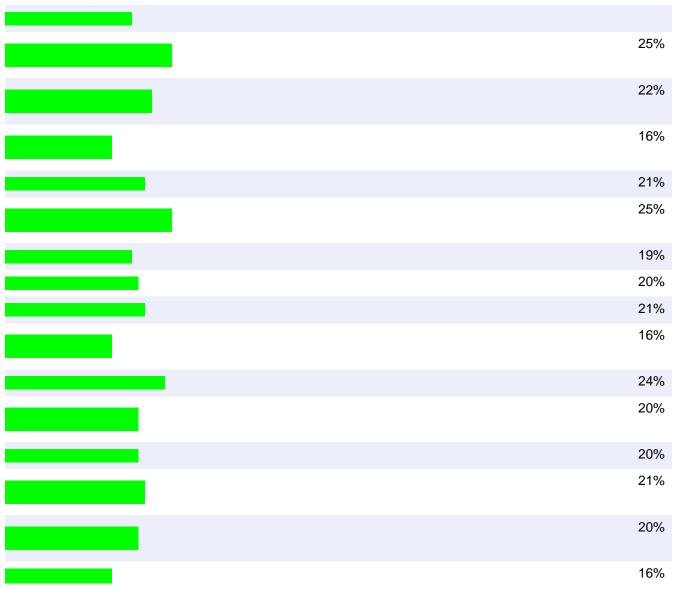
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



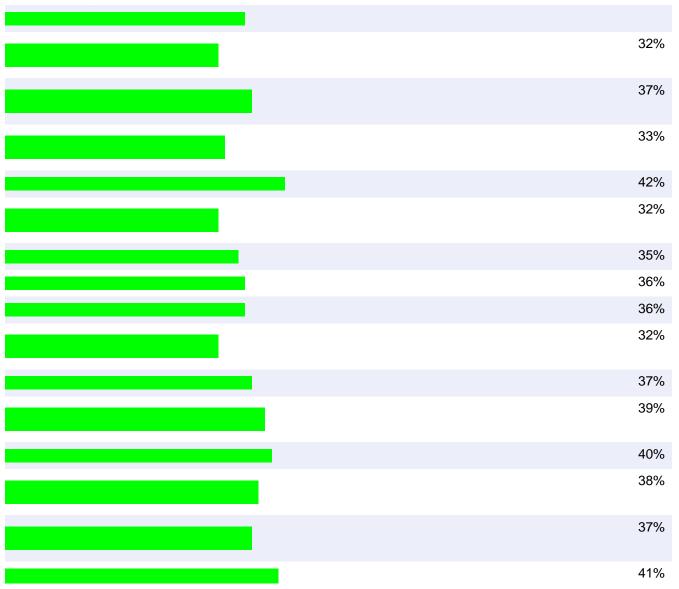
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Education Curvey of Fatterine Prospital Experiences (Fig. 11)	
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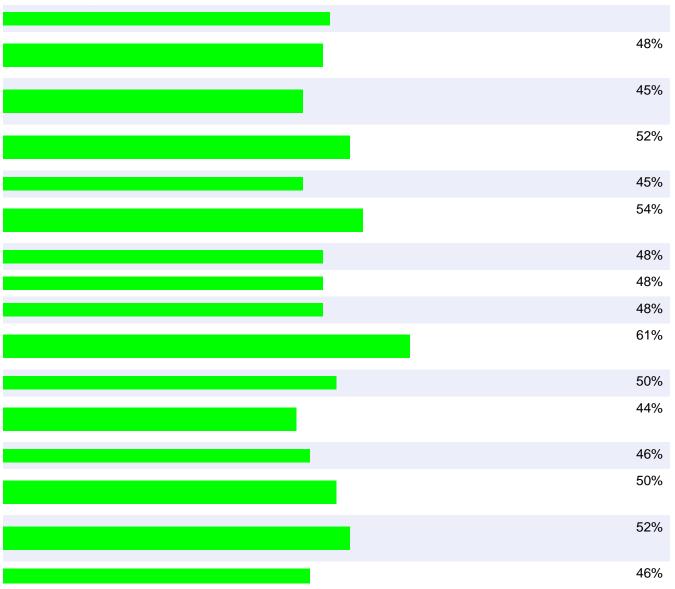
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Curvey of Fatiente Prophet Experiences (11074111 G)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more			
300 or more			

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

27%
There were discrepancies in the data collection process
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46%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		EXT.
390267	WESTERN PENNSYLVANIA HOSP FORBES REGIONAL CAMPUS	2570 HAYMAKER RD
390268	MOUNT NITTANY MEDICAL CENTER	1800 EAST PARK AVE
390270	GEISINGER WYOMING VALLEY MEDICAL CENTER	1000 EAST MOUNTAIN BOULEVARD
390272	VALLEY FORGE MEDICAL CENTER AND HOSPITAL	1033 W GERMANTOWN PIKE
390278	EAGLEVILLE HOSPITAL	100 EAGLEVILLE RD
390290	HAHNEMANN UNIVERSITY HOSPITAL	230 NORTH BROAD STREET
390304	ROXBOROUGH MEMORIAL HOSPITAL	5800 RIDGE AVE
390307	EDGEWOOD SURGICAL HOSPITAL	239 EDGEWOOD DRIVE EXTENSION
390312	CANCER TREATMENT CENTERS OF AMERICA	1331 EAST WYOMING AVENUE
390313	SAINT CATHERINE MEDICAL CENTER FOUNTAIN SPRINGS	101 BROAD STREET
390314	COORDINATED HEALTH ORTHOPEDIC HOSPITAL	2310 HIGHLAND AVENUE
390316	SURGICAL INSTITUTE OF READING	2752 CENTURY BOULEVARD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

MONROEVILLE	PA
STATE COLLEGE	PA
WILKES BARRE	PA
NORRISTOWN	PA
EAGLEVILLE	PA
PHILADELPHIA	PA
PHILA	PA
TRANSFER	PA
PHILADELPHIA	PA
ASHLAND	PA
BETHLEHEM	PA
WYOMISSING	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15146	ALLEGHENY	4128582000
16803	CENTRE	8142317000
18711	LUZERNE	5708267300
19401	MONTGOMERY	2155398500
19408	MONTGOMERY	2155396000
19102	PHILADELPHIA	2157627000
19128	PHILADELPHIA	2154839900
16154	MERCER	7246460400
19124	PHILADELPHIA	2157446728
17921	SCHUYLKILL	5708752000
18017	LEHIGH	6106914300
19610	BERKS	7179999999

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	6%
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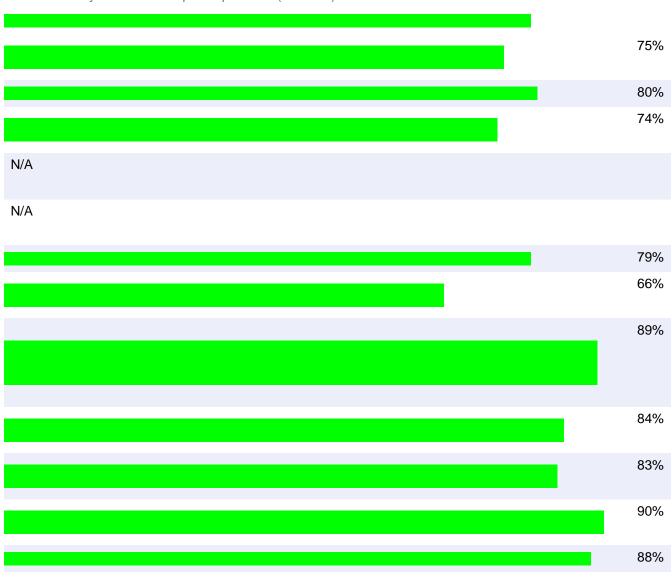
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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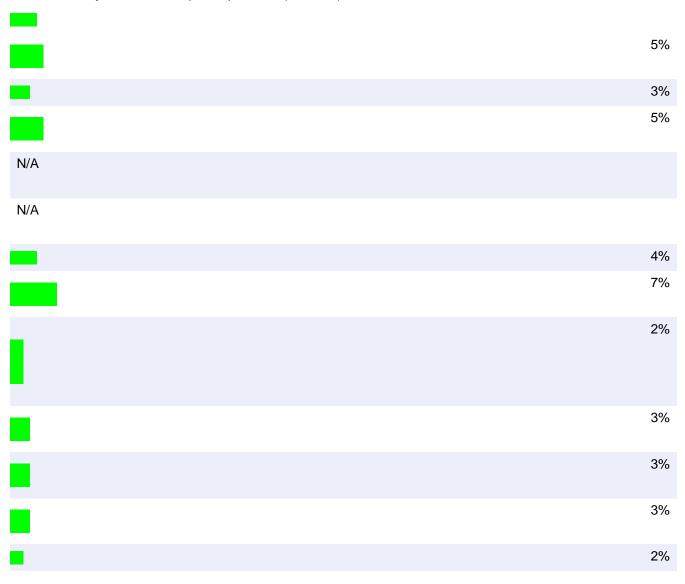
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



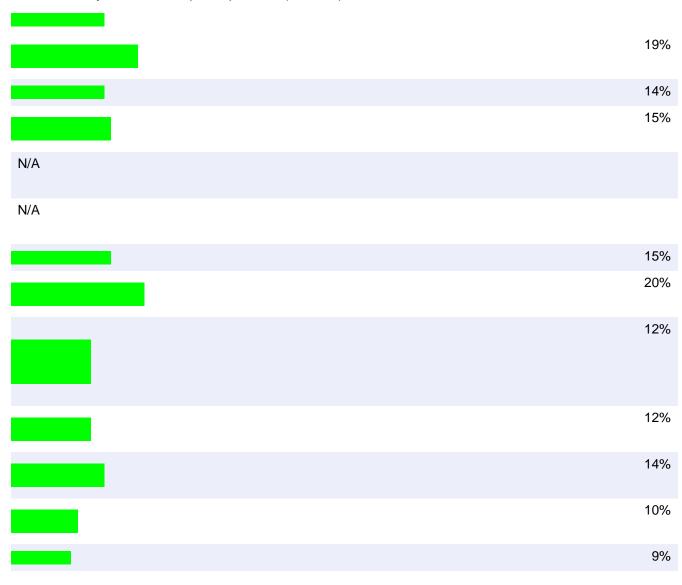
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



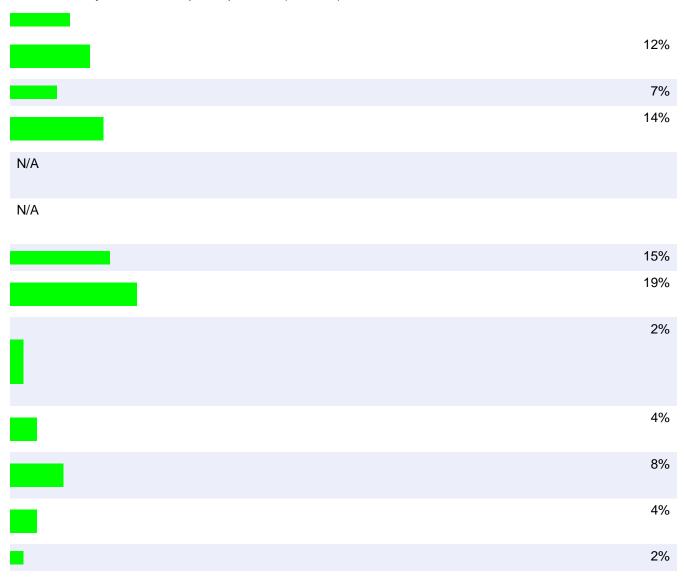
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



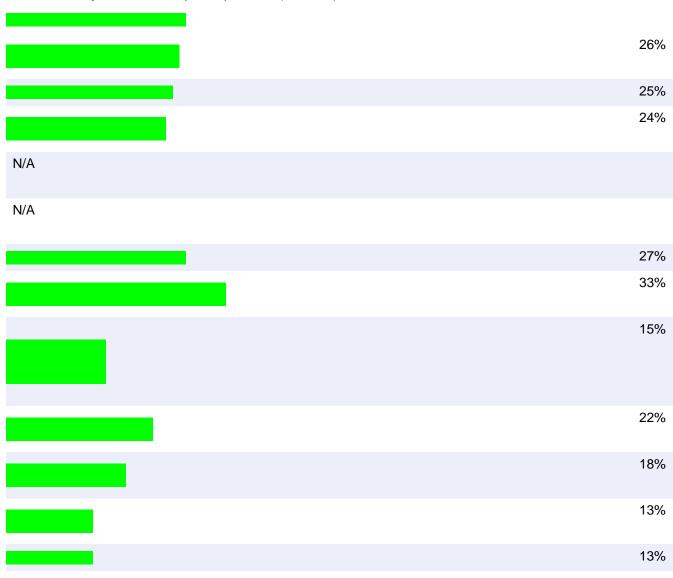
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



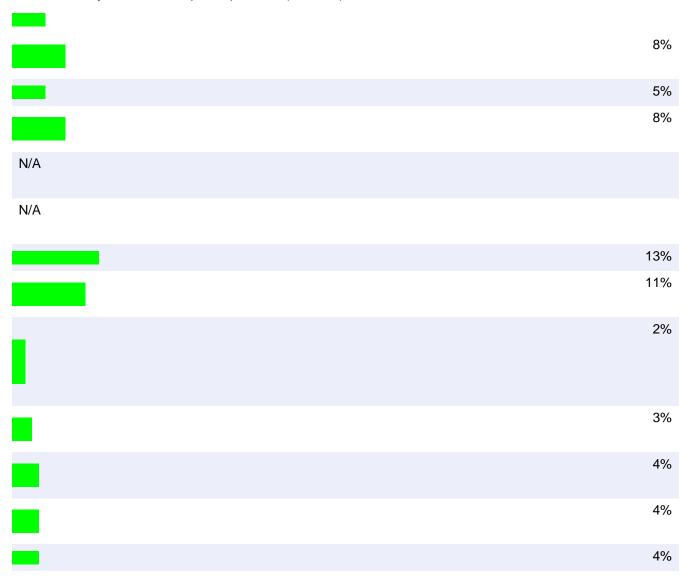
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



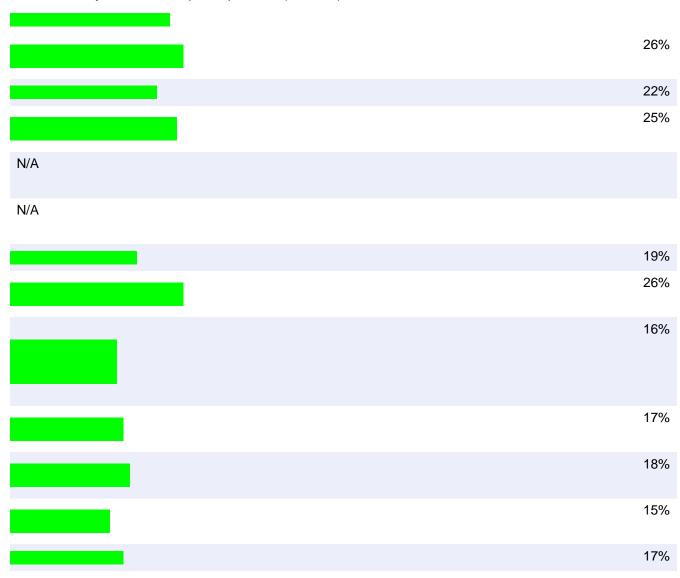
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



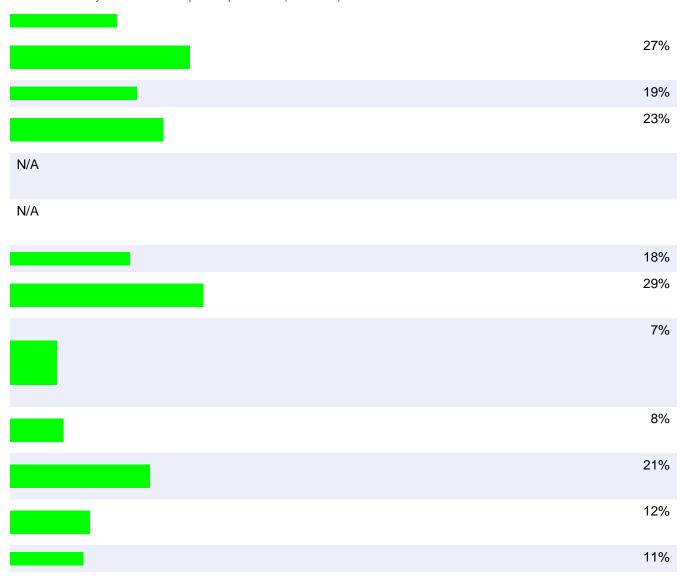
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	21%
	17%
	18%
N/A	
N/A	
	15%
	19%
	12%
	19%
	17%
	14%
	15%

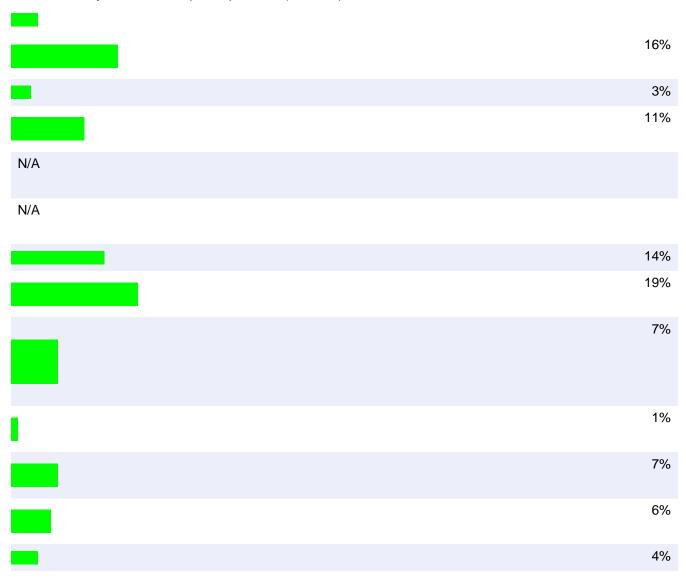
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



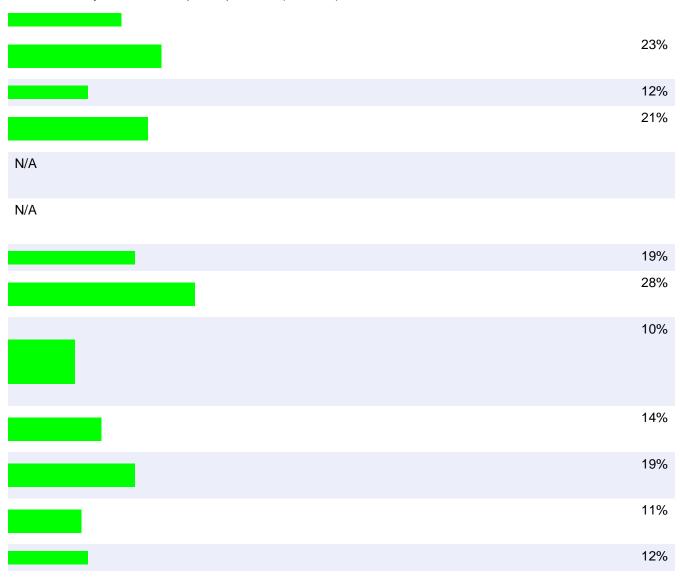
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



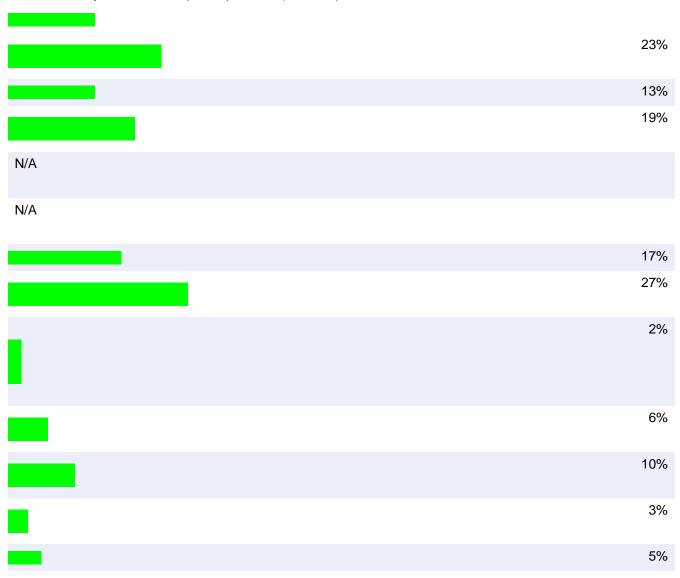
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



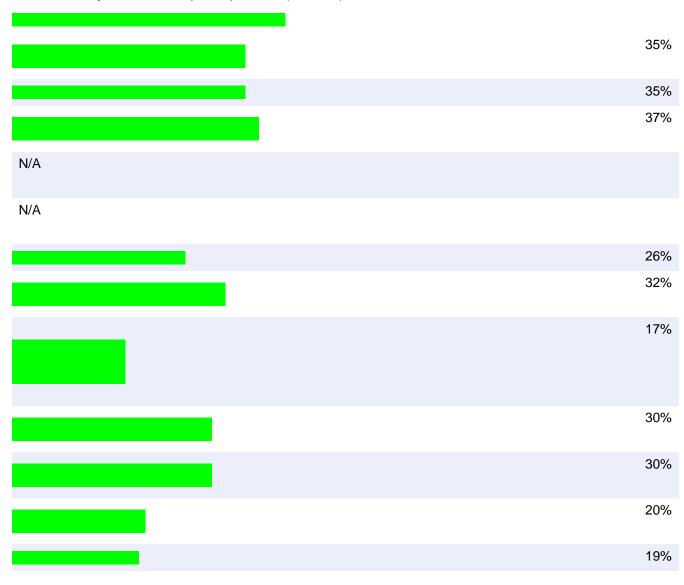
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



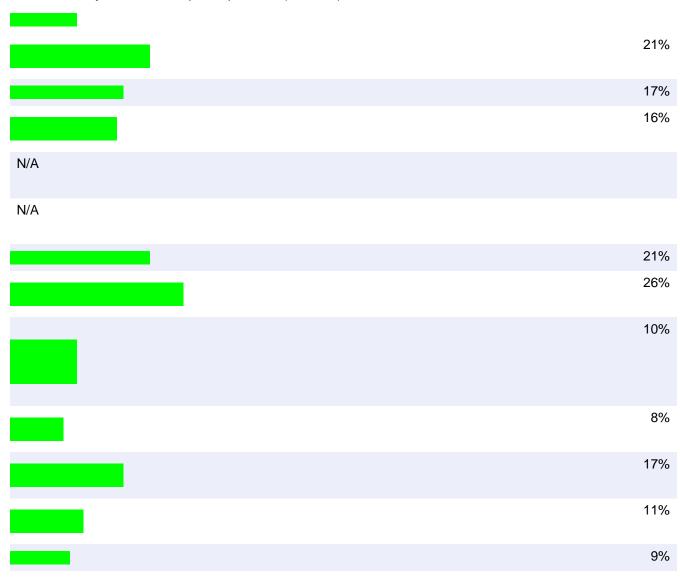
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



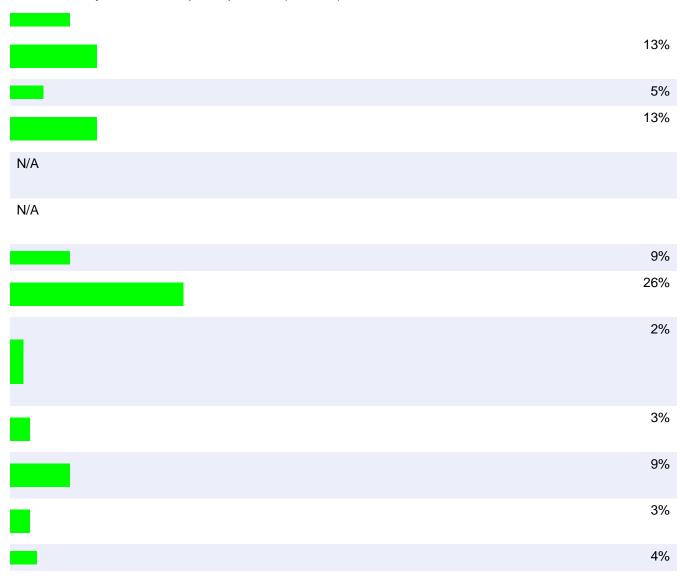
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



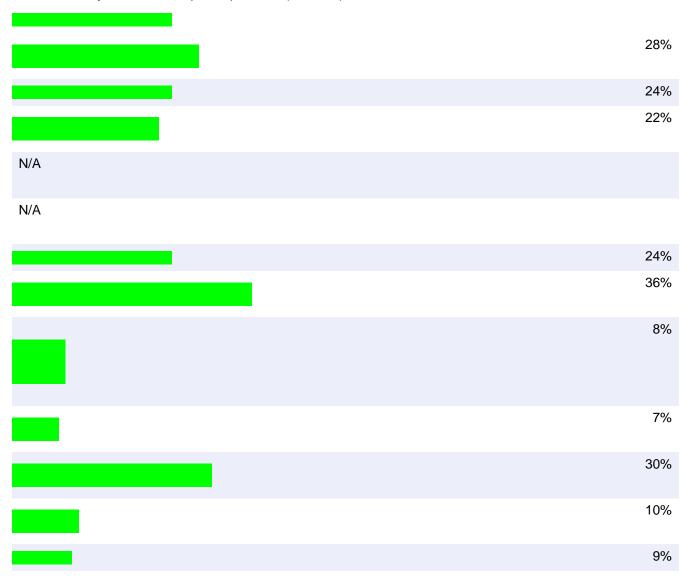
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



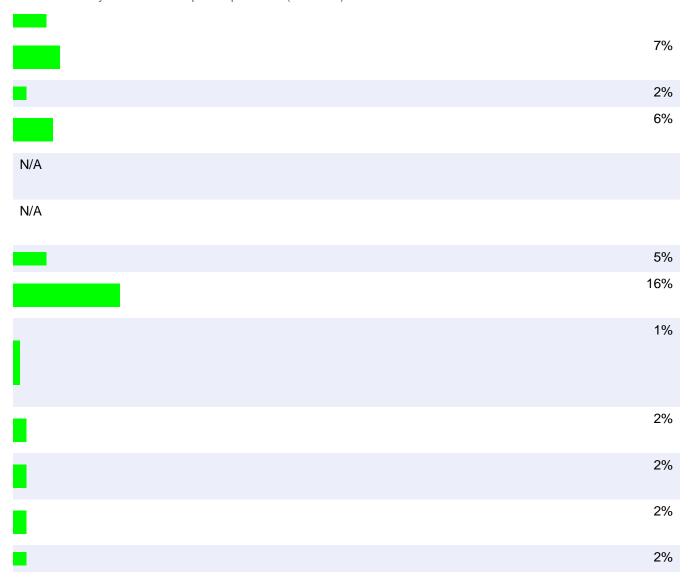
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



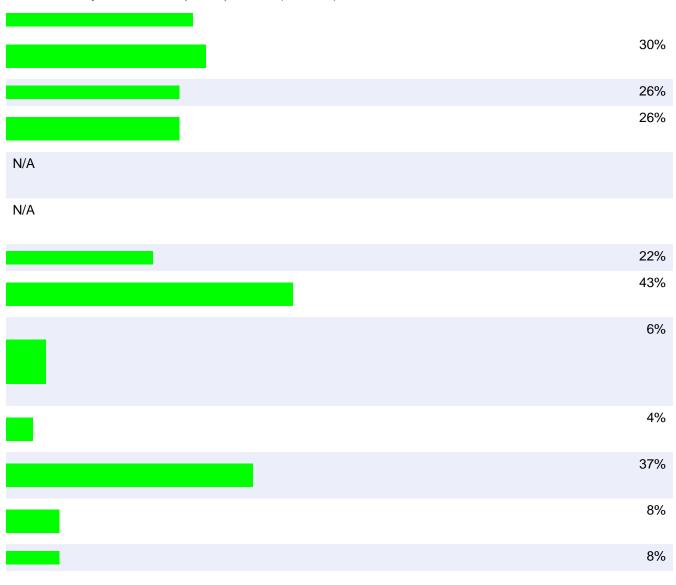
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



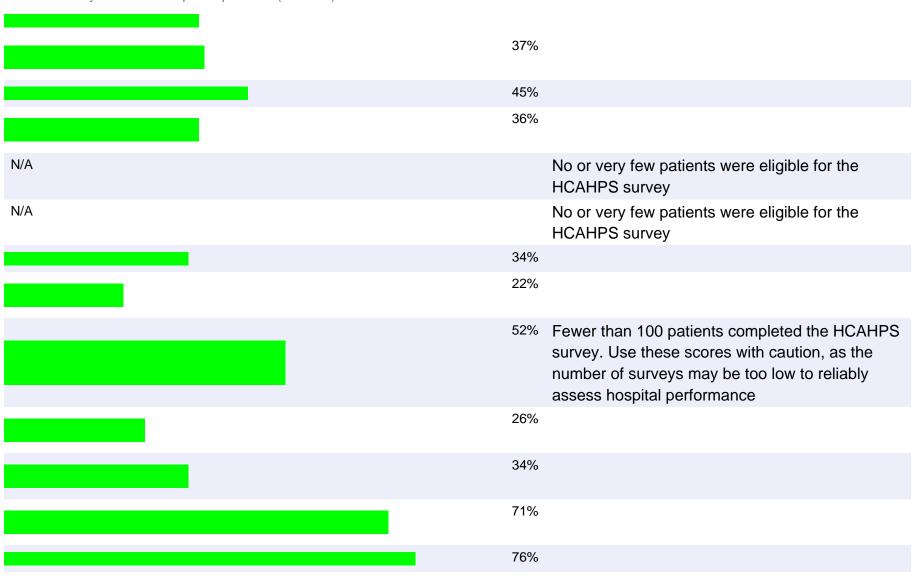
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more	
300 or more	
300 or more	
N/A	
N/A	
300 or more	
300 or more	
Fewer than 100	
Between 100 and 299	
Between 100 and 299	
300 or more	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

390318	WESTFIELD HOSPITAL	4815 TILGHMAN STREET
390321	SURGICAL SPECIALTY CENTER AT COORDINATED HEALTH	1503 CEDAR CREST BOULEVARD
390322	BUCKS COUNTY SPECIALTY HOSPITAL	3300 TILLMAN DRIVE
390323	ADVANCED SURGICAL HOSPITAL	100 TRICH DRIVE
390324	PHYSICIAN'S CARE SURGICAL HOSPITAL	454 ENTERPRISE DRIVE
390325	OSS ORTHOPAEDIC HOSPITAL	1861 POWDER MILL RD
391300	JERSEY SHORE HOSPITAL	1020 THOMPSON STREET
391301	MUNCY VALLEY HOSPITAL	215 EAST WATER STREET
391302	MEYERSDALE COMMUNITY HOSPITAL	200 HOSPITAL DRIVE
391303	FULTON COUNTY MEDICAL CENTER	214 PEACH ORCHARD ROAD
391304	BUCKTAIL MEDICAL CENTER	1001 PINE STREET
391305	TROY COMMUNITY HOSPITAL	100 JOHN STREET
391306	ENDLESS MOUNTAINS HEALTH SYSTEMS	25 GROW AVENUE
391307	TYRONE HOSPITAL	187 HOSPITAL DRIVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of Fationic Floopital Experiences (Flooring S)	ALLENTOWN ALLENTOWN	PA PA
	BENSALEM	PA
	WASHINGTON	PA
	ROYERSFORD	PA
	YORK	PA
	JERSEY SHORE	PA
	MUNCY	PA
	MYERSDALE	PA
	MCCONNELLSBU RG	PA
	RENOVO	PA
	TROY	PA
	MONTROSE	PA
	TYRONE	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18105	LEHIGH	6109738400
18104	LEHIGH	6108719110
19020	BUCKS	2152447400
15301	WASHINGTON	7248840710
19468	MONTGOMERY	6104954793
17402	YORK	7177182000
17740	LYCOMING	5703980100
17756	LYCOMING	5705468282
15552	SOMERSET	8146345911
17233	FULTON	7174853155
17764	CLINTON	5709231000
16947	BRADFORD	5702972121
18801	SUSQUEHANNA	5702783801
16686	BLAIR	8146841255

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	2%
	2%
	3%
N/A	
N/A	
N/A	
N/A	
	3%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	5%
	11%
N/A	
N/A	
N/A	
N/A	
	18%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

			3%
			3%
			4%
N/A			
			4%
N/A			

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	14%
	7%
	13%
N/A	
N/A	
N/A	
N/A	
	14%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	6%
I and the second se	1%
	4%
N/A	
N/A	
N/A	
N/A	
	5%
N/A	

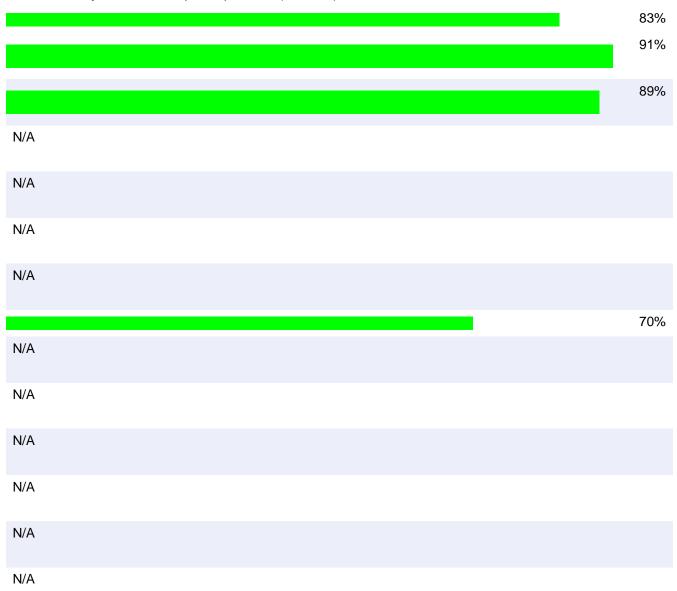
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	8%
	7%
N/A	
N/A	
N/A	
N/A	
	25%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



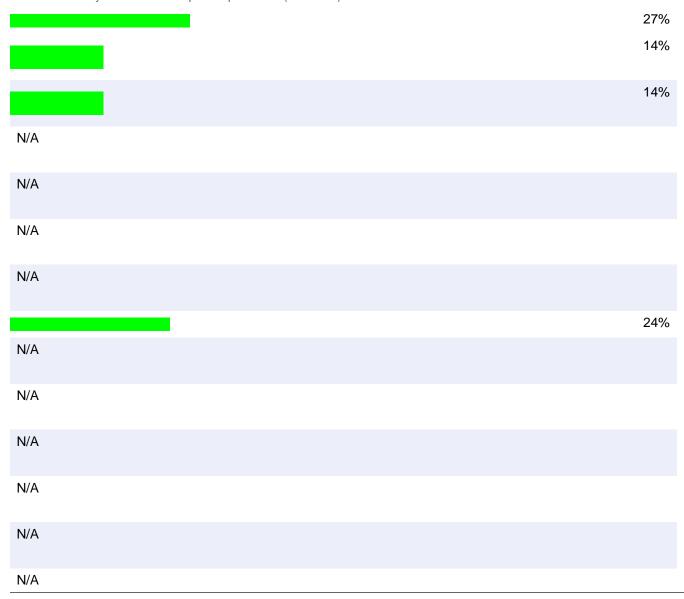
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N/A

Based on Survey of Patients' Hospital Experiences (HCAHPS) 4% 5% 6% N/A N/A N/A N/A 3% N/A N/A N/A N/A N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	20%
	10%
	17%
N/A	
N/A	
N/A	
N/A	
	11%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	14%
	12%
	12%
N/A	
N/A	
N/A	
N/A	
	20%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	4%
	5%
N/A	
N/A	
N/A	
N/A	
	5%
N/A	

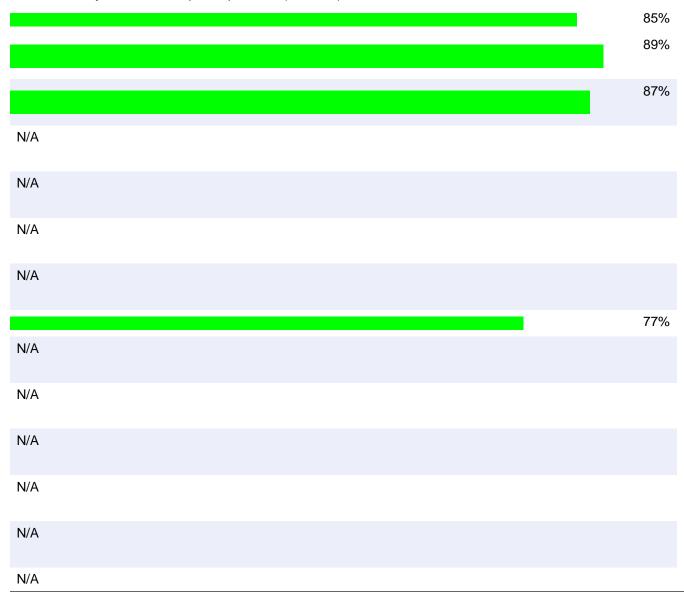
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	7%
	8%
N/A	
N/A	
N/A	
N/A	
	18%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



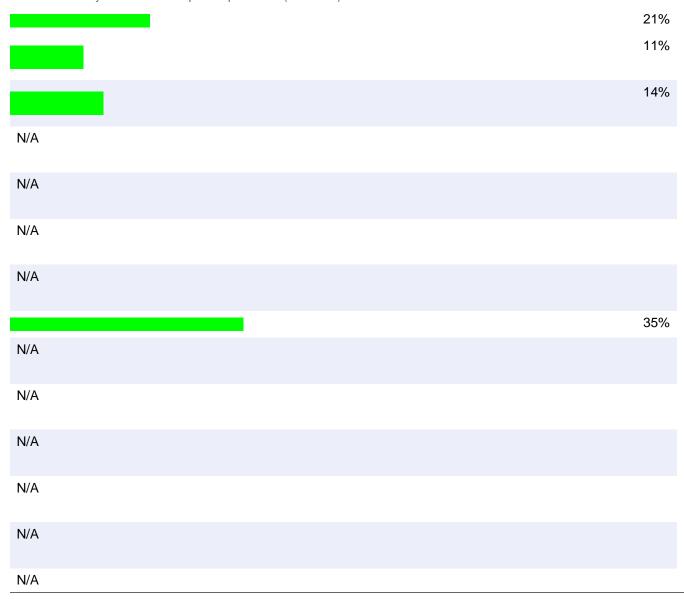
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	1%
	5%
N/A	
N/A	
N/A	
N/A	
	12%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19% 7%
	11%
N/A	
N/A	
N/A	
N/A	
	13%
N/A	

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N/A

Based on Survey of Patients' Hospital Experiences (HCAHPS) 3% 3% 3% N/A N/A N/A N/A 5% N/A N/A N/A N/A N/A

Page 503 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	7%
	11%
N/A	
N/A	
N/A	
N/A	
	18%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS) 3% 3% 2% N/A N/A N/A N/A 2% N/A N/A N/A N/A N/A N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	6%
	10%
N/A	
N/A	
N/A	
N/A	
	26%
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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N/A

N/A

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299
300 or more

Between 100 and 299

N/A

N/A

N/A

Between 100 and 299

N/A

N/A

N/A

N/A

N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Edivey of Fationis Floopital Experiences (Flooring C)	44%
	70%
	1076
	64%
N/A	Survey results are not available for this reporting
	period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
	40%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

391307	TYRONE HOSPITAL	187 HOSPITAL DRIVE
391308	CORRY MEMORIAL HOSPITAL	612 WEST SMITH STREET
391311	MID-VALLEY HOSPITAL	1400 MAIN STREET
391312	BROOKVILLE HOSPITAL	100 HOSPITAL ROAD
391313	CHARLES COLE MEMORIAL HOSPITAL	1001 EAST SECOND STREET
393302	CHILDREN'S HOSPITAL OF PITTSBURGH OF UPMC	4401 PENN AVENUE
393303	CHILDREN'S HOSPITAL OF PHILADELPHIA	34TH ST & CIVIC CENTER BLVD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

TYRONE	PA
CORRY	PA
PECKVILLE	PA
BROOKVILLE	PA
COUDERSPORT	PA
PITTSBURGH	PA
PHILADELPHIA	PA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16686	BLAIR	8146841255
16407	ERIE	8146644641
18452	LACKAWANNA	5703835000
15825	JEFFERSON	8148492312
16915	POTTER	8142749301
15224	ALLEGHENY	4126925325
19104	PHILADELPHIA	2155903745

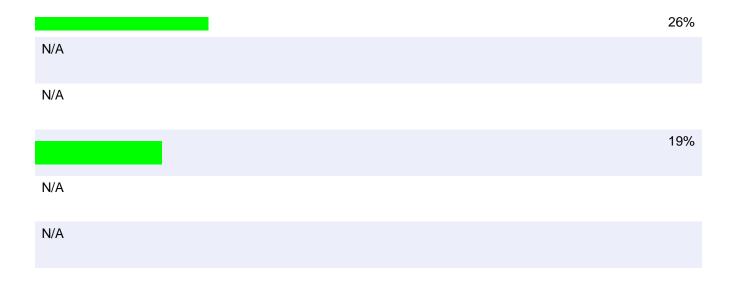
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
N/A	
N/A	
	3%
N/A	
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



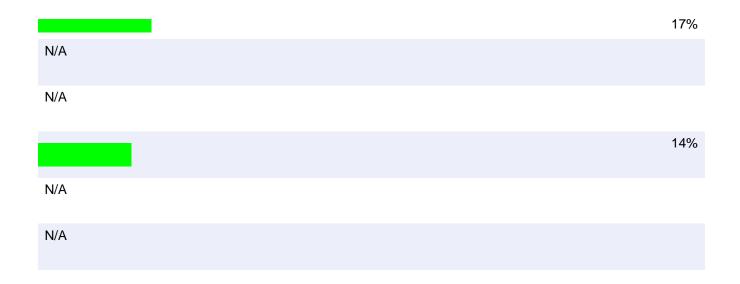
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
N/A	
N/A	
	4%
N/A	
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



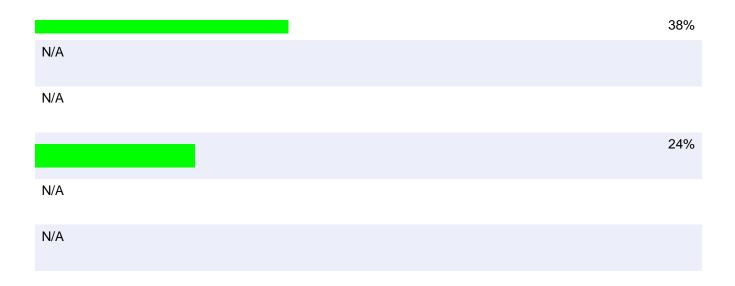
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
N/A	
N/A	
	6%
N/A	
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



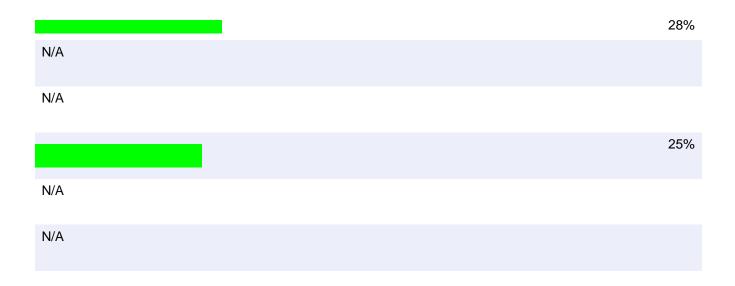
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
N/A	
N/A	
	5%
N/A	
N/A	

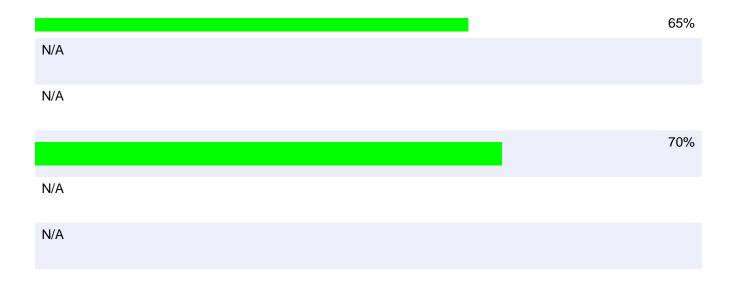
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	2	21%
N/A		
N/A		
	2	20%
N/A		
N/A		

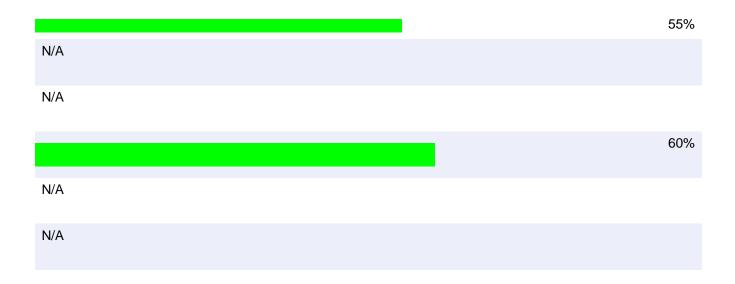
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	l	24%
N/A		
N/A		
		20%
N/A		
N/A		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



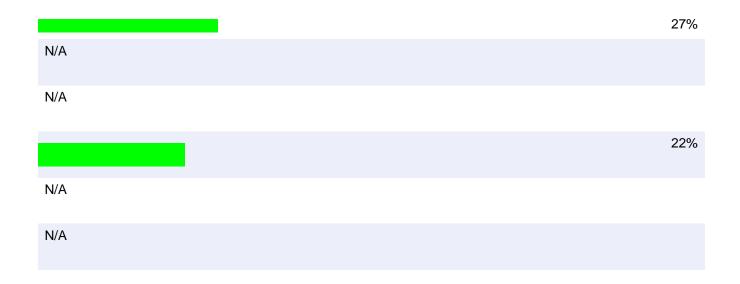
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	8%
N/A	
N/A	
	9%
N/A	
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



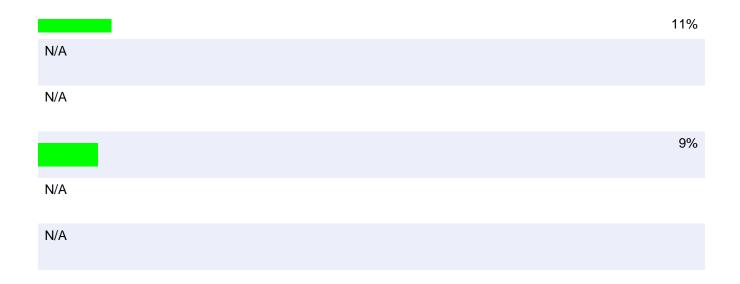
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



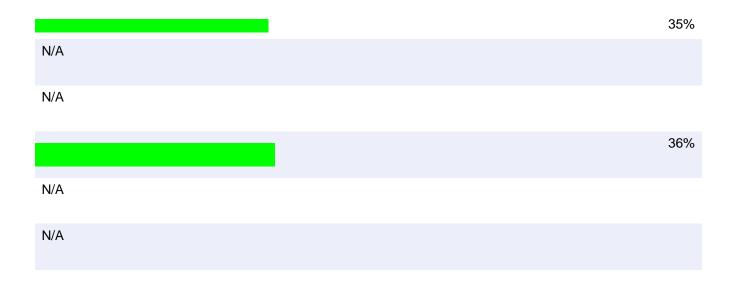
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



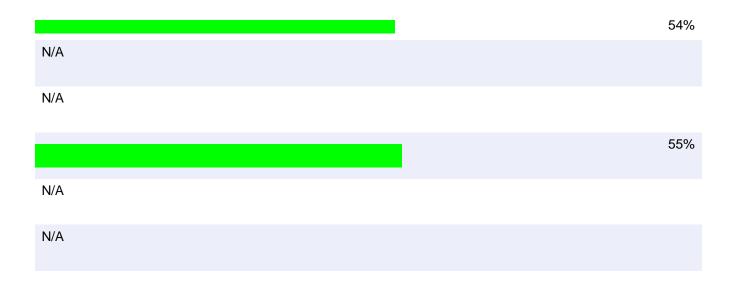
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



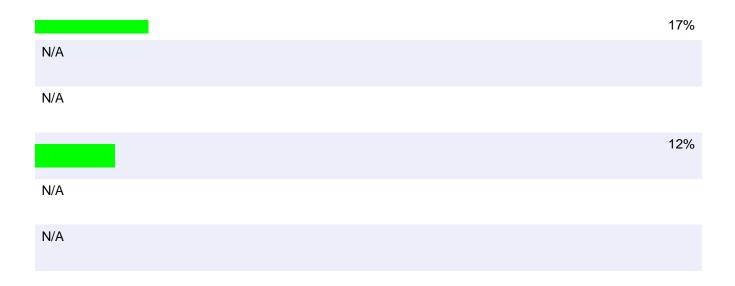
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



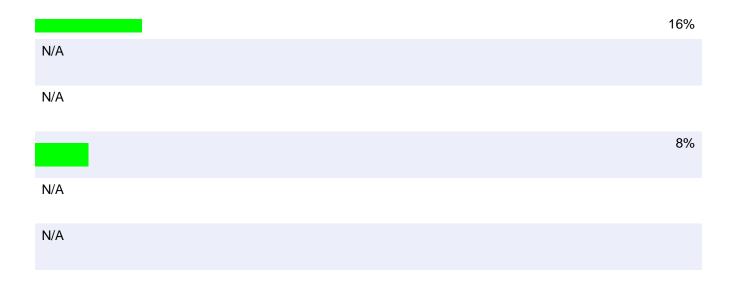
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



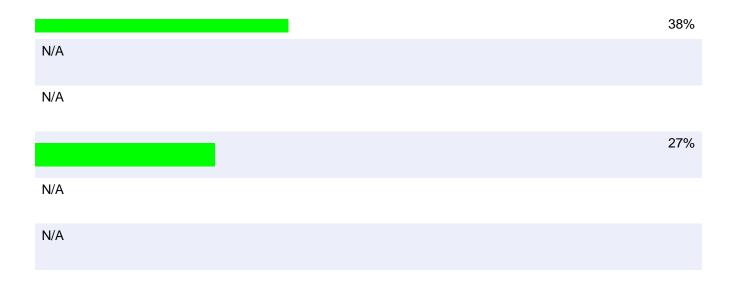
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



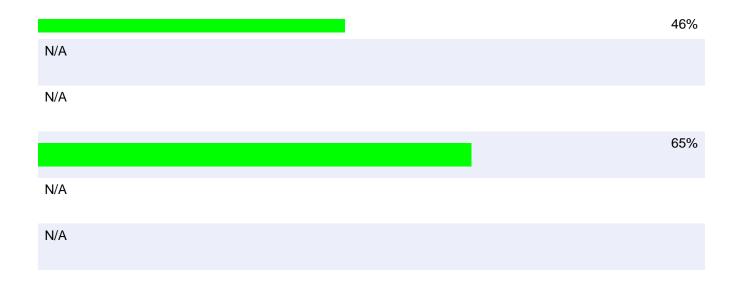
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



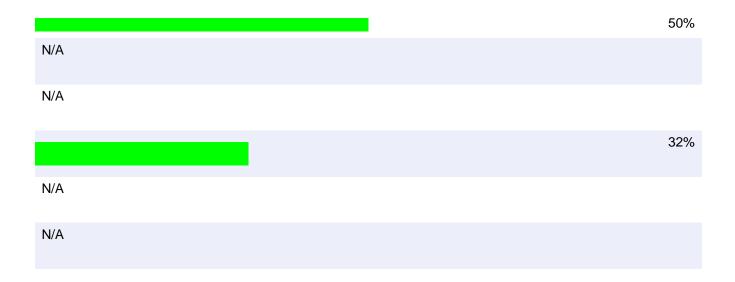
Page 539 of 544 06/18/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
N/A	
N/A	
	4%
N/A	
N/A	

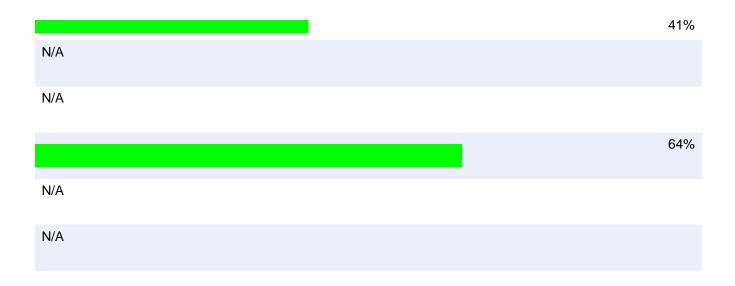
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

Between 100 and 299
N/A
N/A
300 or more
N/A
N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Survey results are not available for this reporting period 27%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
	35%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period

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